

Health Facility Evaluation Guidance

This tool is used to learn more about health services provided in the community since certain indicators in the Compendium are inappropriate to measure using a household survey due to confidentiality issues.

This survey also measures several key indicators for the **Child Health Now** Campaign:

1. proportion of health facilities providing basic and/or comprehensive Emergency Obstetric Care (EmOC)
2. density of health care workers per 1000 population
3. proportion of health facilities which report no stock out of key primary health care commodities.

The questions in the Health Facility Survey are designed for the manager or most senior health worker at the facility. All questions in this survey begin with the letter C.

Begin by saying the following to the respondent:

'Hello. My name is _____. We are here on behalf of **World Vision** to learn more about health services provided in the community.

We will be asking you questions about various health services and will ask to see patient registers. No patient names from the registers will be reviewed, recorded, or shared. The information about your facility may be used by World Vision and other organisations supporting services in your facility, for planning service improvement or further studies of health services.

We are asking for your help to ensure that the information we collect is accurate. If there are questions for which someone else is the most appropriate person to provide the information, we would appreciate your introducing us to that person.

You may refuse to answer any question or choose to stop the interview at any time. Do you have any questions about the survey? Do I have your agreement to proceed?

Facility Identification Section (FI)

This entire section is required in order that the survey can be identified for data entry and analysis.

CFI01. Date of Survey: Enter the date of the interview as day, month and year.

CFI02. Surveyor Name

CFI03. Cluster #

CFI04. Region

CFI05. District

CFI06. Village or programme

CFI07. Facility Name

CFI08. Survey Type

Facility Type Section (FT)

The first two questions in this section are for information only and are not linked to a specific indicator. However, they may be important for analysis.

CFT01. Health Facility Type

CFT02. Managing Authority

CFT03. Services:

This question is linked to the indicator **Proportion of health facilities which report no stock out of key primary health care commodities**

The services and commodities listed in this question are customisable depending on needs of the programme/project. If the service is not offered, write 0 in 'days per month' column. If the stock out column is not relevant to the service, then shade it in so the enumerator is not confused. In the 'free?' column, record whether or not the services are provided free of charge by writing a 1 for 'yes' and a 0 for 'no'.

Demographic Profile Section (DP)

The questions in this section are for information only and are not linked to a specific indicator. However, they may be important for analysis. The following questions refer to the demographic characteristics of the **health facility catchment area**.

CDP01. Population size

CDP02. Number of women of childbearing age

CDP03. Number of children aged 0-11 months

CDP04. Number of children aged 0-59 months

Emergency Obstetric Care Section (EC)

CEC01. Emergency Obstetric Care

This question is linked to the indicator **Proportion of health facilities providing basic and/or comprehensive Emergency Obstetric Care (EmOC)**.

Read each question for each service/commodity listed. If the service is not offered, write 0 days per week and 0 times in the last three months. If the stock out column is not relevant to the service, then shade it in so the enumerator is not confused. In the 'free?' column, record whether or not the services are provided free of charge by writing a 1 for 'yes' and a 0 for 'no'.

Health Providers Section (HP)

CHP01. Health Facility Staff

This question is linked to the indicator **Proportion of health facilities which report no stock out of key primary health care commodities**

Read each question for each type of staff member to the responsible person in the health facility. Record in the table:

- the number and sex of staff assigned to this facility,
- how many have had at least 18 months of training for that qualification,
- the number of days of work missed (sick and leave days), and

- whether they are full or part-time.

Ensure this is the highest technical qualification that staff member holds (such as a nurse or doctor) regardless of the person's actual assignment or specialist studies.

If the sex of the staff is not known, write the total number in the Part-time or Full-time column.

HIV Counselling and Testing Section (CT)

This section refers to HIV Counselling and Testing not for PMTCT.

CCT01. HIV test procedure: Information only.

CCT02. Individual HIV counselling: Availability of confidential HIV testing for children and young people

CCT03. Paediatric HIV counselling: Availability of confidential HIV testing for children and young people

The age of paediatric testing may vary by country. Adjust the age range in the question to match the local policy.

CCT04. Paediatric HIV testing: Availability of confidential HIV testing for children and young people

The age of paediatric testing may vary by country. Adjust the age range in the question to match the local policy.

CCT05. Youth HIV counselling: Availability of confidential HIV testing for children and young people

CCT06. Youth HIV testing: Availability of confidential HIV testing for children and young people

CCT07. Written confidentiality policy: Availability of confidential HIV testing for children and young people

CCT08. Other confidentiality policy: Availability of confidential HIV testing for children and young people

CCT09. Counselling room privacy: Availability of confidential HIV testing for children and young people

CCT10 (Optional). Availability of confidential HIV testing for children and young people

Ask to see the HIV counselling and testing registers. Use these registers to record in the table new data from the previous 12 months about HIV testing.

This table is for information only and is optional depending on the needs of the programme/project.

PMTCT Services Section (PM)

This section refers to all PMTCT services provided in the clinic. Record data from clinic registers from all departments that provide PMTCT services.

CPM01. Availability and cost of PMTCT services

This table is for information only and is optional depending on the needs of the programme/project.

In the 'offered' column, record a 1 for 'yes' and a 0 for 'no'. In the 'free?' column, record whether or not the services are provided free of charge by writing a 1 for 'yes' and a 0 for 'no'.

CPM02. HIV testing and ART at ANC and Labour/Delivery: Proportion of HIV-infected pregnant women who received antiretrovirals (ARV)

Ask to review the Antenatal clinic register and data from ALL PMTCT services. These services may be provided in multiple departments so ask to review all the registers. (All: labour and delivery, PMTCT, ART and more).

Record ANC and Labour/Delivery data requested in the table for the past 12 months separated by ANC clients and Labour/Delivery clients. Only include new entries.

CPM03. HIV testing and ARVs for Exposed Infants: Proportion of infants born to HIV-infected women who received early diagnosis, Proportion of infants born to HIV-infected women who received ARV prophylaxis

Ask to review the register where data on infants born to HIV positive women are recorded. This should included data at delivery and subsequent follow-up visits. Look for all new entries in the last 12 months and fill in the table.

The table refers only to infants born to HIV positive women (like exposed infants). An infant is aged less than 12 months. Early Diagnosis is defined as an infant born to an HIV positive woman who received an HIV virological test by 4-6 weeks of age.

Records data separately by infants who receive early diagnosis, late diagnosis and all exposed infants.