



West Nile Refugee Response Northern Uganda

> 90-Day Report May-July 2017

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Since the civil war in South Sudan began in December 2013 until 31 July Uganda received over 977,746 refugees from South Sudan. The refugees have been settled in 28 locations in 12 districts where they coexist with the host communities.

World Vision Uganda has been responding to the refugee crisis since March 2014; implementing projects in:

- Food assistance
- Livelihoods
- Water, hygiene and sanitation
- Child protection
- Distribution of core relief items
- Hot meals

The response is within five districts in West Nile region, namely Adjumani, Arua, Koboko, Moyo and Yumbe districts.

Activities were scaled up following the refugee influx in June 2016. World Vision Uganda put more resources and staff to cope with the refugee situation and declared it a Category two National Office response. Initial programming included provision of high-energy biscuits to new arrivals, general food distribution, child protection and interventions in water sanitation and hygiene.

Because of the overwhelming numbers of refugees arriving and their many needs, on May 8, 2017 the response was re-categorized. World Vision enlisted the help of leading humanitarian sector experts from the partnership's global emergency rooster when the response was declared a Global Category Three response This global response is currently ongoing. The response interventions are in line with findings from assessments conducted by World Vision and partners which indicate a number of issues including:

- A lack of livelihoods activities exposing children to heightened protection risk
- Sexual and gender-based violence (SGBV)
- Water stress for both refugees and host communities
- · Over reliance on wood fuel as the energy source

for cooking leading to massive deforestation of the settlement area

In the last 90 days (May – July 2017), World Vision's West Nile Refugee Response has secured \$2,491,481 USD in new funding from UN agencies, foreign governments and various World Vision support offices. The funding has provided assistance to approximately 695,379 refugees and host community members in the various sector interventions as detailed in this report.



977,746

South Sudanese refugees have entered Uganda as at July 2017



2,491,481

Amount in US\$ secured by World Vision's West Nile Refugee Response between May and July 2017



695,379

refugees and host community members have benefited from the funding received in the various intervention sectors





#### FOOD ASSISTANCE: 690,879 REACHED

World Vision Uganda, in partnership with World Food Programme, continues to provide food and cash assistance to approximately 690,879 refugees living in the various settlements in the West Nile Region.

As of July 30th 2017, World Vision had reached about 629,940 beneficiaries who received food assistance. Additionally, 60,939 received a cash grant.

The project was unable to reach 100% of the beneficiaries due to challenges such as lost cards, missing names from food logs and no turn up during food distribution time by beneficiaries.

The food assistance team has enhanced accountability to beneficiaries. The food sector team is implementing the





60,939

refugees have received a cash grant

humanitarian accountability framework which provides a mechanism for the organization to share timely information, consult and involve beneficiaries in key decisions and activities, as well as provide a platform for them to share their complaints and receive feedback.



#### LIVELIHOOD: 10,000 FAMILIES REACHED

Uganda's refugee policy environment is amongst the most progressive in the world. Refugees are settled in villages, located within refugee-hosting districts. Each household is given a minimum of a 30x30 metre plot which gives them an opportunity to erect shelters and also carry out small livelihoods activities. This provision of land has given the chance for the refugees to complement and/or diversify their diet through engaging in small scale cultivation of fast maturing food crops.

World Vision has provided livelihood assistance to approximately 10,000 households in a number of interventions. Communities are supported to form savings groups. So far 900 people in 60 saving groups, comprising of 30 members each, have been formed and trained and are already mobilizing savings.

Another intervention under this sector is supporting six youth groups with income generating activities. World Vision



### 112,000

tree seedlings distributed

has procured two motorized tricycles for transporting goods as a taxi service and two grinding machines to make flour to boost the youth's income. Other activities include the distribution of seeds (cassava cutting, maize seeds, ground nut seeds and sesame seeds) and farm implements such as ox-ploughs and oxen for opening up gardens. During this reporting period, livelihoods interventions have only been implemented in Arua district—Imvepi Settlement. Additionally, in recognition of the key role that the environment plays in enhancing sustainable livelihoods, World Vision supported various interventions which include distribution of 10,000 energy saving cook stoves, tree marking and distribution of 112,000 tree seedlings.

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#### WATER, SANITATION AND HYGIENE: 68,500 REACHED

World Vision Uganda has been implementing WASH in three districts of Adjumani (Maaji III), Moyo (Palorinya) and Yumbe (Bidibidi) and has reached 68,500 people with a broad objective of improving equitable access to safe water, sanitation and improved hygiene in the refugee settlements and host communities. During this reporting period, interventions included extension of two tap stands from a motorized water system, installation of eight standalone lights at water points, drilling five boreholes and rehabilitating four others. The projects also procured and distributed 100 cartons of chlorine tablets as measure to control the cholera and Hepatitis E that threatened to break out at the peak of the emergency.

In hygiene promotion 1,400 – three litre jerrycans were procured and distributed to serve as do-it-yourself hand washing facility, commonly known as tippy taps. A total of 138 bathing shelters, 256 communal latrines and nine blocks of VIP drainable latrines were constructed. Additionally, 128 hand washing facilities were installed. In order to enhance impact, self reliance and sustainability, project beneficiaries were equipped with knowledge and tools to implement projects on their own. In this regard, 106 households were



supported with latrine digging kits and 700 households were provided sanitation kits comprising of a plastic slab and poles. As well, seven water user committees and six piped water scheme caretakers have been trained on operation and maintenance. Additionally, I 00 students from five school hygiene clubs and 900 mothers/caregivers learned about best practices for hand washing.



#### CHILD PROTECTION: 50,000 CHILDREN REACHED

The goal of World Vision's child protection interventions in West Nile is to improve peace and protection of girls and boys from abuse, neglect, exploitation and other forms of violence against children. During the reporting period, over 50,000 children benefited from various child protection services including comprehensive case management, play and learning in child friendly spaces and participation in peace clubs. World Vision is the UNHCR appointed lead for child protection in Bidibidi and Imvepi settlements. During the reporting period, a total of 994 cases were handled through World Vision's comprehensive case management procedures. A total of 1,497 foster parents have been identified trained/mentored to take care of unaccompanied children.

World Vision, working together with local communities and UNHCR, UNICEF and OPM established and is running 28 Child Friendly Spaces (CFSs) in Adjumani, Yumbe and Arua. Through CFS interventions World Vision is reaching a total of 50,000 children on a monthly basis. Through these spaces, trained volunteers and staff provide and coordinate integrated support to children and their families – providing a range of psychosocial services.

World Vision continues to work with children and young people to establish and run Peace Clubs as vehicles to enhance children's resilience, participation, active

2,310 children and young people participaing in peace clubs

citizenship and empowerment in peace building using the Empowering Children and Young People as Peace Builders (ECaP) and Peace Road curriculums. Peace Club activities are being implemented in settlements in three districts: Adjumani, Yumbe and Arua. A total of 77 Peace Clubs are operational with 2,310 children and young people (1,150 boys and 1,150 girls) from both the refugee community and host community participating in peace club activities such debates, music, dance and drama, development and participation in inter-cultural events and activities.

As part of child protection systems strengthening, World Vision is working with and supporting strengthening of existing formal and informal structures at community level, at sub county level and district level as well as ensuring linkage of structures and systems at all these levels.

World Vision provides information to the children through children clubs and encourages them to develop messages on peaceful co-existence and social cohesion, referral pathway, roles and responsibilities of children and other stakeholders in the care and protection of children and issues of preventing child abuse. We disseminate information to the communities as well as fellow children. At the same time, banners, peace albums and other materials were distributed. As a result of these efforts a total number of 2,752 people were reached.





#### NON FOOD ITEMS/CORE RELIEF ITEMS: 47,817 REACHED

World Vision's overall response aims to benefit 272,206 (90,735 households - 3 people per household) in Bidibidi with core relief items.

As of July 31st 2017, World Vision had reached about 47,817 beneficiaries, or 16,565 families wih core relief items. This is 60% of the set target of 79,707 beneficiaries

and 26,506 families. The table below shows the number of beneficiaries reached. These items were distributed in Bidibidi settlement respectively to 16,565 (HH) and 47,817 people.

Sanitary Items	Household Items	Shelter Construction Items
12,656 pieces of soap 79 plastic basins 19,226 sanitary pads 8,770 pieces of women underwear	5,277 kitchen sets 137 jerrycans 1,431 mosquito nets 7,136 hoes 6,416 sickles 70 solar lamps 192 sleeping mats 198 blankets 64 slashers	1,038 construction ropes 1,002 plastic sheets 14,914 construction poles 64 machetes 2,040 construction nails



Each new arrival is greeted with a warm meal and is provided hot food during their stay at the reception centre while the process of record keeping and formal land registration and relocation occurs. During this reporting period, 508,848 refugees received a hot meal on arrival,

which includes breakfast, lunch and dinner. This particular component is implemented through World Vision's local sub grantee; Uganda Refugee Disaster Management Council (URDMC).

Age Breakdown	Gender		Total
	Male	Female	
< 5 years	46,613	46,623	93,236
5-18 years	54,859	91,016	189,475
18 years and above	133,737	186,773	320,510



## STAFFING

The West Nile Refugee Response has had a total of 514 staff within the reporting time. Over 90% of the workforce is hired locally with a number of ex-staff from World Vision Uganda programs were re-hired in the response. The secondments from World Vision Uganda have been to key support positions to the response. Three of the 11 secondments in the reporting period will be taking on leadership positions of the departments they have been seconded to. Over 400 of the national staff will be engaged in the response for the next 11 months. There have been over 30 international staff supporting the response at different times and in different capacities from the Global, Regional and National Response Teams which have kept the response operations afloat.

In addition to adequate staffing, the People and Culture Unit developed its Unit strategy aligned to the overall response strategy. Due to changing contexts, periodic reviews will be undertaken.

One of World Vision's core values across the partnership is "We value people". As such, staff care is one of the priorities in an emergency context. In this regard, a review of staff care needs has been done and guidelines developed

and operationalized. The staff care action intervention plan that includes, but is not limited to, training peer supporters for psychosocial care and identifying two mental health specialists to support staff.





Moses Mukitale, a World Vision communications officer with little Sumaya at a refugee reception area in Uganda

### COMMUNICATIONS

Following the declaration of the global response to the West Nile Refugee Response, the communications department has had deployments that helped it achieve:

- 498 media hits globally
- Review and distribution of 7 Situation Reports
- The launch of monthly internal newsletters
- Produced 12 sector-based stories and 250+ photos
- Developed key messaging and risk guidelines

A number of high-profile visits were hosted by the response:

- 7 major international media visits
- 8 support office communication team visits
- I celebrity visit Game of Thrones' Liam Cunningham
- 3 CEO visits from World Vision Australia, World Vision Canada and World Vision Global Centre President Kevin Jenkins

Additionally, World Vision was well positioned and covered during the UN Secretary General's visit.

Visibility and media updates: The communications unit has ensured that all field staff and the new office premises are equipped with visibility materials such as jackets, stickers, banners and signposts for the office. Continually, media channels have remained up to date. Three press releases that gathered good media hits globally.

Sector based stories

250 Photos

Situation reports released

498 Global media hits

### **ADVOCACY**

World Vision led a context analysis (GECARR) and consulted 267 people across northern Uganda (in Bidibidi, Imvepi and Rhino settlements). Data collection was done through 12 focus group discussions with men, women, boys and girls including 130 children from both refugee and host community. Key informant interviews were held with NGOs, UN agencies, government, faith and business leaders. Key questions posed were around the current context (with special focus on tensions), vulnerable groups, key influential actors, current needs, potential future events and suggested implications after which an inter-agency scenario

planning workshop with eleven agencies representing UN, international NGOs, local NGOs, the Red Cross Society, district government, and refugee participation, was convened to identify and outline three key scenarios likely to unfold in northern Uganda in the next 6 to 12 months. These scenarios have direct effect on the well-being of the refugee populations, the host population and the humanitarian agencies which therefore calls for attention. The assessments findings will be used to inform future programming and will be released publicly in the next month.

#### WORLD VISION UGANDA HUMANITARIAN DONORS AND PARTNERS









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