Our vision for every child, life in all its fullness;
Our prayer for every heart, the will to make it so.

Annual Review 2013

World Vision Mongolia
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WHO WE ARE

World Vision Mongolia is a Christian relief development and advocacy organization dedicated to working with children, families and communities to overcome poverty and injustice. We work with the world’s most vulnerable people, serving all regardless of religion, race, ethnicity or gender.

OUR VISION

Our vision for every child, life in all its fullness; Our prayer for every heart, the will to make it so.

WHAT WE DO

We work with local communities to ensure fullness of life for all children. Our work has three key pillars: development, advocacy and disaster relief.

HOW AND WHERE WE WORK

We started working in Mongolia in 1993. Today World Vision is Mongolia’s largest NGO, present in 16 of the country’s 21 provinces. We work toward positive transformation and poverty reduction through the implementation of Area Development Programmes (ADPs). ADPs are long-term projects and focus on the unique needs of communities within certain geographical areas (both rural and urban). The central goal of each ADP is to support local communities until they are able to develop independently. Today there are 32 ADPs across Mongolia.

We are committed to tackling the root causes of poverty wherever we find them. Our work is: Christian, Child-focused and Community-based.

WHO WE ARE

World Vision Mongolia is a Christian relief, development and advocacy organization dedicated to working with children, families and communities to overcome poverty and injustice. We work with the world’s most vulnerable people, serving all regardless of religion, race, ethnicity or gender.
Message from our National Director
It is a great pleasure for me to introduce World Vision Mongolia’s Annual Review for the 2013 fiscal year. This year we continued to support vulnerable communities and children in our 32 Area Development Programs (ADPs) in Mongolia. Our advocacy now reaches 100,000 children through campaigns and awareness-raising activities.

FY 13 was full of wonderful achievements, with stronger advocacy efforts contributing to the Mongolian Government’s decision to sign the Third Optional Protocol to the Convention on the Rights of the Child, the launching of a Community-based Disaster Risk Reduction National Sub-program on child-focused disaster risk reduction, joint national forums advocating for policy changes and the 15th anniversary celebration of our Child Development and Protection Program.

We are focusing on advocacy for the most vulnerable to influence government policies and programming. Our projects and programs seek to support good governance, by promoting child-friendly and joint budgeting projects. We are moving from service delivery to community empowerment through these activities.

Despite our successes, globally World Vision International faced financial growth constraints. We look forward to more engagement and collaboration with our national and local partners in the future. In 2014, we will continue to advance our National Strategy 2013 – 2017 and strengthen our partnerships with stakeholders at all levels.

I would like to express my deep appreciation to our generous donors and sponsors for their ongoing commitment and to all of our partners, particularly the Government of Mongolia and its ministries for their valuable cooperation. With their strong partnership, we were able to achieve great results, and I look forward to constructively working together in future.

I owe special thanks to the World Vision East Asia leadership team, the senior leadership team and to the committed and excellent staff at World Vision Mongolia. Their strong work ethic and demonstrated passion for their work has meant we have established a leadership role for World Vision in child-friendly policy and programming in Mongolia.
KEY ACCOMPLISHMENTS

In 2013, we focused on building more child-friendly communities through our 32 ADPs.

- We enrolled 6,707 preschool children in alternative programs.
- In addition, 30,423 children received school supplies and education benefits,
- while 29,061 children attended extracurricular activities organized by World Vision Mongolia.

Through our programs and projects:
- 5,837 parents with children aged 2 to 5 attended family and school preparation trainings, while
- 5,892 school teachers participated in training sessions on cooperation between parents, students and teachers.
Through our WASH project we invested in building and remodeling 11 drinking water resources, directly benefiting 7,117 households in eight rural ADPs. The project also contributed to improving sanitation facilities by training 6,602 households of whom 804 improved their sanitation facilities.

In 2013, our activities acted on 61,697 children under the age of five, 203 most vulnerable, mobile children, 44,713 mothers through 1,366 health volunteers and 146 family care practitioners.

We provided business development-related training from our economic development project to 24,343 community members. Through this, 2,547 proposals were developed including business plans. We also supported 7,218 families with training on gardening and how to start their own gardening business.
In 2013, we received USD 146,482 in local funding, and USD 21,715,159 in funding from support offices.
This year we focused on projects for education, economic development, health and many other child-focused activities.
In the 2013 fiscal year, we conducted a child well-being baseline survey across 32 ADPs with 3,952 participants. The data from the survey revealed the following results for our target areas:

- **78.4%** of the population use improved drinking water sources.
- **9.9%** of the population use improved sanitation facilities (for defecation).
- **57.9%** of parents or caregivers developed appropriate hand-washing behavior.
- **44.2%** of children under five suffering from diarrhea received correct management of diarrhea.
- **59.9%** of children attend pre-school (all types).
- **80.4%** of children are functionally literate.
- **65.5%** of parents or caregivers feel that their community is a safe place for children.
- **81.8%** of parents or caregivers would report a case of child abuse.

Children enjoy good health and are cared for, protected, and participating:
CHILD WELL-BEING ASPIRATIONS

65.5% of parents or caregivers feel that their community is a safe place for children.

81.8% of parents or caregivers would report a case of child abuse.

76.2% of vulnerable households received external economic support.

64.4% of households have at least one adult earning an income.

78.2% of vulnerable households received external economic support.

64.4% of households have at least one adult earning an income.

47.3% of parents or caregivers have the means to save money.

62.0% of households have year-round access to sufficient food for family needs.

46.1% of parents or caregivers faced a disaster and were able to employ an effective disaster risk reduction or positive coping strategy.

58.2% of parents or caregivers faced a disaster but were able to recover and now live at the level they did before.

Children are educated for life:
Child protection and World Vision Mongolia
CHILD PROTECTION AND WORLD VISION MONGOLIA

What is child protection? It’s a way to protect the innocent from harm. Thirty-seven percent of Mongolia’s population is under the age of 18. Within the last 20 years, rapid social and economic changes have resulted in both positive and negative outcomes. Among these are large-scale migration from rural areas to the city, a high inflation rate, persistent and widespread alcoholism, unemployment and poverty. As a result of these changes, many issues have emerged, including:

- Sexual exploitation of children
- child-trafficking
- child labor
- abuses of child rights in the juvenile justice system and child criminality
- domestic violence against children
- child abuse

World Vision Mongolia runs many projects in the field of child protection. For example, in collaboration with local authorities we launched multidisciplinary teams, consisting of local police officers, doctors, social workers and school teachers. These teams were trained and assigned to deal with issues related to child protection first-hand.

In addition, we published a booklet, *Mongolia’s Most Vulnerable Children*, on child protection issues including the factors that lead to vulnerability and methods of preventing them.
ENSURING CHILDREN ARE PROTECTED FROM VIOLENCE AND EXPLOITATION

In 2013, we worked with the National Authority for Children to raise awareness of the risks of using inappropriate safety equipment for child jockeys during summer festivals. We reached over 17,000 people through awareness-raising posters.

During the 2013 fiscal year we reached:

- 3,671 government stakeholders, who participated in child protection training sessions in 206 communities in 16 provinces and nine districts of Ulaanbaatar.
- 25,099 children and 16,074 parents, who took part in child protection training sessions in 32 ADPs.
- 1,506 of the most vulnerable children who were identified and World Vision made early preventative interventions with their families.

World Vision has taken on a leadership role in increasingly empowering communities to participate in local decisions and influence policy. Our participation in a joint advocacy activity with UN partners and INGOS significantly contributed to the decision by the Mongolian Government to ratify the Third Optional Protocol to the Convention on the Rights of the Child on a Communications Procedure.

This partnership resulted in:

- research from the National Authority for Children on how children could utilize the Third Optional Protocol to report human rights abuses;
- lobbying for ratification of this protocol with high level stakeholders; and
- a large-scale awareness-raising campaign resulting in the Mongolian Government’s signature to this protocol.

During FY 13 we collaborated with stakeholders to achieve the following:

- research World Vision developed terms of reference for National Child Protection system mapping, which will be
followed by the Child Protection Interagency Working Group.

- The Government’s signature of the Third Optional Protocol to the Convention on the Rights of the Child on a Communications Procedure will empower children to bring issues that can’t be dealt with at a national level to the attention of the UN’s Committee on the Rights of the Child.
- World Vision signed a cooperation agreement with the National Authority for Children for the establishment of a common international child protection policy, regulations for schools, kindergartens and children’s camps to ensure a child-friendly and non-abusive environment.
- World Vision, jointly with the Mongolian General Police Department organized training on Police Policies to Prevent Juvenile Delinquency and Ensure Safety for Children. There were 110 participants including 60 police officers from Mongolia’s 21 provinces and 50 police officers from Ulaanbaatar.

**CHILD PROTECTION ACHIEVEMENTS:**

- 25,799 children and 16,114 parents took part in child protection training sessions facilitated by World Vision Mongolia.
- The Child Protection Advocacy Project is being implemented in Tolgoit, Tuv and Chingeltei ADPs to strengthen local child protection mechanisms.
- The Home Visitor and Celebrating Families positive discipline approaches were implemented to support and strengthen 850 of Mongolia’s most vulnerable families and children.
- 1,506 of Mongolia’s most vulnerable children were identified and World Vision took early preventative interventions with their families.
In partnership with the Ministry of Population Development and Social Protection and the National Authority for Children, World Vision organized the National Meeting of Organizations Responsible for Child Rights and Protection. At the meeting, 800 delegates attended including representatives from:

- Ministry of Education and Science,
- Ministry of Culture, Sport and Tourism,
- Ministry of Health,
- Ministry of Environment and Green Development,
- Ministry of Labor
- other government implementation agencies,
- directors and officers of all provincial Child and Family Development Centers,
- representatives of INGOs and NGOs, and
- parents groups.

As a child-focused organization, World Vision seeks to listen to children’s voices and hear their perspectives. To achieve this, we started an activity called My Wish for My Family – a competition where children can express their opinions through essays, painting, poems and more. The 2013 competition was World Vision’s 11th consecutive year holding the event. The theme was Eco Family, and a total of 4,200 participants entered from across the country.
Less than a year ago, two-year-old Tuugii’s family’s economic situation was dire. His mother worked at the city rubbish dump, collecting litter to recycle in exchange for a paltry amount of cash. Instead of attending day-care, Tuugii accompanied his mother and sibling to the dumpsite, which put his health at serious risk. His brother Tuvshin, eight, dropped out of school and day after day, the children were exposed to hazardous waste, polluted air and disease-carrying vermin, among other risks.

Thanks to a home visitor program initiated by World Vision Mongolia and the local government, Tuugii’s mother has now been trained on good parenting and vegetable growing. The family now rely on their vegetable garden as a source of nutrition and income, and have stopped working at the rubbish dump. Today with Tuvshin returning to school and Tuugii starting kindergarten, their future already looks brighter.
Improving the health status of children and communities
IMPROVING THE HEALTH STATUS OF CHILDREN AND COMMUNITIES

Child well-being is of high importance to World Vision Mongolia. That’s why we focus on health program interventions to address key public health issues in Mongolia, including improving child nutritional status and reducing child mortality, improving maternal health and increasing access to improved water and sanitation as well as hygiene promotion.

In 2013, we reached over 187,000 people through our health programs.

MOTHER AND CHILD HEALTH AND NUTRITION

Through the Positive Deviance Hearth project, we partnered with the Ministry of Health and community volunteers to combat malnutrition, improve overall health and implement behavior change interventions with families with underweight preschool children. In 2013, through our mother and child health and nutrition programs we impacted 61,697 children under five and 203 of Mongolia’s most vulnerable including children that are homeless, 44,713 mothers through 1366 health volunteers and 146 family care practitioners.1366 health volunteers and 146 family care practitioners.

| 27,756 | Caretakers of children 0-59 months age, and pregnant women participated in community education sessions |
| 77,513 | Children, 6-24 months of age, received nutrition sprinkles for at least two consecutive months |
| 3,095 | Children malnourished and at risk of malnutrition achieved adequate growth after six months of participating in nutrition activities |

In 2013, we impacted 61697 children under the age of five, 203 most vulnerable, mobile children, 44713 mothers through 1366 health volunteers and 146 family care practitioners.
CITIZEN VOICE AND ACTION

World Vision initiated Citizen Voice and Action, a local level advocacy methodology that promotes interaction between communities and government in order to improve services such as health and education that impact the daily lives of the people we serve. This initiative was piloted in two ADPs and a number of World Vision’s partners have been trained on this approach. To support this initiative we also conducted an assessment of national polices to provide the public with information on local government standards for health services for mothers and children.

WATER ACCESS, SANITATION & HYGIENE (WASH)

Healthy living can be hardly achieved without clean water supply and water resources as well as sanitation and hygiene. Therefore, World Vision seeks to contribute to providing communities with access to clean water. In 2013, through our WASH activities, 20,000 households, 20,000 school aged children and over 500 school teachers and local partner agencies benefitted and engaged for improved WASH. We also prepared a press release on the benefits of hygiene and water sanitation, which was published in daily newspapers.

Our WASH project included remodeling and building 11 drinking water resources, directly benefitting 7,117 households in eight rural ADPs. The project also contributed to increasing the coverage of improved sanitation facilities by training 6,602 households of whom 804 improved their sanitation facilities.

We also provided training to promote hygiene and sanitation to 13,180 children from 21 schools. Three ADPs assisted in building improved sanitation facilities at 18 hospitals. Twelve ADPs conducted training on waste management for communities with 4,918 participants from 762 households to solve their problems related to solid waste. Eight ADPs implemented community-led total sanitation
training for 2,792 households and 154 households improved or built new sanitation facilities. Two hundred and sixty-six households declared themselves to be open defecation-free.

A total of 444 teachers from 55 schools in 17 ADPs took part in Child-to-Child approach training (where children impart knowledge of WASH issues to each other) to promote health in schools. Two hundred and fifty-one primary education teachers are using the Child-to-Child approach with over 5,000 school children to promote health behavior change and participation in WASH improvement in schools.

We implemented a Water Safety Plan at one ADP and established a team with the local government to reduce the risks of inadequate water sanitation and hygiene. As part of the Water Safety Plan, the WASH team, in collaboration with the local government and the local water supply company, installed six security cameras and built fences around six water wells benefitting 6,271 households.

3 ADP’s assisted in building improved sanitation facilities at 18 hospitals
STORY

Ariunsanaa suffered from malnutrition, losing almost half her birth weight of 2.7 kg in only one month because of her family’s poverty. Her mother Tsetsgee discovered the Positive Deviance Hearth project through a health clinic employee who cooperates with World Vision. This project teaches mothers like Tsetsgee how to make more nutritious food for children aged under five. Through the project, Ariunsanaa gained 300 grams in only 12 days and now her weight is normal. Tsetsgee now shares her expertise in preparing nutritious food with other parents.
ENHANCING THE RESILIENCE OF FAMILIES AND COMMUNITIES TO COPE WITH ENVIRONMENTAL AND ECONOMIC SHOCKS
ENHANCING THE RESILIENCE OF FAMILIES AND COMMUNITIES TO ENVIRONMENTAL AND ECONOMIC SHOCKS

We believe that children can prosper and grow in a safe environment when their parents and caretakers can achieve sustainable economic livelihoods. World Vision Mongolia works to strengthen the economic resilience of families and communities through increased income generation opportunities and improved financial management practices.

In 2013, we facilitated the Savings and Credit Model to encourage vulnerable families to build a regular accumulation of savings together as a group. As a result, we had 62 savings groups established with 777 members actively taking part in the project. Through their shared savings, the families can now take loans for their primary needs such as children’s school supplies, school tuition fees and medical expenses.

World Vision collaborated with the Mongolian Chamber of Commerce to reach out to companies regarding their corporate social responsibility policies. A number of training sessions were provided to businesses so they could better understand the significance of supporting vulnerable people, especially children. We also presented on the impact of small-scale and artisanal mining at an Asia Pacific Conference hosted by the Mongolian Ministry of Mining. Often, unsafe small-scale mining sites negatively impact children.
SOLIDARITY GROUPS

A solidarity group is a gathering of vulnerable families with the aim of starting a small business. This can include planting vegetables, making handcrafts, producing dairy products, farming and beekeeping. In 2013, 38 new solidarity groups were established with 152 members. Members of these groups are now more likely to accumulate savings.

“MOVING FORWARD TOGETHER” TRADE FAIR AND EXHIBITION

We organized this annual trade fair for the seventh year in a row to promote opportunities to share experiences and lessons learned for small and medium business groups. This year, 260 participants from 27 ADPs exhibited a variety of products including home-made preserved vegetables, fruits and honey as well as dairy products and handcrafts. The total sales income resulting from the event was USD36,000.

In 2013, 38 new solidarity groups were established with 152 members and are now moving forward with a higher tendency to accumulate savings.
STORY

Dejid lives with her husband and two daughters, one of whom suffers from a physical disability. She has trouble expressing herself due to the illness, which has caused a lot of distress to the family not only emotionally but also financially. Because Dejid had to stay at home looking after her eldest daughter, her husband worked to support the family. Constrained by financial challenges, she was desperate to provide for her family while also taking care of her daughter. Dejid turned to World Vision’s Economic Development project, where she learned to garden. “We save so much money because we don’t have to buy vegetables as often, and sometimes people come to us looking for my salad and some vegetables!” said Dejid. Today she has become a popular local vegetable growing expert, with other families seeking her advice.
HUMANITARIAN EMERGENCY AFFAIRS

With a goal to strengthen the resilience of herders to cope with natural disasters, our HEA Team worked on the development of a Community-Based Disaster Risk Reduction National Program with the Mongolian National Emergency Management Agency, approved by the State Deputy Minister. This national sub-program aimed at improving community preparedness and strengthening the resilience of communities to natural disasters. The national program will be implemented for three years in all of Mongolia’s 21 provinces and nine districts of Ulaanbaatar. Currently 149 people have been trained as National Trainers for Community-based Disaster Risk Reduction.

Winter preparedness assessment was completed in 13 provinces. This assessment is aimed at identifying the level of preparedness of each province, which can provide assistance for future emergency responses.

The HEA team provided emergency relief after a severe winter storm known as dzud in Dornod province in response to the request from the Dornod Province Department of Agriculture. This emergency response reached 300 dzud-affected households in the Khalkh gol local area.
PURSUING ACCESS TO QUALITY AND CHILD-FRIENDLY EDUCATION FOR ALL CHILDREN

Education is one of the key factors for children’s growth in the future. World Vision Mongolia believes that all children, regardless of their background, should receive compulsory, free and inclusive basic education in the community where they live. Education includes both formal and informal systems that lift children and youth to functional levels of literacy, numeracy and essential life skills.

<table>
<thead>
<tr>
<th>Statistic</th>
<th>Description</th>
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<tbody>
<tr>
<td>4,634</td>
<td>Child Council members participated in school youth programs</td>
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<tr>
<td>384</td>
<td>Youth benefitted from vocational trainings</td>
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<tr>
<td>6,707</td>
<td>Preschool children enrolled in alternative programs</td>
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<tr>
<td>30,423</td>
<td>Children received school supply and educational benefits</td>
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<tr>
<td>29,061</td>
<td>Children benefitted from extracurricular activities</td>
</tr>
<tr>
<td>5,837</td>
<td>Parents with children aged 2-5 attended family and school preparation trainings</td>
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<tr>
<td>5,892</td>
<td>School teachers attended various trainings on Parents, students and teachers cooperation</td>
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<tr>
<td>6,531</td>
<td>Parents took part in Good Parenting trainings</td>
</tr>
<tr>
<td>1,243</td>
<td>Counseling sessions given through school based advising center</td>
</tr>
</tbody>
</table>
In cooperation with the local administrators of four areas, we reached 1,385 children through the Ger Kindergarten and Summer Camp alternative programs that provide pre-school preparation. In addition, 22 bio-toilets and 12 boilers were donated to improve kindergarten sanitation.

We believe that quality education requires shared effort. Therefore, we organized activities to improve parents’ involvement in their children’s school work by strengthening Teachers and Parents Committees in 155 schools. These committees will train participants on child protection, good parenting, reproductive health, prevention of drug and alcohol abuse and improving their lifestyles.

World Vision also piloted a project Life Skills at two schools to help children learn ways to express themselves, communicate better and build strong relationship. 60 students took part in this activity organized in collaboration with Successful Education NGO.

This project was endorsed by the government and it is being piloted in 40 schools across the country.
STORY

Seven-year-old Bilguunzaya absolutely cannot wait to go back to school on Monday. He proudly clutches his exercise book, beaming from ear to ear as he stands with his family in front of their ger on the outskirts of Ulaanbaatar. Last year, Bilguunzaya had to drop out of school to work with his mother and siblings, collecting rubbish at the garbage dump. Through the support of World Vision, the family now have an alternative source of income and Bilguunzaya is ready to return to school and prepare for his future. "I want to be a big boss!" he exclaims, practicing his business-like handshake as he bids us farewell.
WAY FORWARD

We launched our new National Strategy for 2013-2017 this year with an aim to reach needy communities through projects focused on health, education, child protection, child participation and economic resilience.

Commonly, we serve communities as a service provider. However, when our ADPs complete their projects we want leave a self-sustaining, better developed area. Therefore, we’re focusing on building the capacity of communities and promoting their participation in decisions that directly or indirectly affect them, so that they can achieve sustainable prosperity even when World Vision is no longer serving the community. World Vision will still be striving to achieve the Child Wellbeing Aspirations in all areas in need even after our ADPs reach the end of their lifecycles.
EMPOWERING CHILDREN AND YOUTH TO BE ACTIVE AND RESPONSIBLE CITIZENS
EMPOWERING CHILDREN AND YOUTH TO BE ACTIVE AND RESPONSIBLE CITIZENS

World Vision Mongolia strives to ensure that children and youth experience life in all its fullness, a concept which goes beyond providing for basics such as health and literacy. We endeavor to help provide children and youth with the life skills necessary to grasp these opportunities.

In 2013, World Vision collaborated with the Ministry of Population Development and Social Protection and the National Authority for Children to organize the Let’s Participate and Develop forum, where 406 children and 94 adults from across the country gathered to voice their concerns to key decision makers.

The participants expressed their concerns regarding a variety of subjects such as poor school infrastructure, lack of child-friendly environments and more.

Child protection is a concept that applies all levels of interaction with children, especially their families. World Vision Mongolia supported the Talented Family event with the Ministry of Population Development and Social Protection, the General Authority for Social Welfare and Public Service, the National Authority for Children, and others. The purpose of the event was to unleash the talents and potential of Mongolian families by providing them with the opportunity to learn about their own skills and that of family members. A total of 3,300 families with their children took part in the event from all over Mongolia.

A total of 3,300 families with their children took part in the event from all over Mongolia.
MY WISH FOR MY FAMILY NATIONAL COMPETITION

As a child-focused organization, World Vision Mongolia likes to listen to children’s voices. In collaboration with the Ministry of Population Development and Social Protection, the General Authority for Social welfare and Public Services, the National Authority for Children and the Mongolian Concert Association, World Vision Mongolia jointly organized the My With for My Family competition for families from across Mongolia. For the 11th year in a row, the competition has raised children’s voices through essays, art, drawing and poetry. This year 4,200 children from 21 provinces expressed their wishes through an Eco Family theme. In total, there were over 16,000 participants representing 3,300 families.

VISION STAR MUSIC FESTIVAL

World Vision promotes activities that listen to children’s voices. One way we do this is through the Vision Star Music festival held annually to unveil children and youth’s musical talents. For the 12th year in a row, 220 children gathered together to perform traditional folk music in a gala concert.

EXPLORING OUR FUTURE

Nearly two decades ago, World Vision began reaching out to vulnerable children through various projects at its 32 ADPs. Today, these kids have grown to be educated, leading by example in their own communities and taking part in other projects. As a result, World Vision Mongolia organized a reception event with the Ministry of Population Development and Social Protection and the Ulaanbaatar Governor’s Office. Over 50 formerly sponsored children gathered to share their vision, dreams and success.

This year 4200 children from 21 provinces expressed their wishes under the topic of Eco Family
STORY

P. Ninjmaa, a 10th grade student, proposed that children with school uniforms be allowed for a lower rate on public transportation and the environment surrounding schools be under surveillance — some of the ideas from her peers.

Five-hundred children joined hand-in-hand to participate in the We participate, We develop! conference from 21 provinces including the capital Ulaanbaatar. The participants brought attention to the issues they face everyday including poor public transportation, lack of safety surrounding schools, and poor access to the library.

The conference was co-organized by World Vision, the Ministry of Population Development and Social Protection and the National Authority of Children. Members of parliament, ministers and ministry officials also attended the ceremony. “Mongolian children are so talented. The Government works to support their talents” Prime Minister N. Altankhuyag highlighted.
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