



2017

ANNUAL REPORT ZAMBIA



World Vision



Literacy



Maternal and
Child Health



Child Protection
and Spiritual Nature



Resilient
Livelihood



Water, Sanitation
and Hygiene

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Literacy



Maternal and
Child Health



Child Protection
and Spiritual Nature



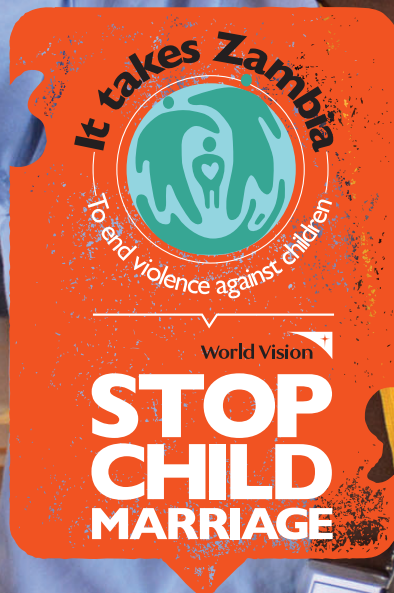
Resilient
Livelihood



Water Sanitation
and Hygiene

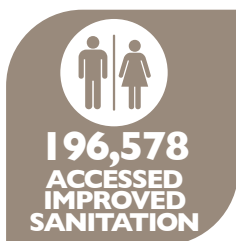
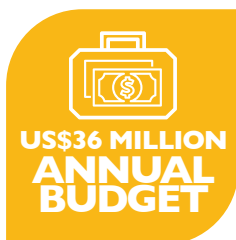
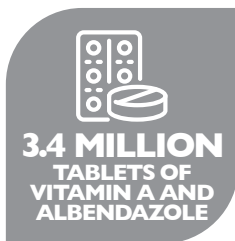


World Vision



EXECUTIVE SUMMARY

Children are at the heart of our work. In Zambia, we serve the most vulnerable children and communities in over 40 districts, located in all the 10 provinces. Currently, our work is themed around five key areas as outlined in the 2016-2020 strategy. These are education, health, livelihood, water and sanitation, child protection and spiritual nurture.





Literacy



Maternal and
Child Health



Child Protection
and Spiritual Nature



Resilient
Livelihood



Water, Sanitation
and Hygiene





Dear Friends,

It's been two years since my family and I came to Zambia and I am still overwhelmed with the warmth of the Zambian people. The hospitality and compassion of the people in the communities is something I will treasure for many years to come.

WorldVision Zambia works in the most vulnerable communities of our country transforming the lives of children through the delivery of life changing services, working closely with the relevant Government Ministries and institutions. Other key partners include bilateral and multilateral donors, implementing partners and corporate institutions, individual sponsors, foundations, religious, civic and traditional leaders.

It is these collaborations that have made it possible for vulnerable communities and families around the country, to celebrate their social and economic transformation.

Our dedicated workers who work and live in the communities around the country, remain committed to serving the most vulnerable children. They have shared their despair, tears, but most importantly, have been part of the many celebrations such as when a farmer, who for years had been getting next to nothing from the yields, but today harvests for both commercial and subsistence markets.

This past year, WorldVision has increased its work with the private sector that have rendered support in bringing transformational changes in the lives of many children across the country through the building of classrooms, drilling boreholes and many other interventions.

We have made strategic partnerships with the churches such as the Zambia Catholic Conference of Bishops and Zambia Evangelical Fellowship to bring about meaningful and sustainable approaches aimed at building children with strong character in the country.

WorldVision Zambia is grateful to all the different donors, partners and sponsors for the technical, financial and moral assistance, to support the most vulnerable children and communities in our country.

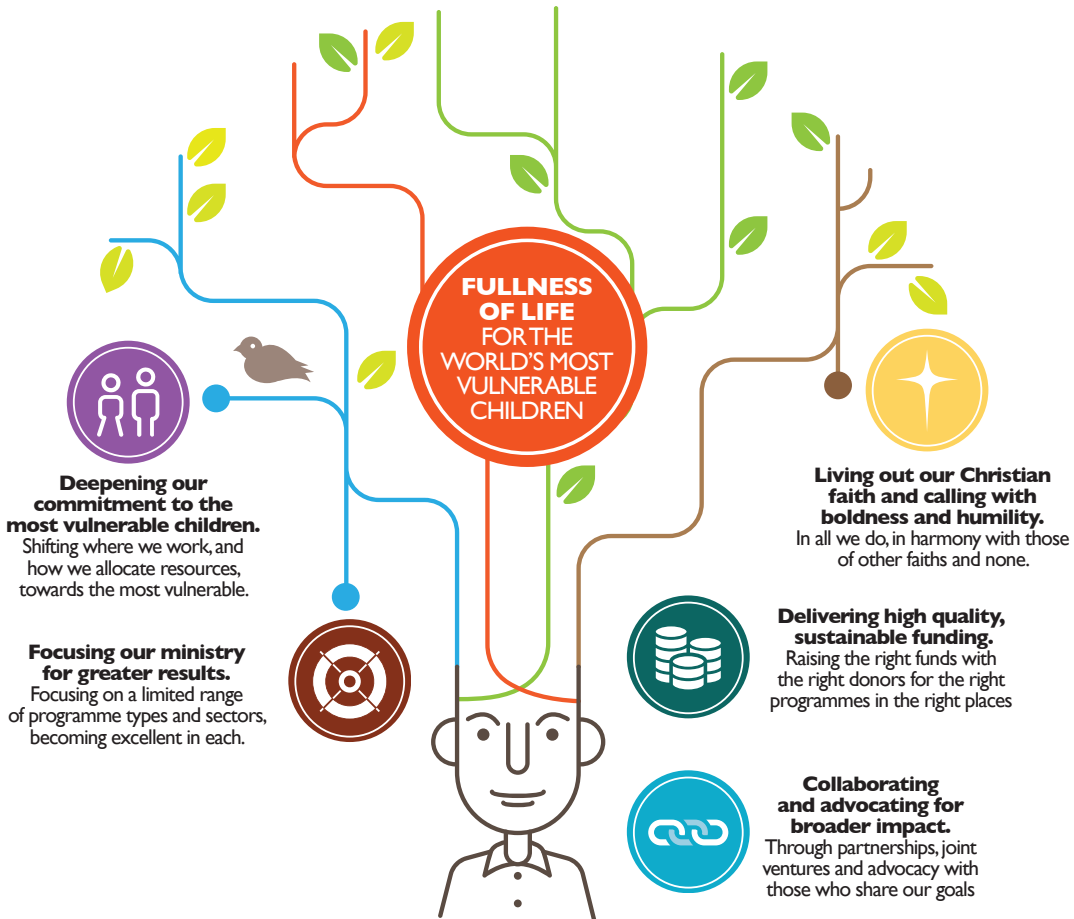
Mark Kelly
National Director

OUR PROMISE 2030

Building Brighter Futures for Vulnerable Children

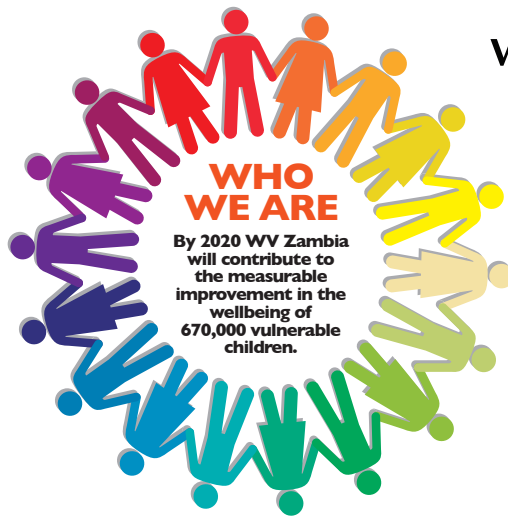
Our strategy is a promise to vulnerable children –

To relentlessly pursue our vision, for every child, life in all its fullness; our prayer for every heart, the will to make it so.



"Our Promise 2030 is such a powerful Strategy because it not only speaks about how we effectively serve the most vulnerable children and communities but the need for us as staff to have the right mind set to touch and transform lives". AP Manager, WV Zambia

**WE ARE CHRISTIAN | WE VALUE PEOPLE | WE ARE COMMITTED TO THE POOR
WE ARE STEWARDS | WE ARE PARTNERS | WE ARE RESPONSIVE**



WHAT WE DO

3 GOOD HEALTH AND WELL-BEING



HEALTH

Improved health status for mothers and children

6 CLEAN WATER AND SANITATION



WATER AND SANITATION

Improved access to water supply, sanitation and hygiene

17 PARTNERSHIPS FOR THE GOALS



PARTNER ENGAGEMENT

Improve partnerships with supporters

1 NO POVERTY



RESILIENCE AND LIVELIHOOD

Improved and resilient livelihood

4 QUALITY EDUCATION



LITERACY

Improved literacy for children through equity and quality education

16 PEACE, JUSTICE AND STRONG INSTITUTIONS



CHILD PROTECTION AND SPIRITUAL NURTURE

Improved child protection and spiritual nurture

WHERE WE WORK

40 districts in 9 provinces

WHO WE WORK WITH

**Government Ministries and Institutions
Children | Faith & Traditional Leaders**

OUR STAFF

**National Office (Lusaka) - 91
District Offices - 380
Grants - 83**

**WE ARE CHRISTIAN | WE VALUE PEOPLE | WE ARE COMMITTED TO THE POOR
WE ARE STEWARDS | WE ARE PARTNERS | WE ARE RESPONSIVE**



EDUCATION

We improve literacy among in-school and out of school children through comprehensive reading activities

COUNTRY FACT FILE

94%
Primary net enrolment rate

91%
Primary completion rate

55%
Literacy rates



Community reading camps were created to promote reading outside the school activities for in and out of school children.



Community members equipped with skills to facilitate community based literacy programmes.

1,294
Local stories produced

1,875
Books distributed to reading camps

49,194
Books distributed to schools



My son's life for a cow

Mathews' family are among the poorest in one of the villages located in the heart of Nyimba district in Eastern Province. It is not strange in this community for poor families such as Mathews' to link their 5 year old sons to a family with cattle as a way of earning one cow after every 4 years.

And so for over 10 years, Mathews herded cattle in the bush, with some nights spent in the bush particularly when a cow goes missing. "Sometimes we come back and spend a night in the village and other nights we stay on and try to locate the cow." He says.

Things changed for the better after the traditional leadership declared that all in and out of school children be given an opportunity to participate in the community reading camps introduced by WorldVision Zambia.

Mathews was among the boys, who grasped the opportunity to take part in the camps. He would bring his herd closer to the reading camp and join in the reading.

Nephatary Banda, a Reading Camp Facilitator who is a community volunteer trained by WorldVision decided to make exceptional arrangements for Mathews, given his passion for reading and irregular presence in the sessions.

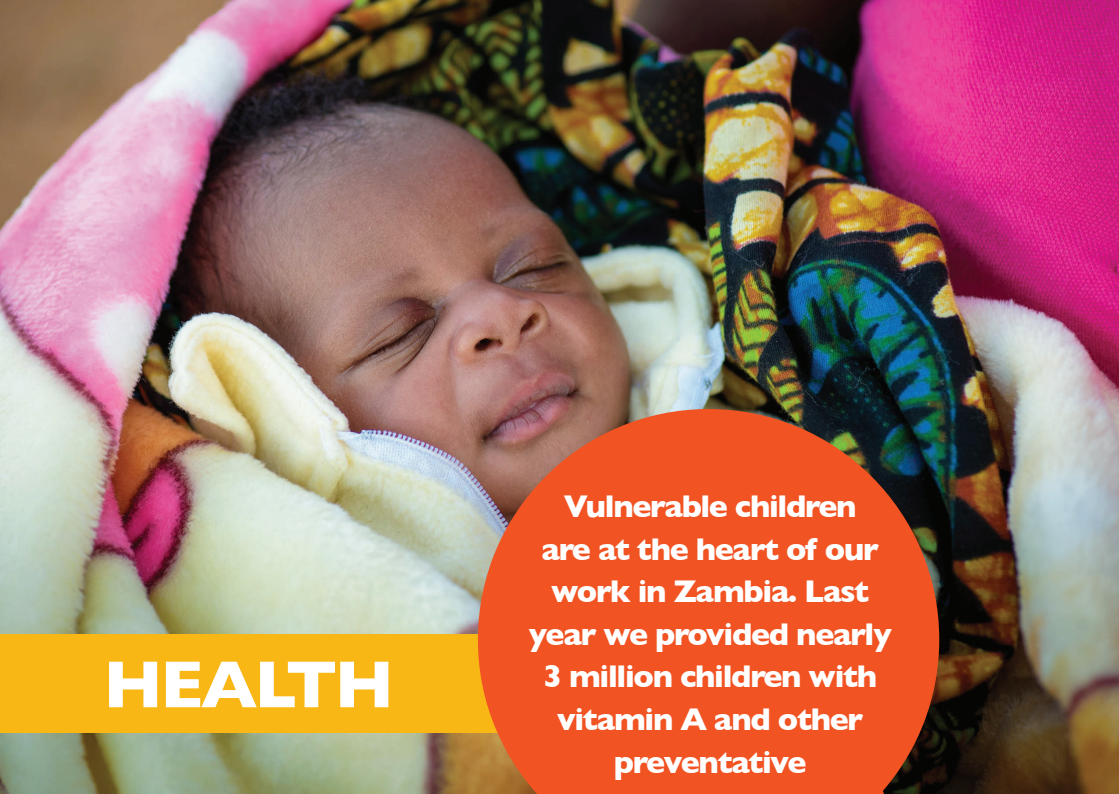
"I have given the young man access to contemporary story books that he can be using while in the bush, but most importantly, I have paired him with Jackson, one of my best readers in the camp, who currently is doing his 5th grade". Today, Mathews now 17, owns two cows and is able to read in Chinyanja.

Despite Zambia recording an increase in enrolment rates for primary schools in the last 2 decades, many children in schools still experience challenges reading and writing. Based on the Early Grade Reading Assessment done on Grade 2 learners in 2015, 65 percent of Zambian children scored zero on the assessment, an indication that they could not read any of the words provided. In another assessment by the World Development Report of 2018, 55 percent of grade 2 children in Zambia could not read a single word of a short text. This shows that the rate of pupil enrolment has not been matched with improved literacy for learners, especially for lower grades.

In response to this, WorldVision Zambia is working with the Ministry of General Education to increase the number of children that can read, write and use numeracy skills, by building teacher capacity in phonetics and improving literacy at community level through reading camps.

What we have learnt:

- Reading camp programmes created interest in improving literacy among children in rural communities.
- The use of trained community volunteers enhances sustainability and ownership of the literacy programme in the community.
- The participatory process of contextualizing and translating the literacy toolkits has improved coordination between WorldVision Zambia and the Ministry of General Education.



HEALTH

Vulnerable children are at the heart of our work in Zambia. Last year we provided nearly 3 million children with vitamin A and other preventative care

COUNTRY FACT FILE

Infant mortality rate
45 deaths per
1,000 live births

Under five mortality
75 per 1,000
live births

Maternal mortality
398 deaths per
100,000 births

Rural areas are most affected with infant, child and maternal mortality



OVER 3.4
MILLION
TABLETS

Donated Vitamin A and Albendazole, to the Ministry of Health during the national child health campaigns, reaching over 2.9 million children countrywide in 2017.



2,650
ENROLLED IN
TARGETED AND
COUNSELING
(ttC)

The Timely Targeted and Counselling model targets pregnant and lactating women including children under the age of 2. The model aims to increase the number of women delivering at health facilities and children receiving immunizations.

15,405

Children received
life-saving vaccines

7,081

Accessed
mosquito nets



Timely Targeted and Counselling (ttC) approach enhances access to health care among pregnant women

Lister Shimwami, a 20 year old expectant mother, says her well-being has improved after being supported with knowledge of how to best take care of herself during pregnancy.

“During my first pregnancy, I was never visited by any caregiver. I also had little knowledge on how to take care of myself despite attending a few visits for antenatal clinic”.

During the current pregnancy, a trained Safe Motherhood Action Group volunteer by the name of Alice enrolled Lister in the WVZ's innovative Timely Targeted and Counselling (ttC) programme, to support her with health and nutrition messages.

“Alice came home where I was seated with my husband and the rest of my family members. She handed us brochures and taught me and my husband how to take care of the pregnancy and practice good nutrition.” Lister says.

“With what I know now, I am going to complete all the antenatal visits, sleep under a treated mosquito net to prevent malaria from mosquito bites and take all my vitamins as recommended by the Safe Motherhood Action Group volunteer”. She says.

Lister's husband has also started preparing nutritious food for her so that she can have good nutrition and take enough rest and not strain herself too much.

“This by the way would never have happened if the Safe Motherhood Action Group volunteer did not provide the teachings to me, my husband and the rest of the family members” Lister said.

Under its Maternal New-born, Child Health and Nutrition Programme, World Vision Zambia implements activities in the communities, working closely with health facilities to improve health systems at both health centres and in communities. At health facility level, World Vision Zambia builds capacity in health staff and the neighbourhood health committees to strengthen health systems in both the communities and at the health facilities. At community level, the programme works to build capacity among community volunteers such as the Safe Motherhood Action Group members to provide immediate support to expectant women, lactating mothers and women of the reproductive age groups.

Under the child health programme, World Vision Zambia works to improve nutrition in children, in response to the high levels of malnutrition in the country. Through the Positive Deviance-Hearth model, World Vision works through community volunteers to provide skills to women on preparation of nutrient rich meals for under five children, using locally available foods.

Other models and approaches used under the health programme include Timely Targeted and Counselling and Community Case Management. The Timely Targeted and Counselling supports pregnant women during the antenatal and post-natal period, including monitoring the baby until the age of two with a range of health and nutrition messages. These are intended to bring about positive health seeking behaviours around antenatal, post-natal, infant care and nutrition. Community Case Management on the other hand, utilizes the presence of community health workers who are trained in the identification and management of the common childhood illnesses at community level and refer to health centres, where necessary.

What we have learnt:

- Small group and one-on-one delivery of messages on the importance of delivering at health facilities leads to a significant increase in the number of pregnant women attending the four recommended antenatal visits.
- As a result of the one-on-one sessions held in homes with community health volunteers, there was a marked increase in the number of males/spouses who actively support expectant women with household chores and antenatal visits.
- The presence of trained integrated community case management volunteers in communities to administer minor therapy has reduced congestion at health facilities, relieving the workload of the understaffed health workers.



**CHILD PROTECTION,
SPIRITUAL NATURE AND
MANAGING SPONSORSHIPS**

**We led Zambian
development efforts in
registering nearly 69,500
child births. These
registrations protect
children against abuses
from child Labour
and marriage**

COUNTRY FACT FILE

Birth registration

11%

31%

**of women aged
20-24 years were
married by the time
they turned 18**



We facilitated the creation of children's councils in over 30 districts. Children use this platform to speak out on issues affecting them.



Children had their births registered in over 30 districts.

683

Children participated in children's councils

800

Families trained in child protection

16

District child protection committees created

We led Zambian development efforts in registering nearly 69,500 child births. These registrations protect children against abuses from child labour and marriage

No More Child Marriage in the Chiefdom- Chief Choongo

The sun was shining high in the sky as people of all ages gathered. A fervent atmosphere could be felt with every beat of the drum. With every sound that hit the sky, the crowd gathered by the Palace grounds grew bigger and bigger. Before long, a young girl is called to the stage to kick start the launch of the "it takes Zambia to end child marriage" campaign in Monze District in Chief Choongo's area. The very moment she starts her testimony, a sombre atmosphere dawns on the crowd. "My name is Linnett. I was marriage off at 15 by my own parents to a man who sexually and physically abused me day and night. From my first day in marriage, I woke up in the early hours of the morning to work in our field and collect fire wood for use at home. This was my routine even after I got pregnant", Linnet says with tears running down her cheeks. "When I tried to take a break, my husband would savagely beat me up. This is despite being heavily pregnant at the time." By this time, women in the crowd had tears running down their cheeks.

Four years into the marriage, Linnet had three children with no hope of ever living her dream. Upon hearing Linnet's ordeal, Her Royal Highness Cheiftainess Choongo decided to end such incidences in her area and decreed that such violations of children in her chiefdom were banned with immediate effect. In the weeks that followed she held a district meeting with various stakeholders including the private sectors, to get involved in the campaign to end child marriages.



In Zambia, only about 11 percent of children have a birth certificate. Without a birth certificate, it becomes difficult to determine the age of a child in a case that is before the juvenile justice system, thereby eliminating the legal protection issues of children. Children are also at risk of experiencing impaired physical, intellectual, psychological and emotional development due to sexual abuse and early marriages. Harmful social norms that thrive on tradition, culture, religion or superstitions worsen protection of children besides limited support structures and systems.

Under its child protection programme, World Vision Zambia addresses areas that negatively affect children and lessens their ability to realise their full potential. These include:

- Low birth registration,
- Mental and physical abuse, and
- Child marriage.

World Vision Zambia further works to ensure that children grow in their awareness and experience of God's Love, and maximize their God-given potential in their community by working with church and other faith leaders. We do this through community partnership with religious leaders in the community.

What we have learnt:

- It's vital that partners utilize existing Government structures such as the District Child Protection Committees to ensure ownership and sustainability.
- Currently, there are only 3 issuance centres for birth certificates in the country, a development that brings about delays in printing the documents. This is bringing about dissatisfaction and may affect future community mobilization efforts.



RESILIENCE AND LIVELIHOOD

**Saving groups
reduce poverty by
creating opportunities
for members to borrow
and earn interest on
their savings**

COUNTRY FACT FILE

41%

of Zambians are
extremely poor

Poverty affect female
headed households at

80%

Extreme poverty in rural
areas is three times more
at **77.9** percent compared
to urban levels at

27.5%

89%

of rural households are
engaged in agricultural
activity



Total memberships of the Savings
for Transformation Groups (S4TGs)
increased by 67% between 2016 and
2017. Total amounts raised increased
by 26% within the same period.



Of the 4,494 farmers trained in Farming
God's Way (conservation farming), 2,535
of them were applying the principles of
minimum tillage, mulching and crop
rotation, with no wastage of God's
given resources.

3,781
Smallholder farmers use
improved agricultural
technologies

Farmers came
together and bulked
15 tonnes of onion

4,494
Farmers were trained
in farming God's way



Commercial Farmer at 50

51 year old Christine Musonda, mother of 8, in Kasama District has every reason to celebrate. A few years ago Christine was a subsistence farmer who could hardly put food on the table for her family and take her children to school. She remembers a time in her life when she toiled on her land to ensure a single meal for her family.

Today Christine is slowly becoming a lead onion producer in her area after learning about farming as a business using the “farming God’s way model”- which is basically conservation farming premised on biblical foundations. “I am so blessed with the new things I have learnt and now my children are proud to call me their mother. Ever since World Vision constructed the weir dam, I have diversified my farming to grow onions and fruits. I have already planted 400 grams of onion and expecting to earn over K10,000”.

Christine is also one of the many other beneficiaries of the livelihood project and actively participates in activities that the project is promoting. These involve empowering people for increased income and resilience.

Although agriculture employs about 89 percent of the population in rural Zambia, it is hampered by a number of factors. World Vision Zambia’s Child Well Being Report of 2017 identifies challenges faced by farmers in agriculture to include lack of access to credit, delayed and inadequate inputs (e.g. seed and fertilizer). Others are lack of viable markets for agricultural produce, poor coping strategies in the event of a disaster, and mono-agro production. Consequently, growth in production and productivity is challenged, leading to high levels of poverty and food insecurity among poor communities in the country.

In response to these challenges, World Vision Zambia is implementing the Sustainable Enterprise and Economic Development programme.

- **Local Value Chain Development:** This model incorporates the inclusion of markets and business facilitation for improved outcomes in entrepreneurship and business opportunities.
- **Savings for Transformation:** This model enhances access to loans, savings, credit and insurance. The model ultimately increases household income by encouraging mobilization of community resources. Funds are saved and accessed (borrowed) by group members for economic and social well-being without relying on external funds. Monitoring of group activities is undertaken by chosen community members for transparency purposes.
- **Community based Disaster and Risk Management:** This model strengthens community’s capacity to remain resilient in the event of a disaster. Premised on the principles of Disaster Risk Reduction, measures are put in place to adequately prepare for any disaster before it occurs.
- **Climate Smart Agriculture:** In the age of climate change, with excessive climate variability being experienced countrywide, World Vision Zambia is promoting climate smart agriculture to improve adaptive capacities and enhance crop and livestock production.

What we have learnt:

- Community savings and loans enabled communities a platform to lend and borrow within reasonable rates.
- Bulking or aggregated marketing by producers has increased household income and enhanced unity in families and communities.
- Forming joint monitoring teams to support the growth of savings groups proved key in realizing common or shared goals among community partners e.g. Community agents, Community Development Officers, Agriculture and Livestock Officers and World Vision districts.

Members of a savings group showcase their produce to members of the community in the Southern Province of Zambia



VisionFund Zambia has been impacting the lives of children by providing low income entrepreneurs with access to financial services since its existence in 2003.

As a microfinance institution, VisionFund Zambia has been providing clients with small loans to expand their existing businesses.

Working together with World Vision, we improve lives of communities through provision of loans to help entrepreneurs grow their businesses and enable farmers to purchase agricultural inputs such as water pumps and livestock.

Over the years, VisionFund Zambia has expanded its presence across Zambia, with a total of 21 branches located in 9 out of 10 provinces across the country. With a current average loan size of \$441, VisionFund Zambia has a portfolio of 32, 473 active borrowers. By focusing on women, who constitute 65 percent of the total number of customers, VisionFund Zambia has been able to complement World Vision efforts of improving the lives of the poorest communities in Zambia.

SUMMARY OF VISIONFUND ZAMBIA IMPACT IN THE COMMUNITY

32,473

**ACTIVE
BORROWERS**

65%

**PERCENTAGE
OF FEMALE
CUSTOMERS**

70%

**RURAL
BORROWERS**

24.58%

**AGRICULTURAL
BORROWERS**

97,419

**IMPACTED
CHILDREN**

60%

**CLIENTS IN
WORLD VISION
AREA
PROGRAMMES**

\$8,036,431

**LOAN
PORTFOLIO
FY17**



WATER SANITATION AND HYGIENE

World Vision International is reaching one new person with clean water every 10 seconds and reaches three more schools every day with clean water.

COUNTRY FACT FILE

32%

people lack access to safe water

Rural areas have much lower access to clean water at

49%

National population with access to proper sanitation is at

40

In rural areas, people with access is much lower at 15% compared to urban areas that are at

73%



196,578
ACCESSED
IMPROVED
SANITATION

196,578 people in 28 districts gained access to household sanitation facilities.



139
Rehabilitated
243 Drilled

At household level, 243 boreholes were drilled and 139 non-functional rehabilitated in 28 districts. 296 stand taps installed.

438

communities were certified open Defecation free

142,554

People gained improved access to water

13,951

households installed hand washing stations

We support the construction of hand washing stations and improve the practice of hand washing in communities



I went to draw water when I was bitten by a snake-6 year old

Brian Chisanga, 6, had his arm amputated after being bitten by a puff adder while collecting water from a well last year, in a village located about 68 kilometers from Kasama City Centre. Five years earlier, Brian's sister Brerian aged 4, drowned in the same well located about 17 kilometers from the village, where she had gone to fetch water with her friends. Today, thanks to sponsors, boreholes have been sunk near to his home. Brian and his siblings have no fear, and every morning and evening run with little water containers to draw water.

About 32 percent people lack access to improved water supply, with rural areas heavily affected. About 48.5 percent of rural populations rely on unsafe sources compared to just 10.5 percent of the urban populations.

National access to proper sanitation is low at 40 percent. In rural areas, access to improved sanitation is even much lower at 15 percent compared to 73 percent for the urban population. The poor water supply and sanitation services, especially in rural areas, contribute to high burden of water-borne diseases such as diarrhoea and cholera in Zambia. Diarrheal diseases are responsible for 8.9 percent of under-5 mortality in Zambia.

In response to these health challenges, World Vision Zambia has provided access to clean and safe water across the country for over 30 years now. Projects implemented include drilling and rehabilitating of boreholes and more recently mechanization – a system that involves connecting one borehole to strategic points e.g. health facilities, schools and several clustered households with piped water using a solar system. Under the hygiene and sanitation sector, World Vision has worked with schools and households in behavioural change messages, including constructing and upgrading latrines, respectively.

What we have learnt:

- In communities where the local leadership, such as headmen, support and take the lead to advocate for construction of toilet facilities, there is high acceptance and willingness among community members to model the behaviour.
- Continued sensitisation on hand washing practices and implementation of hand washing facilities has improved people's adherence to practicing hand washing, particularly at critical times, such as after using the toilet and before eating food.
- In school environments, when teachers practice and demonstrate hand washing practices with soap, it has influenced the practice among children.

We thank our Generous Donors

Transforming the lives of vulnerable children requires collaboration and partnerships for broader impact as outlined in the World Vision International Strategy – Our Promise 2030.

In 2017, we joined hands with various individuals, partners and stakeholders to make a significant difference in the lives of the most vulnerable children and communities across Zambia.

“If you want to go fast, go alone. If you want to go far, go together.”

African Proverb

We thank you!



**World Vision
Support Offices**

UK

USA

Canada

Taiwan

Australia

Singapore

**People's
Republic
of South
Korea**

Here are the Numbers

Financial Audits

Every year,WorldVision Zambia conducts both internal and external audits across departments, projects and programmes.The 2017 financial year external audit, revealed a fair representation of financial statements in all material respects.

Income and Expenditure

Cash donations are received from various WorldVision offices that support fundraising for Zambia - USA, Canada, United Kingdom, Korea, Taiwan, Singapore, and Australia. Major grants are received from USAID and DFID. Majority of Gifts in Kind come from WorldVision USA and Canada.

Income in Zambian Kwacha



The 2017 financial year had a total income of ZMW 419, 301,698 from cash donations, Gifts-in-Kind and other sources.

Cash donations accounts for about 81.7% whereas Gifts in Kind are at 17.8%. Other sources of income are at 0.5%.

Expenditure in Zambian Kwacha



Against the total cash donations received, programme expenditure accounted for 79.9% leaving a surplus of 1.8%.

All Gifts in Kinds received were distributed.

Against other income earned there was a deficit of -1.6% in expenditure.



World Vision



A girl who is protected, loved and cared for, grows up to be a woman who builds a strong community and nation.

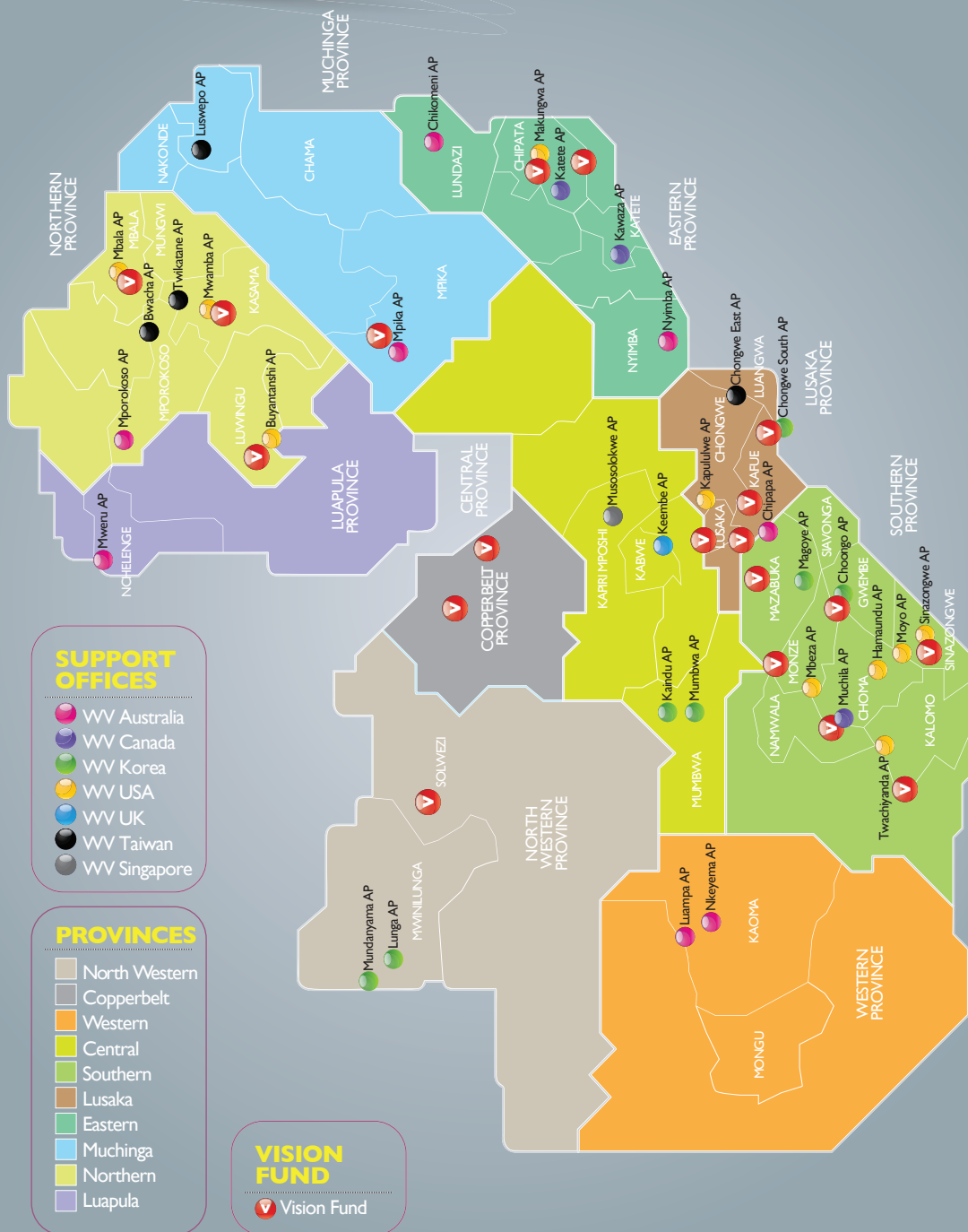
Talk to your family, friends and neighbors about ending child marriages in Zambia. It begins with you and !!



World Vision

**STOP
CHILD
MARRIAGE**





World Vision



Literacy



Maternal and
Child Health



Child Protection
and Spiritual Nature



Resilient
Livelihood



Water, Sanitation
and Hygiene

Transforming Lives of vulnerable children



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