KEY RESPONSE MESSAGES

- Political, human rights and socio-economic developments in Venezuela continue to lead to the exodus of millions of refugees and migrants—nearly 5.1 million by May 5, 2020.

- In response to the new crisis brought on by COVID-19-prevention measures, World Vision is requesting US$3 million to scale up response activities inside Venezuela. We aim to assist 50,000 people through multi-purpose cash assistance. This allows them to buy essential supplies like food, medicine, and personal hygiene items. We are focused on the most vulnerable people in Venezuela.

- Venezuela is ranked among the least prepared countries to respond to a pandemic, as it lacks basic supplies needed to prevent infection and treat illness. Meanwhile the closure of the borders in March prompted migrants to once again take to the illegal crossings, exposing children and women, in particular, to increased risk of trafficking and abuse. Countries hosting migrants and refugees are applying self-isolation, social distancing, and curfew measures that impact the operations of crucial services, such as life-saving and sustaining community kitchens, shelters, legal and protection services, with many services forced to shut down.

- Amidst rising level of despair among those who are unable to meet basic needs, host country governments are receiving increasing numbers of requests from refugees and migrants from Venezuela for support to return to their home country. WV is concerned that this demonstrates the precariousness of the situation that an ever-growing number of refugees and migrants is facing in host countries. Governments need to ensure that humanitarian organizations have access to communities, migrants and refugees to provide basic assistance alongside the governments.

- World Vision's 7-country response aims to raise US$80 million to reach 700,000 people from January 2020 through December 2022. That includes reaching 200,000 regionally and 40,000 in Venezuela between October 2019 and September 2020.

REGIONAL HUMANITARIAN NEEDS by sector in Venezuela and host countries

- 5 K Migrants and refugees leaving Venezuela daily, before border closures
- 6.17 M People need humanitarian assistance.
- 3.62 M Children in need of protection*
- 4 M People in need of critical health services
- 3.23 M People who are food insecure
- 1.88 M People in need of shelter
- 2.17 M People in need of life-saving WASH services
- 1.52 M People in need of education services
- 1.49 M People in need of non-food items

*Reported cases of unaccompanied and separated children, elderly, people with disabilities, as well as human trafficking and smuggling prevention and response services.

DONORS AND PARTNERS

- World Food Programme
- UNHCR
- Save the Children
- Plan International
- World Vision
- USAID
- CARE
- DFID
- Mercy Corps
- Irish Aid
- ACNUR
- Plan International
- Japango
- UK Aid
- Mi Fund

SOURCES:
RESPONSE ACHIEVEMENTS: CUMULATIVE

Regional Overview

Latin America and the Caribbean

COUNTRY OVERVIEWS

> **Bolivia**: Because of the quarantine, a large number of Venezuelan families are in a vulnerable situation and have no way of obtaining income or resources for housing or food. In the cities of La Paz and El Alto, it is estimated that more than 1,500 families are at risk, as they do not have the necessary resources for their subsistence and require support for their food, stay, health care and protection.

> **Brazil**: World Vision Brazil is responding in 4 cities (Boa Vista and Pacaraima-RR, Manaus-AM and São Paulo) in 3 different states (Roraima, Amazonas and São Paulo) where the response is focused in education, protection and livelihoods. In addition to these sectors, response was expanded to WASH and Health sectors with the intention of support Venezuelans during covid-19 emergency. At this moment, more 41,500 people were reached by the response. Due to the mobility restrictions caused by COVID-19, interiorization programs were reduced. In addition, work opportunities, access to basic services and health were severely affected by the health crisis, affecting more the Venezuelans who are in economical vulnerability.

> **Chile**: The COVID-19 pandemic has made the Venezuelan migrant and refugee population here even more vulnerable. About 85% of them live in Santiago, the capital. The precarious conditions in which they live increases as the social distancing and quarantine measures do not permit formal or informal economic activities to be carried out.

> **Colombia**: According to figures from the Colombian Migration Office, 14,000 Venezuelans have voluntarily returned to their country through its borders with Venezuela, but it is estimated that the number of migrants transiting through illegal crossings is much higher. Likewise, migrants settled in Colombia face scenarios of job loss, evictions, xenophobia and COVID-19 contagion.

> **Ecuador**: Some of the cities with the highest concentration of migrant population are Quito, Guayaquil, Manta, Portoviejo, and Quevedo. They do not qualify for the emergency vouchers the Ecuadorian government is distributing nationally to vulnerable families in the COVID-19 health emergency framework. As the prevention measures continue to severely restrict movement and economic activity, many families find themselves in a precarious situation, including being evicted from their homes, or being forced to look for alternatives to return to their country. Those who have chosen to return on foot are particularly vulnerable right now.

> **Peru**: Elderly adults, pregnant women, children, and people with disabilities and diseases are the most vulnerable population. WV is mapping shelters and vulnerable areas to help better channel funds and resources. We mobilized welfare facilitators and administrative staff to work with first-responders and the most vulnerable communities in the COVID-19 response. Likewise, we have dedicated four operations staff to a project focused on providing economic support for migrants in Lima, as well as to conduct needs assessments, case management, and to administer cash transfers.

> **Venezuela**: National fuel shortages still affect the delivery of essential and prioritized services and are a major logistical constraint for the humanitarian response. Agricultural producers’ unions report difficulties in working and the loss of crops; different organizations report challenges in the mobilization of supplies; and patients with different chronic diseases report challenges in their ability to go and receive medical treatment. The lack of fuel or gas has led to non-compliance with social distancing, exposing people to the risk of contagion while queuing for supplies (OCHA).

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*Protection, education, food security, nutrition, or WASH (water, sanitation and hygiene)
Several situations have arisen on the southern border of the country where the number of Venezuelan refugees and migrants returning from Ecuador and Peru and their risk of vulnerability is increasing. As such, advocacy and support from actors about humanitarian actions needed in this region is growing.

More than 10,000 people are infected by COVID-19 in Colombia. A significant number of infections occur in cities where the majority of migrants are located, such as Nariño, Valle del Cauca, Norte de Santander and Bogotá.

The Colombian government announced that Venezuelan citizens who do not comply with the measures of obligatory confinement, and those who begin their voluntary return process to Venezuela without any coordination with the city halls, may face administrative and legal sanctioning measures.

330,300 People in transit
1.89M People in need of protection services
1.45M People in need of water, sanitation, and hygiene services
3.2 M People in need of humanitarian assistance
1.02 M Migrants in Colombia with irregular status
1.45M People in need of urgent health services
2.22M People in need of food assistance and nutrition services
753,000 Children in need of education
2.54M People returning to Venezuela due to COVID-19 crisis

7.3 M Funding pledged/received
13.2 M Funding gap

FUNDING NEEDS

SOURCES:
International Affairs Office, R4V Platform, UNHCR, COVID-19 RMRP 2020, GIFIMM
CASH BASED PROGRAMMING

Due to the context, emergency cash has been transferred to vulnerable families affected by the migration crisis and the COVID-19 contingency. Multipurpose cash transfer activities continue despite the emergency.

EDUCATION

Although educational activities are suspended, World Vision in partnership with other organizations, distributed educational guides for children participating in the programs.

PROTECTION

A number of cases of vulnerability to rights during quarantine have been identified and referred to the designated institutions, and follow-up by telephone has been carried out to identify protection risks.

FOOD SECURITY & LIVELIHOODS

Food vouchers and food in-kind have been distributed in different cities of the country to address food security risks during the national quarantine.

WASH

Hygiene kits have been provided to migrant populations in the north, south and east of the country, and staff have been equipped with biosecurity materials to prevent contagion during activities.

RESPONSE ACHIEVEMENTS: CUMULATIVE (JANUARY 2019 - PRESENT)

- People reached with some form of assistance: 141,578
- Families received livelihoods assistance: 75,385
- Children and their families received education assistance: 24,584
- People reached with non-food items: 1,180
- People received food and nutrition assistance: 18,431
- People received protection assistance: 717
- Children and their families received education assistance: 1,883
- People received multipurpose cash transfers: 1,559
- People reached with non-food items: 349

RESPONSE ACHIEVEMENTS: MONTHLY (APRIL 2020)

- People reached with some form of assistance: 23,009
- People received food and nutrition assistance: 18,431
- People received protection assistance: 717
- Children and their families received education assistance: 1,883
- People received multipurpose cash transfers: 1,559
- People reached with non-food items: 349

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ECUADOR | VENEZUELA CRISIS RESPONSE
HOPE WITHOUT BORDERS May 2020

COUNTRY OVERVIEW

KEY MESSAGES

- More than 30,000 people are infected by CO-VID-19 in Ecuador. A significant number of infections occur in provinces where the majority of migrants are located, such as Guayas, Pichincha, Manabí, and Los Ríos.

- The socio-economic impact that has been worsening throughout the country. International and national support is needed to expand the efforts to prevent and control the COVI-19 outbreak, including improving water, hygiene, and sanitation, food assistance, protection and education services and providing medical supplies. Providing timely, reliable information will also help prevent the spread of the virus.

- Several situations have arisen on the border with Colombia, due to the large number of Venezuelan population returning from Ecuador and Peru.

HUMANITARIAN NEEDS

- People in need of protection services: 445,000
- People in need of humanitarian assistance: 741,000
- People in need of water, sanitation, and hygiene services: 124,000
- People who are food insecure: 462,000
- Unde nourished people: 27,000
- People in need of urgent health services: 120,000
- People in need of shelter: 122,000
- Children in need of education: 302,000
- People in need of non-food items: 71,000

FUNDING NEEDS

- Target: 6 M
- Funding pledged/received: 570 K
- Funding gap: 5.43 M

SOURCES:
SECTOR HIGHLIGHTS

FOOD SECURITY & LIVELIHOODS

In the context of the health crisis, World Vision Ecuador implements projects for the delivery of food cards, thus contributing to the food security of families.

EDUCATION

World Vision, together with the United Nations Agency for Refugees (UNHCR), contributed to the promotion of inclusive education and the reduction of discrimination in educational institutions through the implementation of the ‘Let's Breathe’ Inclusion methodology.

FOOD SECURITY & LIVELIHOODS

In the context of the COVID-19 health crisis, World Vision Ecuador has planned to implement projects to enable the food security and economic reactivation of families, through cash transfers.

WORLD VISION

DONORS AND PARTNERS

[Logos of partners: World Food Programme, UNHCR, care, HIAS]

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RESPONSE ACHIEVEMENTS: MONTHLY

(APRIL 2020)

812 People reached with some form of assistance
478 People provided with food and nutrition assistance

334 People provided with water, sanitation and hygiene services

RESPONSE ACHIEVEMENTS: CUMULATIVE

(JANUARY 2019 - PRESENT)

12,540 People reached with some form of assistance
11,706 People received food and nutrition assistance

754 People received water, sanitation, and hygiene services

80 Children and their families received education assistance
World Vision is working with the Ministry of Education, the Ministry of Women and the Vulnerable Population, the Ministry of Development and Social Inclusion and the Ministry of Justice of Peru, to implement actions within the framework of the declared national emergency in the country. This work of adapting strategies for donation delivery actions, capacity building with teachers, pronouncements and other, is resulting in different proposals with different donors and partners from the private sector for bring humanitarian aid key actions.

World Vision has been working in the regions of Tumbes and Tacna together with regional and local governments, Armed Forces, grassroots organizations and cooperation to generate actions in favor of the migrant population. These have been translated into actions for access to basic services and needs. Advocacy has been carried out to help set up shelters for the migrant population, and advocacy has been carried out with these actors to implement humanitarian assistance measures.

Funding pledged/received: 8.7 M
Funding gap: 4.3 M
Target: 13 M

886,000 People in need of humanitarian assistance
430,000 People in need of protection services
434,000 People in need of shelter
416,000 People in need of water, sanitation, and hygiene services
608,000 People in need of non-food items
386,000 People who are food insecure
618,000 People in need of urgent health services
442,000 Children in need of education

COUNTRY OVERVIEW | PERU

SECTOR HIGHLIGHTS

FOOD SECURITY & LIVELIHOODS

In Lima, the Technical and Professional Certification project financed by USAID Country Mission has succeeded in enrolling 38 Venezuelan doctors who took the national medical examination for their professional license. We administered delivery of 500 cash transfers valued at $118 each in Lima (200), Tacna (150), and Tumbes (150). In addition, we distributed 100 food vouchers in Lima.

STRATEGY

WV Peru is part of the National Humanitarian Network and the Working Group for Refugees and Migrants (WGRM). We continue to participate in meetings convened by the GTRM Group. WVP has participated with the RHN sectors for the Multisectoral Report of the National Humanitarian Network on Pandemic COVID-19.

PROTECTION

At a regional level in Tumbes, Trujillo, Lima and Tacna, World Vision participates in various spaces promoted by the government and cooperation mechanisms. In Tumbes, World Vision Peru participates in the protection and basic needs sectors.

WORLD VISION

DONORS AND PARTNERS

UNHCR

IMM OIM

care

USAID

START FUND

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RESPONSE ACHIEVEMENTS: MONTHLY

(APRIL 2020)

600 People reached with some form of assistance

RESPONSE ACHIEVEMENTS: CUMULATIVE

(JANUARY 2019- PRESENT)

39,619 People reached with some form of assistance

25,740 People received unconditional cash transfers

7,811 People provided with food and nutrition

3,675 People received protection assistance

2,209 People reached with inclusion services

100 Families received livelihoods assistance

37 Children and their families received education assistance
KEY MESSAGES

Due to the declaration of a national health emergency, border closures, and restrictions on the movement of people and vehicles, a large contingent of Venezuelans were stranded in different cities throughout the country, facing multiple needs, including shelter, food, and protection.

SECTOR HIGHLIGHTS

PROTECTION

World Vision has been providing care services in Child-Friendly spaces to support the protection of children.

FOOD SECURITY

The consortium WV Bolivia is part of assisted 407 people with food and delivery of hygiene and personal care kits.

RESPONSE ACHIEVEMENTS: CUMULATIVE (JANUARY 2019 - PRESENT)

- 414 People reached with some form of assistance
- 163 People reached with protection assistance
- 251 People reached with non-food items

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WORLD VISION DONORS AND PARTNERS
In the context of the COVID-19 pandemic, living conditions have become significantly more precarious as a result of the imminent economic recession at the national level. The Venezuelan migrant population does not have enough information or knowledge to access the aid provided by the government. World Vision Chile has adapted its operations to offer key aid in the context of the pandemic to all families who visit its centers in both Arica and Santiago. The centers have delivered food and Non-Food-Item support, psychological first aid, tele-education aid, and continuous monitoring to 80 families.

WV has reached an operational agreement with UNHCR so that we can have some degree of autonomy in terms of increased visibility with the government. The project’s main sector is education (formal and non-formal), and focuses on the integration of migrant girls in the country. Another relevant issue is the prevention of sexual abuse situations and human trafficking involving children, adolescents and women. By not having access to work they may be potential victims. There has been an increase on working deals related to informal trade or sexual exploitation.

**KEY MESSAGES**

- People are refugees: 24,000
- People who are food insecure: 34,000
- People in need of protection services: 180,000
- People in need of non-food items: 32,000
- People in need of urgent health services: 48,000
- Children in need of education: 56,000
- People in need of humanitarian assistance: 415,000
- Of Venezuelans in Chile are children: 14%
- People in need of non-food items: 415,000
- People in need of humanitarian assistance: 415,000
- Funding pledged/received: 450 K
- Funding gap: 50 K
- Target: 500 K

**SOURCES:**
OCHA HRP, R4V, COVID-19 RMRP 2020
COUNTRY OVERVIEW | CHILE

SECTOR HIGHLIGHTS

PROTECTION

Food Security

Efforts to implement digital assistance and monitoring systems have made it possible to reach the migrant population linked to the Hope Without Border project with greater effectiveness.

RESPONSE ACHIEVEMENTS

MONTHLY: APRIL 2020

- 1,383 People reached with some form of assistance
- 246 People reached with food and nutrition
- 48 Children & their families reached with education assistance
- 727 People reached with protection assistance
- 75 People reached with non-food items
- 205 People reached with water, sanitation, and hygiene services

CUMULATIVE:

JANUARY 2019- PRESENT

- 8,677 People reached with some form of assistance
- 3,453 People reached with food and nutrition
- 250 Children & their families reached with education assistance
- 3,009 People reached with protection assistance
- 1,117 People reached with non-food items
- 688 People reached with water, sanitation, and hygiene services
- 95 People reached with shelter
- 56 People received unconditional cash transfers

WORLD VISION DONORS AND PARTNERS

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KEY MESSAGES

- Due to the pandemic, more than 200k Venezuelans are in risk of increase in their vulnerability due to the reduce of jobs opportunities. World Vision is working in capacity building with 7200 families to in vulnerability and risk of lose their familiar income sources.

- World Vision Brazil is responding in 4 cities (Boa Vista and Pacaraima-RR, Manaus-AM and São Paulo) in 3 different states (Roraima, Amazonas and São Paulo) where the response is focused in education, protection and livelihoods. In addition to these sectors, response was expanded to WASH and Health sectors with the intention of support Venezuelans during covid-19 emergency. At this moment, more 41,500 people were reached by the response.

- Due to the mobility restrictions caused by COVID-19, interiorization programs were reduced. In addition, work opportunities, access to basic services and health were severely affected by the health crisis, affecting Venezuelans who were already the most vulnerable. The Brazilian government included them in the emergency programs for economic support but many cannot access them due to the lack of information for registration and stringent requirements needed for acceptance into the programs.

FUNDING NEEDS

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<td>7.3 M</td>
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<tr>
<td>Funding gap</td>
<td>6.8 M</td>
</tr>
</tbody>
</table>

HUMANITARIAN NEEDS

- 313,000 People in need of protection services
- 151,000 People in need of water, sanitation, and hygiene services
- 117,000 People in need of shelter
- 399,000 People in need of humanitarian assistance
- 39,000 Undemourished people
- 58,000 People are food insecure
- 70,000 Children in need of urgent education
- 274,000 People in need of urgent health services
- 234,000 People in need of non-food items

SOURCES:
In April, 38 child violence cases were registered and redirected to child protection networks using the new virtual modalities taken as mitigation measure due to the spread of COVID-19. We aim to improve the general access to macronutrients. The situation will likely change as the COVID-19 pandemic evolves.

As part of our partnership with the Bureau of Populations, Migrants and Refugees of the Department of State of the U.S., more than 1,000 migrants are still receiving support to upload their CV in digital platforms in order to be prepared for the restart of the economy after pandemic.

In April, 38 child violence cases were registered and redirected to child protection networks using the new virtual modalities taken as mitigation measure due to the spread of COVID-19.

Thanks to the "Super Panas" project in partnership with UNICEF, World Vision supported 265 children inside shelters during covid-19 quarantine.

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COUNTRY OVERVIEW

KEY MESSAGES

- Considering the collapse of public services in the country and high rates of violence, Faith-Based Organizations and churches in Venezuela represent key partners for World Vision. Their communities trust them and they are committed to serve the most vulnerable population across the country.

- In April, World Vision started its multipurpose cash transfer interventions to 800 families in Venezuela. In addition, we provided food assistance to 800 families in the state of Táchira, near the border with Colombia.

- On May 18, a total of 618 coronavirus cases were confirmed in Venezuela. Severe shortages of medicine, medical supplies, personal protective equipment, and fuel has hindered the country’s ability to respond to the health crisis.

HUMANITARIAN NEEDS

- **7 M**: People need humanitarian assistance
- **3.7 M**: People need urgent food assistance
- **4.3 M**: People in need of water, sanitation, and hygiene services
- **2.8 M**: People need urgent health services
- **2.2 M**: People need access to education
- **2.7 M**: People need protection services

FUNDING NEEDS

- **7.8 M** Funding pledged/ received
- **7.2 M** Funding gap
- **15 M** Target

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RESPONSE ACHIEVEMENTS

MONTHLY: (APRIL 2020)

- **2,688** People reached with some form of assistance
- **799** People received unconditional cash transfers
- **1,889** Families reached with food and nutrition assistance

CUMULATIVE (JANUARY 2019- PRESENT)

- **3,038** People reached with some form of assistance
- **2,239** Families reached with food and nutrition assistance
- **1,955** People provided with water, sanitation and hygiene services
- **1,445** People reached with protection assistance
- **799** People received unconditional cash transfers