The conflict in Syria has now entered its 10th year, and remains one of the world’s most devastating and intractable humanitarian and protection crises. There are at least 5 million Syrian refugees, most in Turkey, Lebanon and Jordan.

World Vision’s Response

World Vision is a Christian humanitarian and development organization dedicated to working with children, families and their communities worldwide to reach their full potential by tackling the causes of poverty and injustice. We serve all people, regardless of religion, race, ethnicity, or gender.

The World Vision Syria Response, based out of Amman, covers programmes in Syria, Jordan and Turkey. We also have national offices in Lebanon and Iraq, responding to both domestic development/humanitarian needs and the Syrian refugee crisis.

Since 2013, the Syria Response has been at the leading edge of World Vision’s work in fragile contexts, delivering innovative and evidence-based programming across three diverse countries.

Directly and through partners, we support protection, health, education, livelihoods, water & sanitation, and food security projects to vulnerable families. Our approach focuses on the holistic needs of the child, embedded within their community structures.

From the start of FY20 until March 2020, we have reached 1,465,951 people including almost 842,563 children.

1,772,943 people including 1,056,075 children were reached by the Syria Response in FY19.

2.9 million Syrian children are out of school.

11.7 million people are in need of humanitarian assistance including 5 million children.

6 million Syrians are internally displaced.

I noticed a difference in my lifestyle; I learned useful techniques, such as taking deep breaths, which helped me to relax and reduce stress.

- Amjad*, 35, participant in PSS sessions in Syria
Our Impact

Protection, Gender-Based Violence and Child Protection

World Vision’s programmes contribute to the creation of a protective and empowering environment for the most vulnerable girls, boys, women and men, regardless of gender, disability, migrant or social status. In humanitarian protection, tailoring Gender-Based Violence (GBV) risk assessment and improving Child Protection (CP) are at the centre of our responses in Syria, not only as stand-alone sector but also integrated into integrating and mainstreaming in other sectors. In Syria, we run 11 Women and Girls Safe Spaces and Child Friendly Spaces as well as emergency protection activities, which includes providing shelter, social inclusion, psychological first aid and referrals of GBV and CP cases to specialized service providers.

In Jordan, our ArRafiq Refugee Camp, our programming includes psychosocial support for children, life-skills and peace building for adolescents, in addition to functioning of community-based CP and advocacy groups, and interventions with parcels. CP is integrated into our General Education Project, serving 20 public schools in host communities and 12,000 students.

In Turkey, implementing partners in Ankara and Istanbul continue to focus on lifesaving protection. GBV support is provided to Syrian women under temporary protection and other refugees – this includes individual protection assistance, case management and individual and group physical support.

World Vision has drafted a standard operating procedure for direct and indirect implementation of activities. Special considerations will be made to ensure the protection of vulnerable groups in Syria, including people with disabilities and older adults. The psychosocial support will share simple facts about what is happening and give clear information about how to reduce the risk of violence.

In Jordan, the Child Protection in Emergencies Project in ArRafiq Refugee Camp will be delivering its programmes with integrated COVID-19 risk education and managing to children, adolescents and caregivers. Using teleconferencing to respond to COVID-19 is providing information and protection services in Turkey through various interactive videos, awareness raising via SMS and direct case management services – including referral and psychosocial support.

Health & Nutrition

World Vision aims to improve health outcomes for the population, particularly for women and children. This includes protecting children from preventable disease and increasing access to essential health services. We operate two WV Project Models; Community Health Committees, and Timed and Targeted Counselling.

WV delivers flexible, conflict sensitive health services across different governorates in Syria, including 10 mobile medical units, Primary Health Care centres, a dialysis centre, maternity hospitals and ambulance services, covering host communities, returnees and IDPs.

WV’s Health and WASH sectors are integrated to respond at the household and health facility level. We also provide encompassed cash-for-health programmes to enhance maternal and newborn health, improve referrals and empower households in health decision-making.

In Jordan, we are providing health support in Azraq Refugee Camp since 2016, and now we run three Early Childhood Education centres, two music labs, an arts lab and three sports pitches. These facilities provide a range of psychosocial, educational and recreational services, including support for children and families affected by trauma and conflict.

In Azraq Refugee Camp, 1,050 students will receive curriculum-based videos, voice notes and messages. In Jordan, WV has also delivered 180 IBVs working in Solid Waste Management have received cash-for-work assistance in March 2020.

SHELTER & EMERGENCY RESPONSE

In Syria, access to safe water is inconsistent and a large majority of the population are reliant on unregulated and unsafe water trucking.

At least 6.2 million people are internally displaced in Syria, and more than one million IDPs are estimated reside in last-resort informal settlements. Active conflict and mass displacement has created huge needs for shelter and non-food items, particularly in the North-East, North-West and rural Damascus.

World Vision has mobilized a Rapid Response Mechanism in North-West Syria to deliver emergency assistance to tens of thousands of households – including kitchen kits, hygiene kits, winter assistance and multi-purpose cash grants.

WV also provides the only Solid Waste Management (SWM) in ArRafiq Refugee Camp through our solar-powered ‘Green Centre’, a sorting facility where recyclable materials are recovered. Around 200 – Innovative-Based Volunteers (IBVs) are involved monthly in the SWM project in waste collection, sorting and removal, as well as in a litter picking and massive behavioural change campaign on waste segregation.

In Syria, World Vision has responded to COVID-19 by increasing water volumes, suspending group hygiene promotion activities and installing mass media communications.

Safe distance door-to-door hygiene awareness sessions were conducted, and hygiene kits were distributed in all projects’ locations. Staff have been trained in WHO guidelines for working in COVID-19 areas and were provided with necessary preventive equipment. We have also distributed soap to 7,932 households in North-West Syria. In Jordan, WV is providing extra rounds of waste collection: 7 days a week for up to 40,000 refugees living in ArRafiq Refugee Camp. 17 tonnes of solid waste are collected on average per day, and 180 IBVs working in Solid Waste Management have received cash-for-work assistance in March 2020.

In Jordan, WV constructed a greaywater system in ArRafiq Refugee Camp, connecting 2,556 homes and providing work opportunities to 81 camp residents.

World Vision uses a holistic and gender-sensitive approach in supporting WASH services in both camp and non-camp settings across Syria and Jordan. WV gives access to clean water by supporting 9 water stations and providing clean water trucking to 5,800 IDPs across 8 camps in North-West Syria. WV also constructs, repairs and desalines barns and undertakes vital maintenance work to water networks.

In Jordan, WV constructed a greywater system in ArRafiq Refugee Camp, connecting 2,556 homes and providing work opportunities to 81 camp residents.

WV also provides the only Solid Waste Management (SWM) in ArRafiq Refugee Camp through our solar-powered ‘Green Centre’, a sorting facility where recyclable materials are recovered. Around 200 – Innovative-Based Volunteers (IBVs) are involved monthly in the SWM project in waste collection, sorting and removal, as well as in a litter picking and massive behavioural change campaign on waste segregation.

In Syria, World Vision has responded to COVID-19 by increasing water volumes, suspending group hygiene promotion activities and installing mass media communications.

Safe distance door-to-door hygiene awareness sessions were conducted, and hygiene kits were distributed in all projects’ locations. Staff have been trained in WHO guidelines for working in COVID-19 areas and were provided with necessary preventive equipment. We have also distributed soap to 7,932 households in North-West Syria. In Jordan, WV is providing extra rounds of waste collection: 7 days a week for up to 40,000 refugees living in ArRafiq Refugee Camp. 17 tonnes of solid waste are collected on average per day, and 180 IBVs working in Solid Waste Management have received cash-for-work assistance in March 2020.

In Syria, World Vision has responded to COVID-19 by increasing water volumes, suspending group hygiene promotion activities and installing mass media communications.

Safe distance door-to-door hygiene awareness sessions were conducted, and hygiene kits were distributed in all projects’ locations. Staff have been trained in WHO guidelines for working in COVID-19 areas and were provided with necessary preventive equipment. We have also distributed soap to 7,932 households in North-West Syria. In Jordan, WV is providing extra rounds of waste collection: 7 days a week for up to 40,000 refugees living in ArRafiq Refugee Camp. 17 tonnes of solid waste are collected on average per day, and 180 IBVs working in Solid Waste Management have received cash-for-work assistance in March 2020.

In Syria, World Vision has responded to COVID-19 by increasing water volumes, suspending group hygiene promotion activities and installing mass media communications.

Safe distance door-to-door hygiene awareness sessions were conducted, and hygiene kits were distributed in all projects’ locations. Staff have been trained in WHO guidelines for working in COVID-19 areas and were provided with necessary preventive equipment. We have also distributed soap to 7,932 households in North-West Syria. In Jordan, WV is providing extra rounds of waste collection: 7 days a week for up to 40,000 refugees living in ArRafiq Refugee Camp. 17 tonnes of solid waste are collected on average per day, and 180 IBVs working in Solid Waste Management have received cash-for-work assistance in March 2020.