



## The Syria Crisis

The conflict in Syria has now entered its 10th year, and remains one of the world's most devastating and intractable humanitarian and protection crises. There are at least **5 million** Syrian refugees, most in Turkey, Lebanon and Jordan.

### World Vision's Response

World Vision is a Christian humanitarian and development organization dedicated to working with children, families and their communities worldwide to reach their full potential by tackling the causes of poverty and injustice. We serve all people, regardless of religion, race, ethnicity, or gender.

The World Vision Syria Response, based out of Amman, covers programmes in Syria, Jordan and Turkey. We also have national offices in Lebanon and Iraq, responding to both domestic development/humanitarian needs and the Syrian refugee crisis.

Since 2013, the Syria Response has been at the leading edge of World Vision's work in fragile contexts, delivering innovative and evidence-based programming across three diverse countries.

Directly and through partners, we support protection, health, education, livelihoods, water & sanitation, and food security projects to vulnerable families. Our approach focuses on the holistic needs of the child, embedded within their community structures.

From the start of FY20 until March 2020, we have reached **1,465,951** people including almost **842,563** children

**1,772,943** people including **1,056,075** children were reached by the Syria Response in FY19

**2,876,236** people reached across Syria, Lebanon, Jordan, Iraq and Turkey in 2019

### Snapshot



**11.7 million** people are in need of humanitarian assistance including **5 million** children



**6 million** Syrians are internally displaced



**2.9 million** Syrian children are out of school

## Where We Operate



In FY20, **69,144** individuals including **40,279** children have benefitted from COVID-19 response activities



*I noticed a difference in my lifestyle; I learned useful techniques, such as taking deep breaths, which helped me to relax and reduce stress.*

- Amjad\*, 35, participant in PSS sessions in Syria

## Funding Partners



### More information? Contact Us

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### Visit Our Website

<https://www.wvi.org/emergencies/syria-crisis-response>





## Our Impact



### Protection, Gender-Based Violence and Child Protection



WorldVision's programmes contribute to the creation of a protective and empowering environment for the most vulnerable girls, boys, women and men, regardless of gender, disability, migratory or social status.

Humanitarian protection, tackling Gender-Based Violence (GBV) and improving Child Protection (CP) are at the centre of our response in Syria, not only as stand-alone sector but also through integrating and mainstreaming in other sectors.

In Syria, we run 11 Women and Girls Safe Spaces and Child Friendly Spaces as well as emergency protection activities, which include distribution of dignity kits to women and girls, provision of psychological first aid, and referrals of GBV and CP cases to specialised service providers.

In Jordan's Azraq Refugee Camp, our programming includes psychosocial support for children, life skills and peace building for adolescents, in addition to functioning of community-based CP and advocacy groups, and interventions with parents. CP is integrated with the Remedial Education Project, targeting 20 public schools in host communities.

In Turkey, implementing partners in Ankara and Istanbul continue to focus on lifesaving protection, GBV support is provided to Syrians under temporary protection and other refugees – this includes individual protection assistance, case management and individual and group physical support.

World Vision has drafted a standard operating procedure for direct and indirect implementation of activities. Special considerations will be made to ensure the protection of vulnerable groups in Syria, including people with disabilities and older adults. The psychosocial support will share simple facts about what is happening and give clear information about how to reduce the risk of infection.

In Jordan, the Child Protection in Emergencies Project in Azraq Refugee Camp will be delivering its programmes with integrated COVID-19 risk education and messaging to children, adolescents and caregivers. Using teleconferencing to respond to COVID-19, WV is providing information and protection services in Turkey through various informative videos, awareness messaging via SMS and limited case management services – including referral, legal and psychosocial support.

**15,007** adults reached in Syria, Jordan and Turkey **23,745** children reached in Syria, Jordan and Turkey

**38,752** total beneficiaries reached



### Health & Nutrition



World Vision aims to improve health outcomes for the population, particularly for women and children. This includes protecting children from preventable disease and increasing access to essential health services. We utilise two WV Project Models; Community Health Committees, and Timed and Targeted Counselling.

WV delivers flexible, conflict sensitive health services across different governorates in Syria, including 10 mobile medical units, Primary Health Care centres, a dialysis centre, maternity hospitals and ambulance services, covering host communities, returnees and IDPs.

WV's Health and WASH sectors are integrated to respond at the household and health facility level. We also provide incorporate cash-for-health programmes to enhance maternal and new-born health, improve referrals and empower households in health decision-making.

World Vision has been working on establishing COVID-19 infection prevention and case management following World Health Organisation's (WHO) protocols.

Community health workers were trained and equipped to raise awareness and support contact tracing. WV supported health facilities; functional triage, community-based isolation and ICUs are put into consideration for referral of mild, moderate, severe and critical positive cases. We are facilitating the procurement of essential pharmaceutical and non-pharmaceutical supplies in response to this pandemic, and we will continue to attend and participate in health clusters' monthly meetings.

**50,923** adults reached in Syria **57,303** children reached in Syria

**108,226** total beneficiaries reached



### Livelihoods



More than 50% of the Syrian refugees registered in Turkey are of working age, and due to the large number of displaced people causing high pressure on host communities, social cohesion has been negatively affected between the two communities. In North-West Syria, World Vision is planning to support newly displaced, socio-economic vulnerable households through multipurpose cash assistance.

In Jordan, we focus on improving employability for Jordanian youth, and Syrian and Iraqi refugees across Amman, Ma'raq, Irbid and Zarqa governorates. Cash-for-Work (CfW) opportunities are also integrated into our projects across the board, including at two dam rehabilitation projects, which provide temporary work opportunities. In Azraq and Za'atari Refugee Camps, we provide CfW opportunities for Syrian refugees who prepare and distribute healthy meals, in addition to cleaning kitchens. Managing sewage waste and a recycling unit in Azraq Refugee Camp, are also part of the CfW scheme.

In Turkey, WV is in the process to start a new project aiming at helping the most economic-vulnerable households' members to establish market-oriented micro businesses. As a result, they will be able to meet their needs without resorting to exploitative job opportunities.

The lack of livelihood opportunities for displaced Syrians and refugees has been further impacted by restrictions, curfews and the measures taken to control COVID-19.

World Vision and other agencies are facing difficulties reaching vulnerable communities. However, in Jordan along with our partner's support, we distributed full cash payments to the beneficiaries till the end of their contracts. In Turkey, the new project will be implemented in compliance with COVID-19 measures and regulations.

**315** women reached in Jordan **456** men reached in Jordan

**771** total beneficiaries reached



### Water, Sanitation & Hygiene



In Syria, access to safe water is inconsistent and a large majority of the population are reliant on unregulated and unsafe water trucking.

World Vision uses a holistic and gender-sensitive approach in supporting WASH services in both camp and non-camp settings across Syria and Jordan. WV gives access to clean water by supporting 9 water stations and providing clean water trucking to 55,000 IDPs across 8 camps in North-West Syria. WV also constructs, repairs and desludges latrines and undertakes vital maintenance work to water networks.

In Jordan, WV constructed a greywater system in Azraq Refugee Camp, connecting 2,556 homes and providing work opportunities to 81 camp residents.

WV also provides the only Solid Waste Management (SWM) in Azraq Refugee Camp through our solar-powered 'Green Centre', a sorting facility where recyclable materials are recovered. Around 200 refugees – Incentive-Based Volunteers (IBVs) are involved monthly in the SWM project in waste collection, sorting and removal, as well as in a litter picking and massive behavioural change campaign on waste segregation.

In Syria, World Vision has responded to COVID-19 by increasing water volumes, suspending group hygiene promotion activities and initialising mass media communications.

Safe distance door-to-door hygiene awareness sessions were conducted, and hygiene kits were distributed in all projects' locations. Staff have been trained in WHO guidelines for working in COVID-19 areas and were provided with necessary protective equipment. We have also distributed soap to 7,932 households in North-West Syria. In Jordan, WV is providing extra rounds of waste collection 7 days a week for up to 40,000 refugees living in Azraq Refugee Camp. 17 tonnes of solid waste are collected on average per day, and 180 IBVs working in Solid Waste Management have received cash-for-work assistance in March 2020.

**500,503** adults reached Syria and Jordan **657,248** children reached in Syria and Jordan

**1,157,751** total beneficiaries reached



### Shelter & Emergency Response



20% of IDPs are living in tents or unfinished buildings and only 7% have access to electricity networks.

At least 6.2 million people are internally displaced in Syria, and more than one million IDPs are estimated reside in last-resort informal settlements. Active conflict and mass displacement has created huge needs for shelter and non-food items, particularly in the North-East, North-West and rural Damascus.

World Vision has mobilised a Rapid Response Mechanism in North-West Syria to deliver emergency assistance to tens of thousands of households – including kitchen kits, hygiene kits, winter assistance and multi-purpose cash grants.

**53,455** adults reached in Syria **74,793** children reached in Syria

**128,248** total beneficiaries reached



### Education & Food Assistance in Schools



Almost 3 million Syrian children are out of school across the region.

Conflict, displacement and overcrowding have had a devastating impact on education.

World Vision's education programme in Syria and Jordan aims at reducing barriers to education and facilitating continuity of learning. We deliver education programmes across camps and host communities.

In Syria, we provide out-of-school children with non-formal education to facilitate their re-entry and reintegration into formal education systems. Additionally, we provide education support to children at risk of dropping out of school through our remedial programme. Whenever possible, we integrate child protection and psychosocial support within our programmes.

In Jordan, we have been providing education support in Azraq Refugee Camp since 2016, and now we run three Early Childhood Education centres, two music labs, an arts lab and three sports pitches. These facilities provide a safe and protective environment for Syrian refugee children and youth to learn and play.

Collaborating with the Jordanian Ministry of Education, we provide school meals to 30,000 students a day in Za'atari and Azraq Refugee Camps, as well as remedial education and alternative education in host communities.

World Vision and its implementing partners have shifted existing education programmes in Syria and Jordan to emergency education programmes. We have adopted distance and blended learning approaches to reach children during lockdown. Using online modalities, we have provided teachers with guidance and appropriate equipment to conduct online learning sessions for children.

In Azraq Refugee Camp, 1,050 students will receive curriculum-based videos, voice notes and messages. In host communities, we are providing online remedial lessons and home exercise activities to 576 children, in addition to preparing new online learning approaches to enhance youth's readiness for life and work. Psychosocial messages and referrals are provided to parents/caregivers for better parenting at home during curfew time.

**18,089** girls reached in Syria and Jordan **16,969** boys reached in Syria and Jordan

**33,991** total beneficiaries reached (of which **26,928** benefitted from Food Assistance)