**KEY MESSAGES**

- With an average rate of 5,000 daily arrivals in countries bordering Venezuela, the international community remains highly concerned. The vulnerabilities of the refugees and migrants from Venezuela continue to increase while national response capacities reach a breaking point. This has led to growing tensions in host communities.

- Political, human rights and socio-economic developments in Venezuela continue to lead to the exodus of millions of refugees and migrants. The number of Venezuelans in countries across Latin America and the Caribbean rose from about 695,000 in 2015 to more than 4.7 million at the end of 2019.

- The International Solidarity Conference on the Venezuelan Refugee and Migrant Crisis held in Brussels on 28-29 October 2019 sent a strong message of support to the Venezuelan refugees and migrants as well as to their host countries and communities in Latin America and the Caribbean.

- The Venezuelan crisis requires aspirational thinking on the development of a global responsibility sharing mechanism, as no one country alone can address the challenge of children on the move. Cooperation and shared responsibilities must be part of the new framework.

- Governments and policy makers must invest in resilience and sustainable development outcomes to address the structural causes of the Venezuelan crisis. Child protection should be prioritized in all policies and political solutions to resolve the crisis.

- World Vision is now working in Venezuela, focusing on food security, nutrition, and cash programming with trusted partners.

**REGIONAL HUMANITARIAN NEEDS**

<table>
<thead>
<tr>
<th>Sector</th>
<th>Need</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>5 K</td>
<td>Migrants and refugees leaving Venezuela daily</td>
<td>3.52 M</td>
</tr>
<tr>
<td>6.16 M</td>
<td>People need humanitarian assistance.</td>
<td>2.4 M</td>
</tr>
<tr>
<td>3.2 M</td>
<td>People in need of protection*</td>
<td>1.42 M</td>
</tr>
<tr>
<td>3.52 M</td>
<td>People in need of life-saving WASH services</td>
<td>1.5 M</td>
</tr>
<tr>
<td>2.6 M</td>
<td>People who are food insecure</td>
<td>1.27 M</td>
</tr>
<tr>
<td>80,965</td>
<td>People received food vouchers or cash</td>
<td></td>
</tr>
<tr>
<td>2,112</td>
<td>Pregnant and lactating women assisted</td>
<td></td>
</tr>
<tr>
<td>83,640</td>
<td>Women and girls assisted</td>
<td></td>
</tr>
<tr>
<td>178,426</td>
<td>People reached in six countries*</td>
<td></td>
</tr>
<tr>
<td>92,769</td>
<td>Children assisted</td>
<td></td>
</tr>
<tr>
<td>5,110</td>
<td>Elderly (60+) people assisted</td>
<td></td>
</tr>
</tbody>
</table>

*Reported cases of unaccompanied and separated children, elderly, people with disabilities, as well as human trafficking and smuggling prevention and response services.

**RESPONSE ACHIEVEMENTS TO DATE (JANUARY 2019- PRESENT)**

- 178,426 People reached in six countries*
- 92,769 Children assisted
- 83,640 Women and girls assisted
- 178,426 People reached in six countries*
- 92,769 Children assisted
- 83,640 Women and girls assisted

*Protection, education, food security, nutrition, or WASH (water, sanitation and hygiene)
COUNTRY OVERVIEWS

Bolivia: Many Venezuelans enter the country irregularly without documents—as such, they are legally required to remain in Bolivia. World Vision (WV) runs a migrant protection center that provides legal advice, basic health care, and case referrals to migrants. WV Bolivia also operates a child friendly space promoting social inclusion through health and educational projects, and has partnered with UNHCR to strengthen the local government response.

Brazil: The Brazilian Government remains committed to supporting people coming from Venezuela. Most arrive needing protection and humanitarian assistance. As they cross the border, World Vision distributes relief and dignity kits and creates entrepreneurship and income-generation opportunities. WV Brazil is assisting in the implementation of several Child Friendly Spaces. These safe spaces focus on child protection and education. WV couples violence prevention activities and case management with basic educational skills development.

Chile: Hundreds of Venezuelans arrive to Chile every day, becoming the country with third-most Venezuelan migrants after Colombia and Peru. During the first half of 2019, about 20,000 Venezuelan migrants settled in Chile every month. Partnering with UNHCR, WV’s protection center in Arica provides shelter and protection, promotes inclusion of Venezuelan migrants into society, provides child protection and basic necessities. WV collaborates with the municipality and government as well as with local churches.

Colombia: Thousands of Venezuelans arrive in Colombia every day. Many walk along main roads and highways seeking food, shelter, and a place to rest. WV maintains a broad, multi-sectoral portfolio, spanning the migration route. At two border points with Venezuela, WV operates food, health, hygiene and shelter activities. WV strengthens local capacity to identify and respond to child protection needs, provide psychosocial support, and prevent and respond to Gender-Based Violence (GBV). Education activities adapt protective school environments for children and build the education authority’s capacity. Farther along the migration route, WV supplies food and nutrition while helping adolescents to assess and combat risks. At the Ecuador border (Nariño), shelter and WASH items are given to migrants leaving Colombia. In Antioquia, a settlement location, WV offers food, nutrition, and hygiene assistance to families.

Ecuador: By the end of 2020, the United Nations estimates that 659,000 Venezuelans will be in Ecuador, a transit and destination country for refugees and migrants from Venezuela hosting the second largest Venezuelan population after Colombia. Within Ecuador, World Vision provides assistance in Manta and Quito, delivering food, nutritional, and shelter support. WV works to re-establish communication within migrant families and offer internal transportation. WV also operates a cash-based program assisting Venezuelan families in Quito and at the northern border with Colombia.

Peru: Most Venezuelans in Peru reside in Lima (78%); the perception among Peruvians of Venezuelan migrants as criminals has generated resistance from local governments to implement pre-established agreements in the public sector to support Venezuelan migrants. World Vision operates a multi-sector portfolio in Peru by providing hot meals, conducting cash-based programming, offering protection services, operating Child-Friendly Spaces, holding social integration activities, and providing livelihoods support.

Venezuela: The ongoing political and socio-economic crisis in Venezuela have caused more than 4.7 million people to flee the country. The exodus is the largest in modern history of Latin America and the Caribbean and involves both refugees and migrants from Venezuela. World Vision aims to reach 40,000 people in 2020 with food, nutrition, health, and education programs.
COLOMBIA | VENEZUELA CRISIS RESPONSE
Situation Report
HOPE WITHOUT BORDERS
FEBRUARY 2020

COUNTRY OVERVIEW

KEY MESSAGES

- Of the 4.5 million Venezuelans who have left their country of origin, more than 1.4 million are in Colombian territory. Compared to October 2018, the number of migrants in Colombia has increased 38%.

- The increasing restrictions established by Ecuador and Perú in terms of visa and permissions requirements have made a bottleneck of migrants trying to cross in the south of the country. This has caused high needs in these locations.

- In order to further strengthen the Colombia response, WV has been developing its humanitarian response plan for refugees and migrants (RPRM) for 2020 which will focus on protection, multisector cash and education, to meet the most important humanitarian needs.

HUMANITARIAN NEEDS

- **665,665** Migrants in Colombia with irregular status.

- **3.2 M** People in need of humanitarian assistance

- **501,100** People in pendular transit

- **1 M** People in need of water, sanitation, and hygiene services

- **330,300** People in transit

- **1.81 M** People in need of food assistance and nutrition services

- **696,000** Children in need of education

- **2.26 M** People in need of urgent health services

- **1.73 M** People in need of protection services

- **350,488** Returnees

FUNDING NEEDS

- **6.8 M** Funding received

- **4 M** Funding gap

Target: **10.8 M**

SOURCES:

International Affairs Office, R4V Platform, UNHCR, RMRP
CASH BASED PROGRAMMING

The Ven Esperanza Project was awarded in Consortium with MercyCorps, IRC and Save The Children. World Vision intervention will be located in Barranquilla, Cucuta and nearby areas. Multipurpose and unconditional cash transfers are the foundations of the project.

EDUCATION

Four teachers were hired to strengthen our efforts in the project “Education Cannot Wait” in Norte de Santander and La Guajira. Throughout the project with UNICEF, World Vision is holding education campaigns and flexible education sessions in Norte de Santander and La Guajira.

PROTECTION

World Vision has implemented actions seeking to strengthen the capacities of the community and local actors, the prevention of gender based violence, the provision of psychosocial support for children and communities, the establishment of referral routes with local organizations and national institutions, the installation and adequacy of Child Friendly Spaces and the provision of Journey Kits for walkers.

LIVELIHOODS

World Vision has developed and implemented livelihoods programs in Norte de Santander department funded by OFDA, providing technical assistance and training to vulnerable families so that they develop or strengthen their entrepreneurship projects with knowledge, supplies and machinery for their small businesses.

FOOD SECURITY

In partnership with World Food Program, World Vision has been providing assistance to improve food security among highly vulnerable Venezuelan settled in Norte de Santander department. We are in discussions with WFP to extend the joint food security project in 2020 with increased actions beyond food voucher delivery.

RESPONSE ACHIEVEMENTS TO DATE (JANUARY 2019- PRESENT)

- **People received life-saving assistance**: 90,648
- **People received food and nutrition assistance**: 49,001
- **Children and their families received education assistance**: 15,392
- **Families received livelihoods assistance**: 1,779
- **People received protection assistance**: 20,403
- **People received unconditional cash transfers**: 2,476

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KEY MESSAGES

- Education interventions remain a clear unmet need. These type of interventions require close collaboration and cooperation with the government.

- Better information saves lives and decreases vulnerability. The Ministry of Human Mobility requested the International Organization for Migration, IOM, to conduct the Displacement Tracking Matrix, DTM, to determine the situation and needs of Venezuelan population in Ecuador. World Vision and IOM have conducted five DTM rounds, the last one having taken place in June 2019.

- New visa restrictions in Ecuador for Venezuelans took effect on August 26, 2019. Stricter immigration policies are being implemented in several countries; these regulations are increasing the number of people using informal crossings.

- In light of these needs, World Vision conducted a multi-sectoral and multi-agency humanitarian needs and market assessment along with a rapid analysis to better understand the local context.

HUMANITARIAN NEEDS

- People in need of humanitarian assistance: 468,000
- People in need of protection services: 342,000
- People in need of water, sanitation, and hygiene services: 96,000
- People in need of shelter: 122,000
- Undernourished people: 355,000
- People in need of food: 232,000
- Children in need of education: 93,000
- People in need of urgent health services: 232,000
- People in need of non-food items: 55,000

SOURCES:
In October 2019, World Vision started an inclusion project with UNCHR that was conducted in education institutions in Quito and Manta in order to promote the fulfillment of migrant children’s rights in education spaces.

Beginning in March 2019, World Vision has been partnering with the World Food Program, WFP, to provide food in Manta to 7,500 people. Together with WFP, World Vision also manages a food assistance project in Los Ríos province that has assisted a total of 3,150 people so far.

In October 2019, World Vision conducted workshops in seven cities to sensitize journalists and media about the impact of communications on humanitarian assistance.

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### RESPONSE ACHIEVEMENTS

**TO DATE (JANUARY 2019- PRESENT)**

- **9,192** People received life-saving assistance
- **8,712** People provided with food and nutrition assistance
- **300** Children provided with education assistance
- **3,767** Women and girls assisted
- **400** People provided with water, sanitation and hygiene services
- **4,665** Children served

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**KEY MESSAGES**

- The project Reducing the vulnerability of Venezuelan migrants / refugees in Peru (USAID / FFP-OFDA), has been implemented 22 dining rooms in the three regions (16 in Lima, 03 in La Libertad and 03 in Tumbes). 01 dining room in the Binational Border Assistance Center (CEBAF); which allows us to attend children, people and families who, due to immigration requirements, cannot enter Peru.

- Access to basic rights and services is a crucial need among Venezuelan refugees and migrants arriving in Peru. In particular, they face significant challenges accessing regularization mechanisms while trying to settle in the country.

**GAPS AND NEEDS**

- There is a need to partner more frequently with organizations with access to greater resources and funding from bilateral and multi-lateral donors.

- Need exists to continue to promote a humanitarian response focused on livelihoods.

- A greater awareness and focus on the need for early childhood care, from both donors and partner organizations.

**FUNDING NEEDS**

<table>
<thead>
<tr>
<th>Source</th>
<th>Funding received</th>
<th>Funding gap</th>
</tr>
</thead>
<tbody>
<tr>
<td>7.1 M</td>
<td></td>
<td>5.9 M</td>
</tr>
</tbody>
</table>

**Target** 13 M

**SOURCES:** ENPOVE, R4V Platform, RMRP 2020.
SECTOR HIGHLIGHTS

PROTECTION

The "Healing in Harmony" project has started, aiming to emotionally support migrant and refugee youth and adolescents, as well as host communities, through music (i.e. making songs, recording music, and therapeutic accompaniment).

STRATEGY

Within the Working Group for Refugees and Migrants, World Vision specialists participated in the Protection, Integration, Education and sub-Information groups, as well as the CBI and Communications sectors.

PROTECTION

At a regional level in Tumbes, Trujillo, Lima and Tacna, World Vision participates in various spaces promoted by the government and cooperation mechanisms. In Tumbes, World Vision Peru participates in the protection and basic needs sectors.

OPERATIONS

World Vision has 96 employees trained in emergency affairs nationwide.

RESPONSE ACHIEVEMENTS

TO DATE (JANUARY 2019- PRESENT)

People received
life-saving support

People provided
with multi-purpose
cash assistance

People provided
with inclusion
services

People received
protection
assistance

People provided
with food and
nutrition

Children assisted

Women and girls assisted

WORLD VISION

DONORS AND PARTNERS

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**KEY MESSAGES**

- Greater recognition is needed for Bolivia’s role in the crisis. The country has seen a gradual increase in the numbers of Venezuelans. Reports show that migrants and their families are settling in urban areas and often struggling financially; many lack economic opportunities and seek assistance for basic needs.
- There is a large need for child friendly spaces to protect children as well as education opportunities as it is evident that many of them are out of school.
- For Venezuelan migrants entering Bolivia, support and legal advice is required to comply with appropriate entry procedures. Registration and documentation assistance can greatly help.

**COUNTRY OVERVIEW**

- There is a large need for child friendly spaces to protect children as well as education opportunities as it is evident that many of them are out of school.

**SECTOR HIGHLIGHTS**

**PROTECTION**

- World Vision Bolivia has started a humanitarian protection project to provide case management to Venezuelans. WV hired staff, has begun implementing activities, and started installing equipment.
- Together with UNHCR, World Vision is part of a network of civil society organizations that assist Venezuelans entering the country.
- World Vision is serving children and adolescents with psychosocial support and protection services in La Paz.

**RESPONSE ACHIEVEMENTS TO DATE (JANUARY 2019- PRESENT)**

- 50 Venezuelans received protection advice to enter the country
- 100 People received protection assistance
- $140 K To start a new multi-sector project
- 89 Children assisted at new Child-Friendly Space

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While the impact of the arrival and transit of increased numbers of refugees and migrants from Venezuela has been considerable, the Government of Chile has worked towards identifying solutions and responding to the needs of vulnerable refugees, migrants and host communities impacted directly and indirectly by the crisis in Venezuela.

Chile is going through an important social and political crisis that will cause significant national changes. It is expected to have constitutional ramifications.

During the first half of 2019, the country has received a more diverse influx of refugees and migrants from Venezuela, many arriving in highly vulnerable conditions. For example, an increased number of those coming to Chile arrive with families that include pregnant women, children, and elderly individuals.

With shelter as a key need, there is a clear need for rental housing support. There is need to continue promoting humanitarian response focused on livelihoods.

To support the empowerment of women and foster greater agency, World Vision field teams point to a gap in women’s entrepreneurship activities.
SECTOR HIGHLIGHTS

PROTECTION
World Vision is conducting workshops to train children to protect themselves against sexual abuse and is planning to open another protection center in the city of Santiago.

WATER, SANITATION AND HYGIENE
World Vision provides laundry services, clean bathrooms and showers to migrants through a partnership with ADRA.

PROTECTION
1,678 people have attended the Child Friendly Space in Arica.

FOOD SECURITY
World Vision has provided a basic food basket to 639 people.

RESPONSE ACHIEVEMENTS
TO DATE (JANUARY 2019 - PRESENT)

5,592 People received some form of assistance.
544 People provided with shelter, livelihoods and resilience support.
687 People provided with non-food items.
3,005 Children assisted.
1,563 People provided with protection services.
2,292 Women and girls assisted.
2,476 People received unconditional cash transfers.
2,111 People provided with food and nutrition.

WORLD VISION DONORS AND PARTNERS

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**KEY MESSAGES**

- Partnerships are key to meeting the needs of migrants. World Vision is partnering with the national government and other agencies to increase protection assistance for the most vulnerable. World Vision’s response aims to empower and build the capacity of Venezuelans through entrepreneurship and income generation activities.

- Due to the increase of xenophobia and the fragility of the local protection network, World Vision is proposing an expansion of its protection response inside the territories in order to support the well-being of the beneficiaries and their families.

- Resilience is important to consider throughout this response—among the host communities and among Venezuelans. Employment is the primary need.

**HUMANITARIAN NEEDS**

- **289,000** People in need of protection services
- **108,000** People in need of humanitarian assistance
- **108,000** People in need of shelter
- **36,000** Undemourished people
- **54,000** People are food insecure
- **65,000** Children in need of education
- **250,000** People in need of urgent health services
- **216,000** People in need of non-food items

**FUNDING NEEDS**

- **5.06 M** (Funding received)
- **9.4 M** (Funding gap)
- **14.4 M** (Target)

**SOURCES:**
GAPS AND NEEDS

- For those most vulnerable Venezuelans, there is a need to improve the procedures for protection cases.
- Though key health needs exist (including health analysis, mobile units, mental health and psychosocial support in particular), there are health funding gaps.
- There is an urgent need for nutrition services for children and refugees living on the street. Food gaps are present for those leaving shelters, in resettlements or living in shelters.
- A greater need exists for temporary shelter and cash voucher programming, as well as support for refugees.

RESPONSE ACHIEVEMENTS TO DATE (JANUARY 2019- PRESENT)

- 21,735 People provided with life-saving services
- 8,883 Children provided with education assistance
- 4,041 People received protection assistance
- 12,484 Women and girls assisted
- 11,612 Children assisted
- 2,225 People provided with water, sanitation and hygiene services
- 6,692 People assisted with livelihoods and resilience assistance

SECTOR HIGHLIGHTS

PROTECTION

World Vision is very active in the local protection network in Roraima, offering specialized assistance and identifying, referring and following protection cases in coordination with UN agencies and local government coordination bodies.

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KEY MESSAGES

- Seven million people require some form of humanitarian or protection assistance in Venezuela.

- There are significant humanitarian needs in the areas of health, food security, nutrition, water, sanitation and hygiene, protection, shelter and non-food items and education.

- The operational environment for humanitarian organizations has improved in recent months. In the last several months, there have been positive trends, towards a greater recognition by the Government of the need for humanitarian assistance and for the UN and its partners to further scale up its response and establish humanitarian coordination structures in line with IASC guidelines and principles.

HUMANITARIAN NEEDS

- 7 M People need humanitarian assistance
- 3.7 M People need urgent food assistance
- 2.2 M People need access to education
- 4.3 M People in need of water, sanitation, and hygiene services
- 2.8 M People need urgent health services
- 2.7 M People need protection services

RESPONSE ACHIEVEMENTS
(October - December 2019)

- 28,600 Meals provided to children
- 266 Adults and church leaders trained to better serve their communities
- 1,445 People received protection assistance
- 1,955 People provided with water, sanitation and hygiene services

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