



# Cambodia

Annual Report 2020





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## Message from the National Director

In 2020 World Vision staff once again proved to be central contributors to meaningful change in the lives of vulnerable children in Cambodia. During the year World Vision's work benefited over seven million people including two million children. Despite the many challenges presented by the COVID-19 pandemic, our staff were able to quickly adapt to new ways of working to promote the protection of children, a continued focus on learning outcomes and a range of activities to support the most vulnerable in relation to health and nutrition.

World Vision worked to support children of all backgrounds, under the most difficult circumstances, inspired by our Christian faith.

Faced with the impacts of COVID-19 and flooding in many areas World Vision staff were in communities providing direct support to the worst affected. As floods subsided and restrictions were lifted World Vision staff remained. Walking alongside the most vulnerable to support recovery, to benefit children, their families and communities, working in partnership with local government, community groups and partner agencies. At the commune, district and national levels, evidence of need and impact were used to forge partnerships and inform coordinated responses. Throughout the year our focus was helping the most vulnerable children overcome threats to their well-being and experience fullness of life.

In Cambodia World Vision has over 50 years of experience working with communities, donors, partners, and the Royal Government of Cambodia to address immediate needs and create opportunities for better futures for vulnerable children. While it was an exceptional year, the efforts of World Vision staff and partners remained determined, providing hope where there was none.

Through our work on the Implementation of the Social Accountability Framework, over seven million people, including 2.7 million children benefited from improved public service delivery in 600 health centers, 2650 primary schools and 700 communes and Sangkats.

On behalf of World Vision I would like to express gratitude to donors, supporters, partners and the Royal Government of Cambodia for the trust placed in World Vision to realise our commitment to vulnerable children.

May God bless you,

**Edward Danielraj Selvanayagam**





# WHO WE ARE

We are a Christian organization working to help communities lift themselves out of poverty. For good.

## Our Vision Statement

Our vision for every child, life in all its fullness.

Our prayer for every heart, the will to make it so.

## Our Mission

World Vision is an international partnership of Christians whose mission is to follow our Lord and Saviour Jesus Christ in working with the poor and oppressed to promote human transformation, seek justice and bear witness to the good news of the Kingdom of God.

## Our Core Values

We are Christian

We are committed to the poor

We value people

We are stewards

We are partners

We are responsive







## Our Strategic Priorities

World Vision commenced work in Cambodia in 1970. Working closely with Government ministries, local partners and community groups, we collaborate with communities to improve the lives of Cambodian children, especially most vulnerable children, in three key areas:

### Our child well-being objectives



#### **INTEGRATED NUTRITION**

Increasing the number of children who are healthy and well-nourished



#### **EDUCATION**

Children are equipped with literacy for life



#### **CHILD PROTECTION & PARTICIPATION**

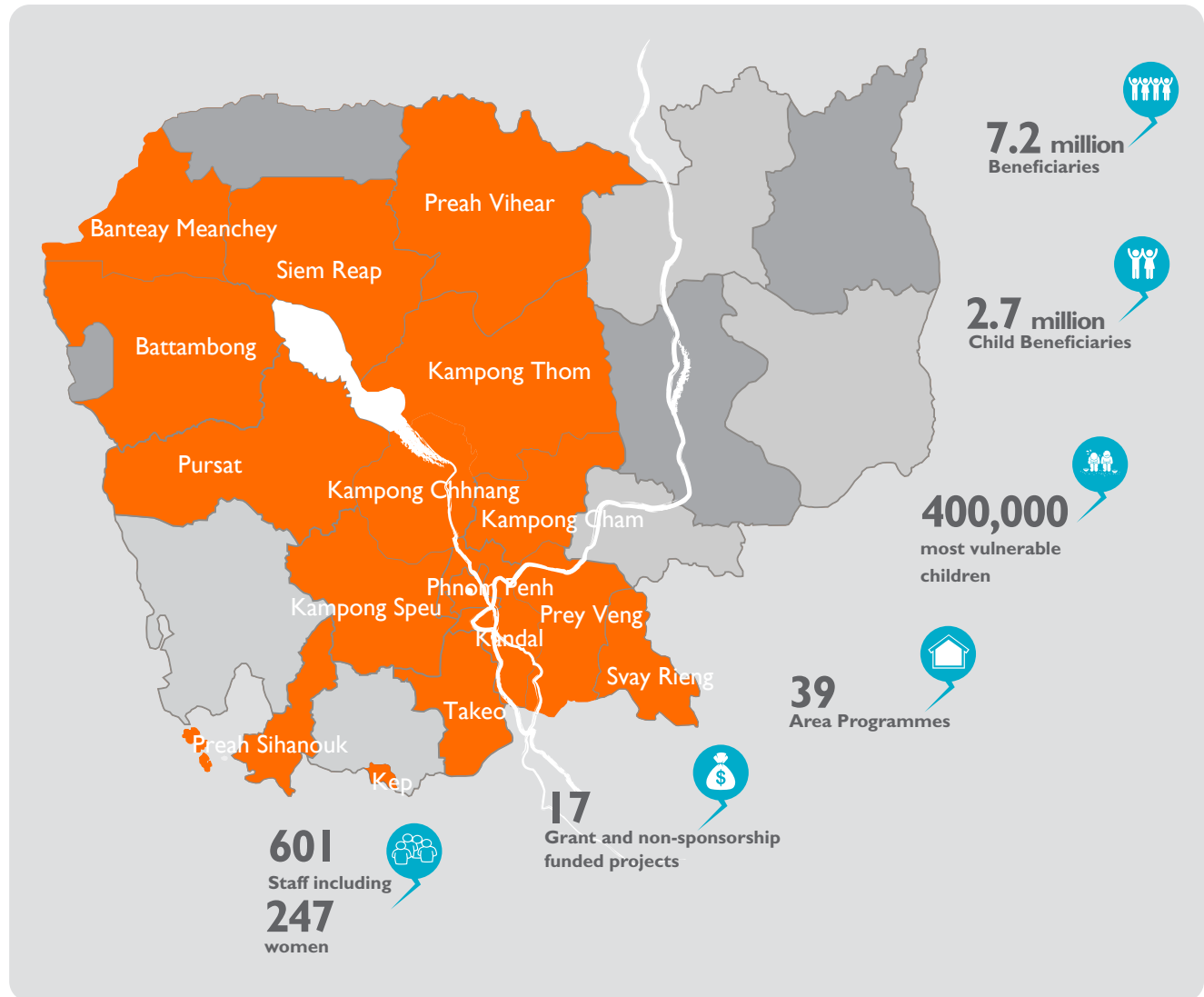
To ensure that children are protected from abuse, exploitation and other forms of violence

Amid the COVID-19 global crisis in 2020 Cambodia experienced significant impact, despite the relatively low number of reported cases during the year. The immediate consequences included reduced foreign direct investment, the closure of small and medium businesses, increasing unemployment and income losses, particularly for returning migrants, garment factory employees and manual labour workers. In the medium to long-term, COVID-19 has reduced economic growth due to the decline in tourism and hospitality sectors, reductions in global demand and the closure of garment factories. World Vision has been responding to this context, by adapting programme activities to improve and maintain, health, food security, education, and ensure the protection of children.



# Where We Work

World Vision works across 15 provinces and Phnom Penh City. World Vision implements long-term Area Programmes in nine provinces and Phnom Penh (these are Banteay Meanchey, Battambang, Kampong Chhnang, Kampong Speu, Kandal, Kampong Thom, Preah Vihear, Siem Reap, Takeo). Grant funded projects extend coverage to include Kep, Kampong Cham, Preah Sihanouk, Prey Veng, Pursat and Svay Rieng.











World Vision's Nutrition Programme aims to contribute to the achievement of the Sustainable Development Goals:

<div>2</div> <div>ZERO HUNGER</div> <div></div>	<div>3</div> <div>GOOD HEALTH AND WELL-BEING</div> <div></div>	<div>6</div> <div>CLEAN WATER AND SANITATION</div> <div></div>
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# OUR ACHIEVEMENTS



## Integrated Nutrition

“Increasing the number of children who are healthy and well-nourished”

To achieve this goal, World Vision focuses on improving health and nutrition behaviors, together with promotion of water, sanitation, and hygiene (WASH). World Vision also integrates economic development, food security, and advocacy to enable families to have the means to access the right type of food year-round, enhance the knowledge of caregivers, empower communities to protect children from infection and disease. World Vision supports the initiatives of the Royal Government of Cambodia and strengthens the implementation of national nutrition programmes. This multi-pronged response is intentionally coordinated with national and sub-national departments to ensure children are well-nourished and thriving on a sustainable basis.

The Integrated Nutrition programme was adapted to effectively respond to the emerging context and implications of the COVID-19 pandemic. Emphasis was given to the prevention of COVID-19 through standard communication materials issued by the Ministry of Health and UNICEF. Health centers and community out-reach workers were provided with masks, gloves, sanitizers to prevent the spread of COVID-19. In addition, handwashing and hygiene behaviours were promoted at the community level providing soap, sanitizers and personal hygiene messaging to prevent the spread of COVID-19.

Considering the large-scale impact of COVID-19 among vulnerable households, World Vision implemented a cash transfer programme, as a complementary approach to the national cash transfer support programme initiated by the Royal Government of Cambodia. In addition, vulnerable households received entrepreneur training skills, livestock and farming skills to create new opportunities for alternative income for households.

In the context of COVID-19, World Vision has adapted, customised and prioritised interventions that enable the worst affected and most vulnerable households to better manage under the pressures faced. Following is the reach of the Integrated Nutrition programme and programme adaptations in relation to COVID-19.

### Objectives



Caregivers exhibit good infant and young child feeding practices,



Children are free from infection and disease.



Families have sufficient time, money and attitudes to prioritize their children's nutrition, health and educational needs.

### Core Project Models

#### Timed and Targeted Counselling:

A set of basic counselling services aimed to support mothers, children under 2 and household members at timely intervals to improve health and nutritional status.

#### Integrated WASH:

A set of behaviour change interventions to improve water, sanitation and hygiene practices.

## Outcomes

### 1. Caregivers exhibit good infant and young child feeding practices



**112,000** pregnant women were counseled to receive appropriate health services in order to have good birth outcomes.



Through growth monitoring and promotion, **78,000** children were reached. During these sessions children are weighed and adequate information is shared to promote positive behaviours

### 2. Children are free from infection and disease



Children need clean environments to be protected against infections. World Vision has been successful in supporting the endorsement of **219** Open Defecation Free villages, while many villages are in pipeline to receive certification.



**7,500** households received access to safe and clean drinking water. In addition **246** boreholes were constructed to increase access to clean drinking water.



**30,600** households constructed a sanitation facility due to World Vision's community led total sanitation campaign.



With the increasing need to handwash with soap during critical times, **32,000** households installed handwashing stations

## COVID-19 Response:

### Scale-up Preventive Measures to Limit the Spread of Disease



**1,150** individual families including registered children's families and most vulnerable families received cash transfers



**24,908** Information, Education and Communication materials were distributed



**993,300** people were reached with COVID-19 preventative behavior messaging



**15,800** comprehensive hygiene kits distributed to households



**202,300** hand-washing supplies (soap, detergent) distributed to households

### Strengthen Health System and Workers



**13,200** liters of alcohol for medical personnel were provided to health facilities



**1,200** boxes of glove sets distributed to health facilities, Community Health Workers, caregivers and children



**7,900** boxes of face masks distributed to health facilities, Community Health Workers, and caregivers and children



**92** Health centres supported



## Emergency Food Support



**454,500**  
kilograms of rice



**11,100**  
kilograms of salt



**18,200**  
liters of vegetable oil



**57,000**  
bottles of soy sauce/  
fish sauce were  
distributed to most  
vulnerable families



**5,800**  
boxes of noodles



**93,700**  
cans of fish

## Water for Lives

"I usually got diarrhea and typhoid fever," says, Reaksa, 7, who lives with another four family members in a small wooden house in Chey Sen district in the northern part of Cambodia.

Clean water and improved sanitation are World Vision priorities. We believe children should be free from infection and disease in line with the Cambodian Sustainable Development Goals.

"I want to be a doctor to help my grandmother and my uncle. I will help poor people for free," says Reaksa, sitting close to her grandma. Once a skinny and unhealthy girl, she is now stronger and more confident. The family used to get diarrhea and typhoid and other conditions caused by drinking unclean water from the river 10 kilometers away.

Since the family has access to clean water supplied by one of Agriculture Cooperative Group's (AC) water management committees and under the support from World Vision, Reaksa, her brother, Bunna, 13, her grandmother, and her uncle, now have better health through water taps installed in their home.

Reaksa and Bunna now have more time to study because they don't need to carry water a long distance as before. "I used to worry about my grandchildren's security as the water source was far and it was too heavy for them. But now we get the water just in front of our home," says their grandmother, Khon. Moreover, by having enough water accessible 24 hours a day, the family's livelihood and health condition has been transformed through home gardening and animal raising. They now grow vegetables, raise chicks and pigs for food consumption and earning an income.



Reaksa and Bunna enjoy helping their grandma and uncle to plant and water vegetables and feed animals after school. "I like eating home grown vegetables and I can go to school regularly," Reaksa says. The quality and variety of food they now eat has improved as they are able to cook nutritious food as a family.





World Vision's Education Programme aims to contribute to the achievement of the Sustainable Development Goals::

4 QUALITY  
EDUCATION



5 GENDER  
EQUALITY







## Education

“Children are equipped with literacy for life”

Access to primary education has improved in recent years, but children’s knowledge and skills continue to be limited due to challenges in teaching and learning resources, school facilities, teaching methodologies, teacher and learner competencies, and parental engagement.

Low education outcomes prevent children from gaining invaluable knowledge and skills to prepare them for healthy and successful futures.

World Vision works with communities, policymakers, and other partners to help lift the quality of children’s learning within the present system so they can read, write and use numeracy skills.

Interventions in economic development, nutrition and advocacy complement the work, assisting families to have enough money to pay for school expenses, ensure children are well-nourished and are mentally and physically prepared to take full advantage of their learning potential, and that communities work in partnership with their schools and officials to implement the government’s education standards.

The closure of Early Childhood Development Centers and schools during the COVID-19 pandemic had a significant impact limiting learning continuity, especially for the most vulnerable children and marginalized students. Supporting continued education opportunities requires coordination and collaboration among civil society actors, Community-Based Organisations, local government, community partners and caregivers. At the national level, World Vision closely engaged in the multi-agency technical working group led by UNICEF and Save the Children to share assessment data and develop appropriate responses to promote the education of children under the restrictions faced as a result of COVID-19.

In 2020 World Vision worked with Community Reading Facilitators, school teachers, school directors and Commune Councils for Women and Children to monitor and encourage children to focus on learning at home. To reduce the negative impact of COVID-19 restrictions on children’s learning, the programme employed the following activities:



**Home-Based Learning:** Distributing education materials to children, especially most vulnerable families. World Vision worked in collaboration with Community Reading Facilitators and local authorities to encourage parents to provide access to education materials from reading camps. The parents were encouraged to support home learning, through learning corners.



### Mobile Learning/E-learning/ Online learning:

World Vision worked with teachers, school directors and Community Reading Facilitators to promote access to the learning programme of the Ministry of Education, Youth and Sport.



### Providing capacity building to teachers and directors

in target areas on distancing learning methods and promoting the knowledge and information on referral pathways for Child Protection Incidents.



### Disseminating combined education and child protection resource packs

to families that include promotion of home-based learning, positive parenting tips, psychosocial materials for parents and children.



### World Vision worked together to monitor and support children

who were at-risk of dropping-out of school in the recovery phase.



**Disseminating education promotion messages** through integration with child protection and WASH activities.

## Objectives



Improve access to Early Childhood Education learning environments that are safe, stimulating and supportive of child development



Increase support within families and communities for children's learning



Achieve "Quality of Learning Environment" in an increased proportion of schools



Strengthen government systems supporting children's education

## Core Project Models

### Learning Roots:

Addresses the development and learning needs of children from ages 3 - 6, preparing them for a successful transition to primary school.

### Unlock Literacy:

Supports children in grades 1-3 to improve 5 core reading skills (reading with comprehension).

## Outcomes:



**19,600**  
most vulnerable children were reached



**5,800**  
households setup reading corners for their children



**62**  
Early Child Development centres were accredited by the Ministry of Education, Youth and Sports by FY20



**92,600**  
educational materials were provided to children including most vulnerable children to enable or support home-based learning.



**7,500**  
parents were trained on how to support their children at home and support child development



**143**  
libraries met the minimum standard of library of the Ministry of Education, Youth and Sport.



**2,100**  
teachers received Positive Discipline and Effective Classroom Management Training



**Promoted home-based learning** in relation to COVID-19 through providing literacy materials and mobilizing resources in reading camps.



**434**  
reading camps were established across the country





## Nurture of Children

"I couldn't read before. Since the teacher [began to] teach me, I can now read, I can write, and I can draw. I like painting flowers," says Kimsour, an 8-year-old-girl in grade 4 who wishes to become a kindergarten teacher in the future, so she can educate other children to be able to read and write.

"Mom is happy [because] seeing my study is getting much better when I come to learn at the reading camp," Kimsour says.

Reading Camps are a central element in World Vision's approach to support learning outcomes for children, supported by parents, local authorities, and community members.

"In the reading camp, I like reading story books, coloring and painting. I borrow story books [to read] at home with my mother," says Kimsour, whose mother used to be pay little attention but now supports her daughter's learning at home.

A variety of books and other study materials which are stored at the reading camps have enabled children's reading habits and abilities. Children can select their favorite either read it themselves, or it read aloud in class so the teacher is able to correct their spelling and pronunciation. Children can also borrow books to read at home, where they can be helped by their parents/caregivers. Everyone's reading behavior improves.

Thmar Puok is the first district in which Community Reading Facilitators receive financial support from the Commune Council. There are now 10 Camps in Thmor Pouk funded by the commune with 80,000 riels (US\$20) per month as part of the Community Investment Plan (CIP).

"During COVID-19, Reading Camp serve an important role which enable children to stay connected and access education. They are good and beneficial to the children. From the local authority perspective, we commit and we will gather resources to run the camps for life," says Mrs. Orng Kea, 30, a member of the Commune Council for Women and Children at Thmar Puok District, who was a former youth volunteer with World Vision for eight months. Reading Camps and local ownership are key elements of the World Vision Unlock Literacy model. The local authority engagement and support in Thmor Pouk reflects a significant step to make the interventions sustainable.





World Vision's Child Protection Programme aims to contribute to the achievement of the Sustainable Development Goals::

10 REDUCED INEQUALITIES



16 PEACE, JUSTICE AND STRONG INSTITUTIONS







## Child Protection and Participation

“To ensure that children are protected from abuse, exploitation and other forms of violence”

To achieve this goal, World Vision focuses on four domains of change:



**Empowering children and adolescents** with life skills, resilience, psychosocial well-being and meaningful participation in decisions that affect their lives.



**Transforming attitudes, norms and behaviours** of parents, faith leaders, faith communities and community members while promoting positive norms and practices



**Strengthening services** and support mechanisms and the capacity, coordination, and collaboration of formal and informal actors to prevent, protect and respond



**Improving laws and accountability** through advocacy at all levels and citizen voice in the quality and provision of services by service providers and local duty bearers

In the context of the COVID-19 pandemic, ensuring children are protected is a vital part of World Vision's Child Protection Programme. The programme was adapted to respond to risks and negative impacts of the pandemic focusing on three objectives:

- Ensuring effective reporting and referral mechanisms are in place: providing awareness raising/training sessions to equip local community child protection actors and community volunteer on the increased risk of violence against children, how to identify different types of violence, and where and how to report.
- Providing psychosocial support for parents/caregivers: Providing parents/caregivers with psychosocial support and positive parenting awareness and training, information about COVID-19 and how to identify and support their children showing signs of distress, and where and how to access support and services.
- Providing psychosocial support for children and adolescents: Providing support to children and adolescents to cope with fear, isolation, worries, intensified emotions, disrupted routine and bereavement with the life skills awareness and training sessions and information about COVID-19 and where and how to access support and services.

### Objective



Children and adolescents are protected from all forms of violence and participating as agents of positive change.

### Core Project Models

#### Child Protection and Advocacy

is a system-based approach to child protection engaging key community stakeholders to address the root causes of violence against children through building capacity and increasing partnering and collaboration between formal and informal child protection actors. These partners work together to create a protective environment that cares for and supports all children, especially the most vulnerable children.

#### Child Protection and Adolescent Programme

is a holistic and multi-sectoral approach to adolescent engagement that helps adolescents transition well into adulthood as active citizens empowered with competencies, values, confidence and social connectedness.

## Outcomes



**158,000**

children were reached and benefited from the different intervention of World Vision's child protection and participation programme.



**16,700**

children and adolescents were trained and equipped on protection and life skills to able them to identify risks and to protect themselves from violence and harm and lead social changes to positively impact their communities.



**377**

Adolescent and Youth Led projects and mobilization to support ending violence against children and address the community issues that they feel are important to them and their communities.



**400**

youth leaders were trained to lead the implementation of child and youth clubs



**37,000**

parents and caregivers received support, training, and awareness on positive parenting skills on how to foster healthy parent-child relationships, reduce parental stress, and how they can be connected



**8,600**

local leaders and adults partnered with adolescents to address community issues through adolescent and youth led-projects.



**192**

community volunteers were trained to lead the implementation of positive parent training to parents and caregivers in their communities



**3,000**

members of Commune Committees for Women and Children, Community members and children from 36 Communes were actively engaged in gathering child protection issues and developing actions that support ending violence against children.





## COVID-19 Response:



**11,800**

Information, Education and Communication materials on positive parenting and psychological support distributed.



**2,500**

children were supported, trained and received awareness on psychosocial support and life skills how to cope with fear, isolation, anxiety, intensified emotions, disrupted routine.



**21,700**

parents/caregivers were supported, trained, and provided with awareness on psychosocial support and positive parenting skills to identify and support their children showing signs of distress, and where and how to access support and services.



**163**

Local Child Protection Actors and Community Volunteers were training on Psychosocial First Aid to provide psychosocial support to parents and children who were impacted as a result of the pandemic.

## Family transformation

Sok\* is a 15 year old boy who studies in grade 8 living with parents and three brothers. His mother is Ny\*, 47 years old and his father is Dara\*, 54 years old. They live in Borei Chulsar district, Takeo province.

Previously Sok lived in a family in which domestic violence was common. Where his father often became drunk and abused his mother. Sometimes, Sok felt hate for his family situation because he was rarely given attention or interest shown in his studies or life aspirations. This led Sok to want to run away from this family. He needed care and love from his parents.

World Vision cooperated with community facilitators to conduct Celebrating Family training to 306 families from 13 villages. According to pre and post-test results 174 of 306 parents reported that they had made changes to their behaviour in relation to positive discipline in their homes.

For example, after completing the Celebrating Families course with 17 sessions for 4 months, Sok's parents described feeling a sense of regret about the way that had treated their family members which they stated almost destroyed the family. A Celebrating Families facilitator conducts home visits to Sok's family every two weeks to provide consultation, reflection, and explore how positive parenting can serve to transform everyone's lives in a home.



Celebrating family training

Based on Celebrating Families facilitator observation, Sok's father has transformed in terms of his relationship with his family as he talks more often with his children, helps his wife do housework, and planting vegetables. Previously his children were afraid of him but now they are very close to each other. "I love my family very much. Right now, my brothers and I feel happy, and we want this happiness to stay with our family forever", said Sok.

**NOTE:** (\*) the names of the family were changed to protect the privacy of the family.





World Vision's Disaster Management Programme aims to contribute to the achievement of the Sustainable Development Goals:







## Disaster Management

### Disaster Risk Reduction

#### Community Based Disaster Risk Management (CBDRM)

The CBDRM is a community-based model to increase the capacity of community groups in relation to disaster risk management, climate change, humanitarian principles, and humanitarian standards of key partners.



**489** members of Disaster Management Committees at district/Khan, commune/Sangkat, and village were trained on disaster management concepts, core humanitarian standards, humanitarian accountability, facilitation skills, child protection in humanitarian action, disaster management law and emergency response experience sharing.



**7** of CBDRM districts have Disaster Preparedness and Response Plans (DPRP) for their districts and Khans.



**24** target communes integrated Disaster Risk Reduction activities into Commune Investment Plans.



Key partners are increasingly proactive working in collaborating with other stakeholders including private sector partners to protect and save the lives of affected people.

#### Safe School Framework (SSF)

The Safe School Framework (SSF) is an approach to have students and teachers become resilient and cope with disasters. Schools become safe learning facilities for students.



**25** schools supported to become safe learning facilities.



**9** schools updated Disaster Preparedness Plans [DPP].



**52** school key partners were trained on school-based disaster risk management.



Two officials from the DoE led drills with **2** primary schools with the participation of **505** school students, **10** teachers, **30** school support committees and **2** school directors.

World Vision supports Safe School Framework implementation through a range of approaches, including working directly with target schools and with other NGOs, to support MoEYS safe school objectives.

## Disaster Responses:






In 2020 Cambodia experienced the dual challenges of both COVID-19 and flooding. World Vision teams across the country provided direct support to the most vulnerable and worst affected households.

## COVID-19 Response:

### The Response and Recovery Efforts has reached:






				
Over a <b>million</b> beneficiaries in target Area Programmes	<b>169,700</b> families	<b>466,200</b> child beneficiaries	<b>91,900</b> Most Vulnerable Children	<b>1,500</b> villages of <b>208</b> communes

World Vision worked closely with the Royal Government of Cambodia and local authorities and focused on:

 <p>Over <b>454,500</b> kilogrammes of rice distributed</p>	 <p>Prevention of COVID-19: Distribution on large scale of protective equipment and awareness raising with more than <b>a million people</b> informed on how to protect themselves against COVID-19 in communities and schools.</p>	
 <p>Livelihoods and economic resilience programmes to support families that have lost their income to develop new economic activities.</p>	 <p>Child Protection was integrated in all World Vision sectoral interventions.</p>	 <p>Education, supporting families on home learning, preparing schools to reopen and prevention of school dropout.</p>

## Flash Flood Response:

In October 2020 World Vision worked in collaboration with Disaster Management Committees in affected provinces and at commune level to respond and support families affected by flash floods. World Vision responses were focused on food security, WASH, hygiene kits, Child Protection and Education which benefited people in 15 districts and Phnom Penh:

 <b>15 districts</b> (Chey Saen, Koash Krolar, Monkul Borei, MOUNG RUESSIE, Preah Netre Preah, Phnom Srok, Prasath Ballang, Phnom Prek, Rihh Kiri, Samrong Tong, Stong, Samrong, Svay Chek, Tbeng Meanchey, Thmar Pouk) and Phnom Penh				
Over <b>14,500</b> people	Over <b>3,700</b> families	<b>5,900</b> child beneficiaries	<b>3,400</b> most vulnerable children	



## Restoring Hope in the Midst of Pandemic

Lisa, is 12 years old, is in Grade 7 and lives in Kaoh Andaet, Takeo province. As the sister of a 12-month-old baby Lisa has had to step into the role of primary caregiver for her young sister.

Lisa's parents work in Phnom Penh city as garment and construction workers to earn income to repay bank debts and to support their family. This left Lisa to live with their mother's aunt for three years. Sreyrov, Lisa's baby sister has lived with Lisa since she was four months of age. Usually, her parents send a little money to Lisa for daily expenses. Because of the outbreak of COVID-19, Lisa's parents have their lost income (working part-time or irregularly) which has directly affected their living and the level of support provided to their children.

"Before COVID-19, I ate chicken stew, but since the disease outbreak, I have been surviving on rice with soy sauce. My parents used to regularly send me 100,000 to 150,000 Riels (US dollars \$24 - \$36). However, after COVID-19, my parents rarely send me the money because it's hard and they have no money to spare," says Lisa.

According to the COVID-19 rapid assessment report produced by World Vision, 71% of respondents stated that they are only partially able to meet food expenses. More than one-third of the respondents mentioned that they do not have food stocked at home. Similarly, the survey indicated that around half (54%) reported that Agricultural Cooperative members are experiencing food shortages due to the postponement of their agriculture activities.

Lisa is the youngest recipient of the food assistance packages provided as part of World Vision's COVID-19 response. Lisa received 50 kilograms of rice, 2 kilograms of salt, two kilograms of sugar, six cans of fish, six bottles of fish sauce, six bottles of soy sauce, and one litre of oil.

World Vision partners with local authorities to follow up and visit Lisa to continue supporting her through this tough time. "I feel so excited because World Vision supported me when I needed it the most, and I don't feel worried about not having enough food to eat," says Lisa. Lisa is now able to smile amid a pandemic.

Lisa is amongst many vulnerable children that World Vision has supported during COVID-19. As a child-focused organisation, World Vision wants to see all the children have enough food and that they are well protected in every circumstance during this pandemic.







Social Accountability and Campaign programme aims to contribute to the achievement of the Sustainable Development Goals:







## ISAF - Implementation of the Social Accountability Framework

The Implementation of the Social Accountability Framework (ISAF) aims to empower local communities and promote dialogue with service providers to improve the quality of local public services as health centres and primary schools.



In 2020, World Vision supported the implementation of ISAF in **750** communes and Sangkats in **15** provinces and Phnom Penh



Through ISAF, World Vision contributed to the improvement of the services provided by **600** health centers and **2650** primary schools used by over **7 million** people, including **2.7 million** children,



**359,000** citizens, service providers and representatives of local authorities took part in ISAF in 2020.



To respond to COVID-19, World Vision also used the platform of the programme to inform citizens on how to prevent COVID-19, reaching **250,00** citizens with prevention messages.

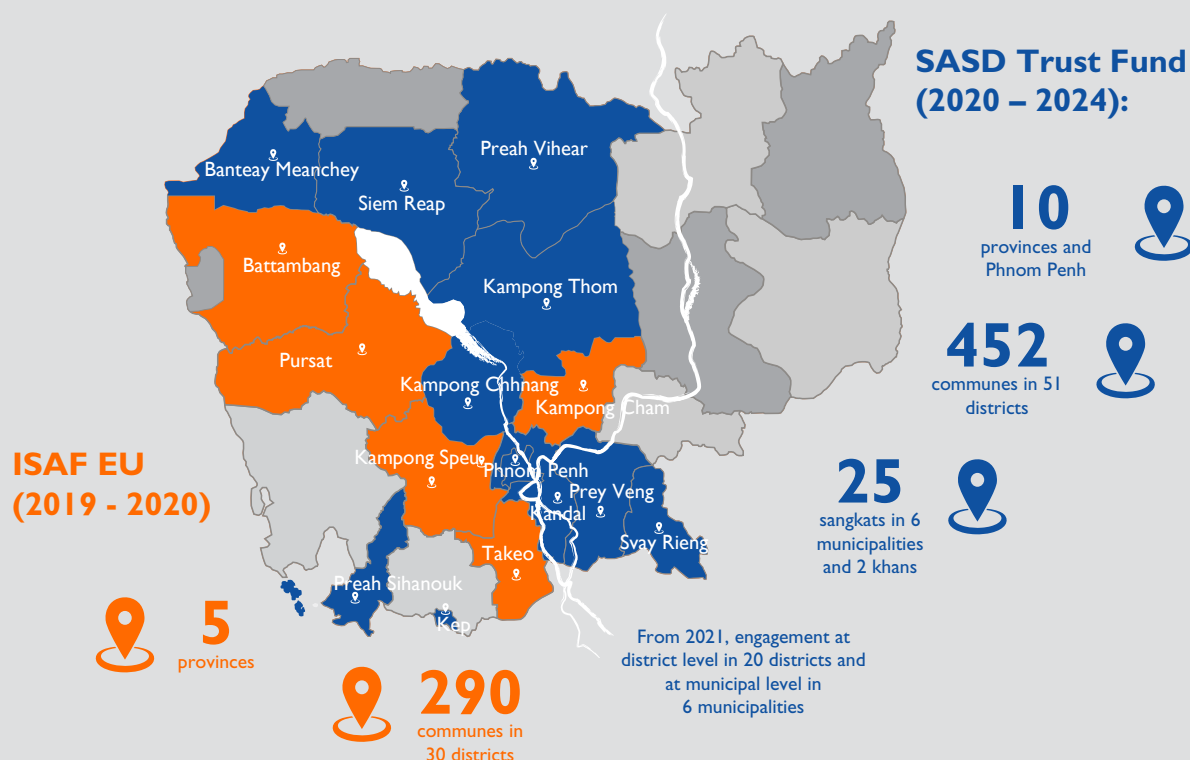


To implement ISAF, World Vision is funded by the European Union, the World Bank, the German Ministry for Economic Cooperation and Development (BMZ), the Swiss Agency for Development and Cooperation (SDC) and World Vision Australia.



In partnership with the Ministry of Planning and Ministry of Interior, and with the support of GIZ, World Vision adapted and piloted ISAF for IDPoor on-demand registration process in around **200** communes by the end of 2020

**Blue:** ISAF implementation area funded by the Social Accountability and Service Delivery Trust Fund managed by the World Bank with the support of the German Ministry for Economic Cooperation and Development (BMZ), the Swiss Agency for Development and Cooperation (SDC) and World Vision.



**Orange:** ISAF implementation area funded by the European Union and World Vision Germany (2019 - 2020)





## Hidden Hero for Citizens

Like many grandmothers in the countryside, the days of Samnang used to be split between caring for her grandchildren and working on her farm in Battambang. From a humble family, she did not finish school and learned early the importance of being hardworking and determined.

“One day, I was chosen to be a Community Accountability Facilitator (CAF) to inform and educate the community on their rights. But soon I was ridiculed by some. They would ask me how I was going to educate people, me, who had never received a good education,” says Samnang.

However, after completing a training on facilitation and coordination skills, she grew in confidence and was soon leading discussions with officials and facilitating dialogue among dozens of her neighbours.

“Some officials used to come late and sometimes did not respect the official opening hours of the schools and commune public services. Because the people here did not know their rights, they did not dare to talk about it” Samnang said.

As a CAF, her role was to address this lack of knowledge and ensure that all citizens had a clear understanding of the quality standards that the local services were supposed to meet. During the COVID-19 pandemic, Samnang ran a mobile kiosk to inform citizens, going from households to households and from fields to farms to share information with the community in a safe and socially distant way. Mounted on a mobile tractor, she used posters, songs and role-plays to capture the interest of her neighbours. Soon, in partnership with the local health centre, she started sharing messages on hand washing and COVID-19 prevention, playing her part in the fight of Cambodia against the global pandemic.

Through ISAF, Samnang has now become a respected local leader in her community and nobody is mocking her humble origins anymore. But more than that, she has had the opportunity to support others to advocate for their rights and to stay safe in the time of COVID-19, becoming part of the changes she always wanted to see in her community.











## Social Accountability and Campaign

### Social Accountability for Child Protection (SA4CP)

World Vision also implements Social Accountability for Child Protection (SA4CP) to support local communities to engage with local authorities to improve prevention and responses to violence against children.



**36** communes in which more than **1,000** citizens met with local officials to assess how the local child protection system could be improved



In **36** communes, an action plan was adopted to improve prevention and responses to cases of violence against children



**85%** of the actions from these plans were implemented in 2020



In **30** communes, a range of actions were integrated into Commune Investment Plans and they received funding in 26 of them (72%)



The improvement of these child protection services benefited more than **118,000** children including **60,000** girls and **18,000** most vulnerable



Overall, citizens assessed (based on performance indicators defined by communities) that the performance of the Commune Committees for Women and Children had improved in **86% of 36** communes











## It Takes A World to End Violence Against Children Campaign (Kumrou Ahoengsa)



### **Prakas on the functions of the Commune Committee on Women and Children (CCWC)**

The review of this mandate is an important process as the CCWCs have extended responsibilities in terms of child protection, early child development, nutrition and health at the commune level. World Vision led the coordination of the input of the civil society organizations in the process before the new prakas was finalized in September 2020.



### **Child Protection in Emergency Contingency Plan:**

The contingency plan clarified at the beginning of the outbreak of COVID-19 how the Ministry of Social Affairs was going to organize the prevention and response to violence against children in the context of the pandemic. World Vision was a key member of the technical working group in the emergency that provided technical support to the Ministry of Social Affairs, Veterans, and Youth Rehabilitation to develop the plan.



### **National Policy on Child Protection System 2019-2029:**

World Vision was a key member of the technical working group supporting the Cambodian National Council for Children (CNCC) to develop the policy on child protection system.



### **Policy on Child Friendly Pagodas (Wat Sagnhakak Komar):**

World Vision tested a Child protection approach with several pagodas in 2018. The learnings from this successful initiative were used in 2019 by the Ministry of Religion to adopt a national policy to improve child protection and child safeguarding in all pagodas in the country.



Through the It Takes A World campaign, World Vision engaged and mobilized the public through traditional media and social media campaigns, building on more than **320,000** followers, to challenge citizens and change their behaviours through partnering with Lotus Radio.



Locally raised funds were used to provide library materials that enable children to enjoy reading and learning. These included bookshelves, desks, chairs, and 400 books and other study materials provided to **26** primary schools in 17 districts in Banteay Meanchey, Battambang, Kampong Thom, Kandal, Kampong Chhnang, Preah Vihear, Siem Reap and Takeo. The libraries benefit over **9,300** students, including over **2,200** most vulnerable children.



A pipe water connection station was built in Choam Ksant district, Preah Vihear province to contribute to the goal of increasing the number of healthy and nourished children through water pipe connection station. The water connection station benefits **1,100** people, including **250** families and **125** most vulnerable children.



**313** World Vision staff supported Community Sponsorship financially through monthly donations.



# Our Partnerships

We wish to acknowledge and express appreciation to our partners below for their continued commitment to improve the lives of Cambodia's most vulnerable children.

## Government partners

- Cambodia National Council for Children
- Ministry of Cults and Religions
- Ministry of Agriculture, Forestry and Fisheries
- Ministry of Economy and Finance
- Ministry of Education, Youth and Sports
- Ministry of Health
- Ministry of Interior
- Ministry of Labour and Vocational Training
- Ministry of Women's Affairs
- Ministry of Rural Development
- Ministry of Social Affairs Veterans and Youth Rehabilitation
- Office of the Council of Ministers
- Royal Government of Cambodia

## Grant partners

- Australian Aid
- Action for Development
- European Union
- Ministry of Foreign Affairs of Japan
- New Zealand Foreign Affairs & Trade
- USDA
- UNICEF
- World Food Programme
- World Bank Group

## NGO Partners

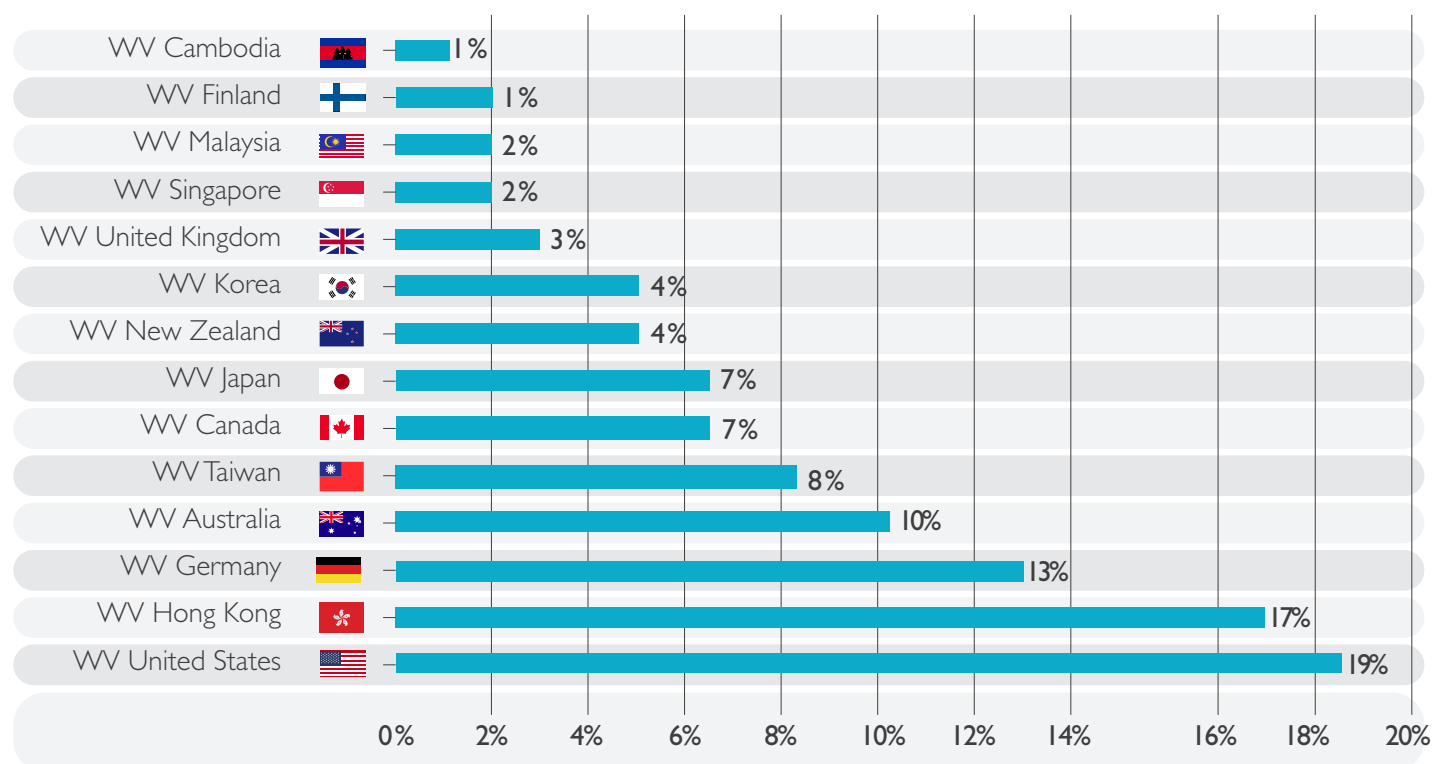
- American Soybean Association
- Buddhism for Social Development Action
- ChildFund
- CARE
- Child Helpline Cambodia
- Community Development Center
- Coalition for integration and social accountability
- Cambodia Agency Development of Disability and the poor
- Genesis Community of Transformation
- iDE
- Plan International
- Ponleu Kumar
- Nak Akphivath Sahakum
- Peace and Development AID Organization
- Phnom Srei Organization for Development (PSOD)
- Reproductive and Child Health Alliance
- Save the Children
- Social Services of Cambodia
- Sovann Phoum
- SOS Children's Villages International
- Terre Des Hommes
- Wathnakpheap
- World Initiative for Soy in Human Health
- Youth Council of Cambodia

## Corporate Partners

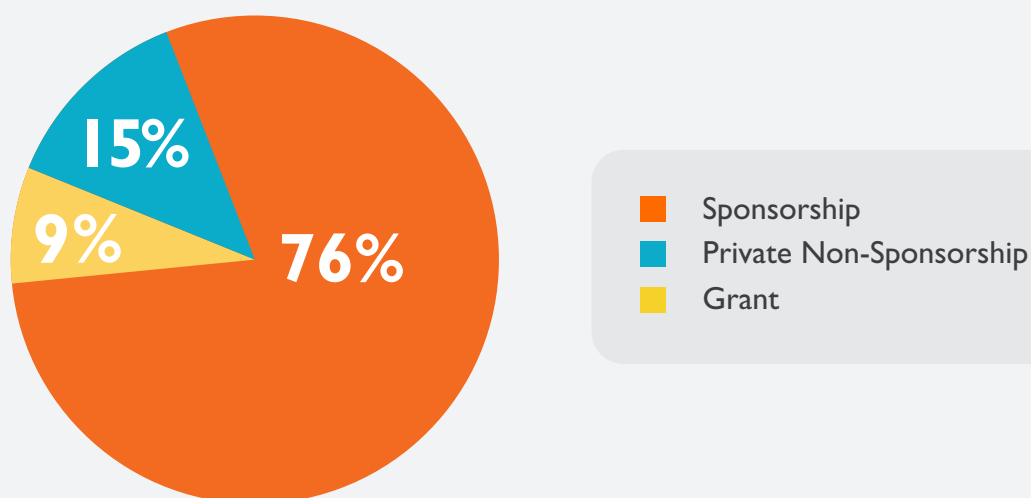
- Atlas Copco
- Cambodian Red Cross
- Lightsource Renewable Energy Limited
- Lotus Radio
- Procter & Gamble
- Smart
- Scalingup Nutrition
- Social Enterprise Alliance]]
- TOSHIBA

## Financials and Indicators

### Geographic Source of Funding



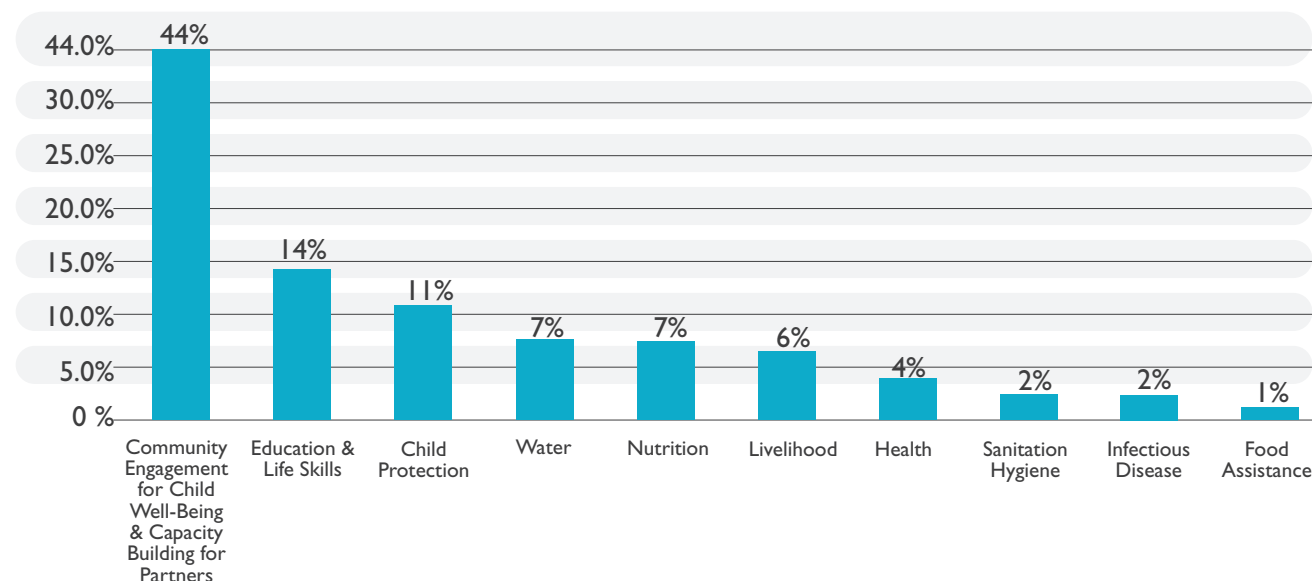
### Source of Funding by Type



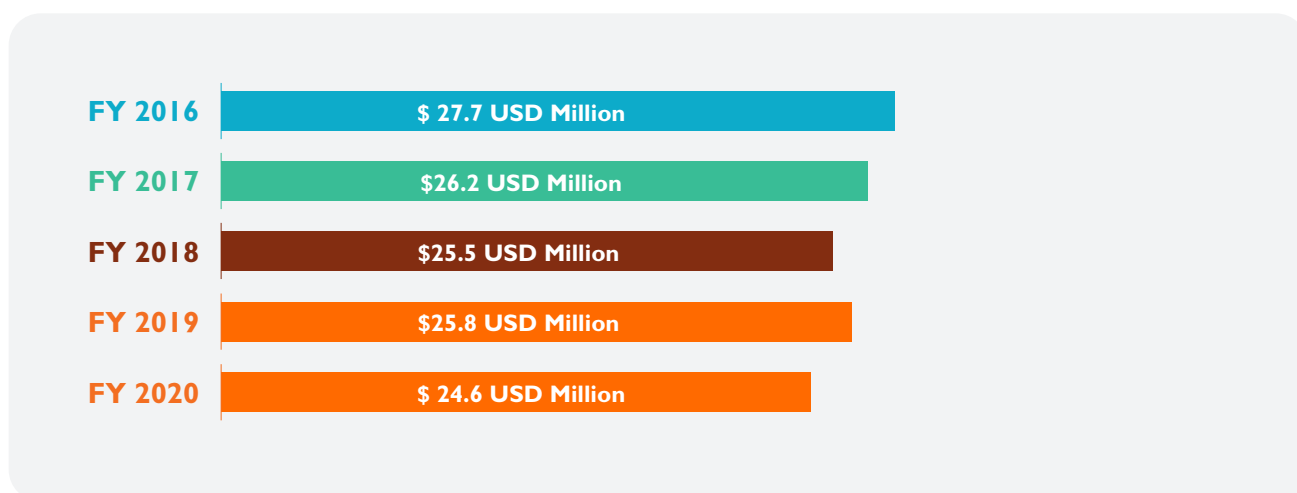


## Financials and Indicators

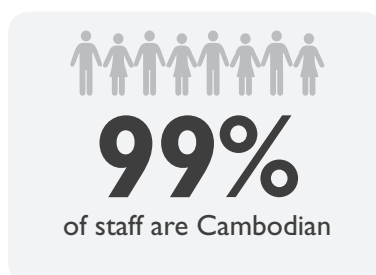
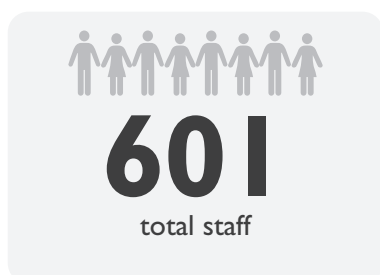
### Sector Expenditure



### 5-Year Programme Investment



### Our Staff



# World Vision



World Vision is a Christian relief, development and advocacy organisation dedicated to working with children, families and communities to overcome poverty and injustice. World Vision serves all people, regardless of religion, race, ethnicity or gender.

PO Box 479, Phnom Penh, Cambodia

Phone (+855) 23 216 052

Fax (+855) 23 216 220

contact\_cambodia@wvi.org  
www.wvi.org



facebook.com/WorldVisionCambodia



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