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We are
World Vision

Our Mission
World Vision is an international partnership of Christians whose mission is to follow our Lord and Saviour Jesus Christ in working with the poor and oppressed to promote human transformation, seek justice and bear witness to the good news of the Kingdom of God.

Our Vision
Our vision for every child, life in all its fullness. Our prayer for every heart, the will to make it so.

Our Core Values
- We Are Christian
- We Are Committed to the Poor
- We Value People
- We Are Responsive
- We Are Stewards
- We Are Partners
WORLD VISION ESWATINI BOARD CHAIRMAN’S REMARKS

Going further than we ever imagined! What a statement for FY20! As the WV Board of Directors, we too could not have foretold what an eventful year 2020 would be with the onset of the COVID-19 pandemic. As the world went into confusion and fear, we are grateful that we kept to the promise of reaching out to the most vulnerable children, in line with Our Promise Strategy. Amongst the highlights of the year, we approved the new strategy for FY21-25, effectively setting the organisation’s course for the next five years, with children at the centre of it all.

As the Board were pleased to see the comprehensive national office response to the COVID-19 pandemic, not only focusing internally on staff but also supporting the government of the Kingdom of Eswatini in dealing with this unprecedented challenge. We are grateful that by the end of FY20, none of the staff or Board members had been taken by the virus. As part of our development, we had a virtual training on the 4th Industrial Revolution, as well as on Corporate Governance, both sessions serving to equip us to lead in the current technology era. We also had the privilege to visit the Manzini-Hhohho Cluster to see for ourselves and hear from the community how WV’s water, child protection and livelihoods programmes are making a positive difference to their lives. We were duly impressed!

In line with ensuring that there is independent assurance that management has, in its financial statements, presented a “true and fair” view of WV’s financial performance and position, we appointed Sizwe Ntsaluba Grant Thornton as auditors for the national office. The year 2020 also saw a number of negative media stories about our organisation, but we were not surprised. Actually, to us it was a demonstration that our anti-fraud and corruption efforts, launched recently, are yielding results. We continue to look forward to ensuring accountability and stewardship for the resources freely given by our donors for the improvement of Eswatini children’s lives.

In conclusion, I extend our deep appreciation and gratitude to our Country Programme Director, Mr Francis Dube, and his leadership team for a successful fourth year at the helm, steering World Vision Eswatini through organisational transformation and exciting digital innovations and systems that allow for improved efficiency and service excellence to the children and communities we serve, despite COVID-19 challenges. Finally, I would like to thank our supporters, donors and friends for having "the will to make it so", which is our prayer for every heart. Together, we continue to strive towards facilitating life in all its fullness for every child in Eswatini.

To the staff, my encouragement to you in the coming year is drawn from Hebrews 13:5-6, for He Himself has said; “I will never leave you nor forsake you.” So, we may boldly say; “The Lord is my helper; I will not fear. What can man do to me?” Despite COVID-19 and the challenges, fear, loss and despair it brings, let us continue to look at FY21 with renewed hope, knowing that our God is with us; we shall not fail.

WORLD VISION ESWATINI COUNTRY PROGRAMME DIRECTOR’S REMARKS

The 2020 year tested our resilience, resolve and commitment to the most vulnerable. We remained behind to respond. We reflect on the extraordinary achievements with humility. God has led us through the pandemic, blessed us with abundant resources, great partnerships and a great staff. The fear of the virus could not stand in the way of our staff’s commitment to the cause of vulnerable boys and girls. True to God’s promises, our ministry was blessed abundantly far more that we could ever think or imagine. Congratulations to the Board, management, staff and our partners for resounding delivery of Our Promise (Our Strategy). We shall not rest until every child enjoys life in all its fullness. I present, therefore, this report as testimony of what we jointly achieved in the 2019/2020 financial year.

Field Visit: World Vision Eswatini Country Programme Director Francis Dube visiting one of the garden projects under Sithobela Area Programme. This group of farmers is known as Lubhaca Lwagucuka.

Senior Leadership Team (SLT)

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
</tr>
</thead>
<tbody>
<tr>
<td>Banele Nkambule</td>
<td>Operations Director</td>
</tr>
<tr>
<td>Faith Ngwenya</td>
<td>People &amp; Culture Manager</td>
</tr>
<tr>
<td>Juliana Fito</td>
<td>Finance and Support Service Director</td>
</tr>
<tr>
<td>Sakhile Dlamini</td>
<td>Advocacy and External Engagement Lead</td>
</tr>
<tr>
<td>Malingoana Ramafikeng</td>
<td>People &amp; Culture Director</td>
</tr>
<tr>
<td>Mandla Nkambule</td>
<td>Associate Finance and Support Service Director</td>
</tr>
</tbody>
</table>

Francis Dube, World Vision Eswatini CPD
**WATER, SANITATION AND HYGIENE (WASH)**

**Child Wellbeing Aspiration:** Children are protected from infection and diseases

World Vision Eswatini’s WASH programme aims to achieve universal access to safe drinking water and basic sanitation and hygiene for 63,000 households by 2020 through construction of water supply systems, sanitation facilities, as well as sanitation and hygiene behaviour change education in communities, schools and health facilities.

The WASH programme aims at empowering communities to embrace a culture of safe sanitation and hygiene while managing clean water supply. Key achievements include:

- **31,197** people have access to sustainable clean water sources.
- **42,850** reached with water trucking services as part of COVID-19 response.
- **33,322** people obtaining access to basic sanitation facilities.
- **6** communities declared Open Defecation free (ODF).
- **9,495** school-going children have access to sanitation facilities (disability friendly).
- **543,211** participated in hand-washing campaigns and trainings.
- **37,579** households constructed hand-washing facilities.

World Vision brings life to Lavumisa Communities through Clean Water

World Vision in Eswatini, with support from World Vision Korea, has supported Vimbizibuko and Eluhlekweni Chiefdoms by providing two water kiosk facilities amounting to over E500,000, benefiting close to 800 people in 100 households near Shaya and Msuzwaneni sub-communities.

These communities are located at Somntongo constituency, which is one of the driest areas in the country. People in these communities have been using dirty water from a well. This well was not reliable because during winter it would dry up, forcing the residents to travel long distances to get water.

Zinhle Sihlongonyane, a young girl from Shaya, says this is her first time drinking clean water since she was born about 11 years ago. Beaming with a smile, the young girl narrates how the community has been struggling with water in the past.

"We used to fetch water from a community well during the summer season. The water from the well is stagnant and dirty and we used to share the source with donkeys and cattle," says Zinhle. "The water from the well would cause us sicknesses, keeping us out of school for some days. Moreover, the well would run dry and we were forced to travel about 7km to the nearest borehole in another community," she continues.

"The borehole is also unreliable and the queue would be too long. Sometimes we would get home very late in the evening, such as 9pm. Whenever the borehole malfunctioned, we had no other option but to hire tractors to fetch water from a river that is further away. This would then mean less bathing and washing of clothes, including school uniforms. Now, we are so grateful to World Vision for bringing the water closer to us," concludes Zinhle.

Bonginkosi Sibandze, Vimbizibuko constituency counselor, also could not hide his joy at the opening of the water kiosk at Msuzwaneni. He says his area used to draw water from a local quarry pit. Drawing water from the site is very difficult and risky due to rocky and steep ground. The area itself is remote and dark, and very dangerous and unsafe for women and children. Furthermore, some people use the area as a dump site.

"We are so indebted to World Vision for rescuing us from the unclean water," says Sibandze.

Lavumisa is one of the driest areas of the Kingdom of Eswatini and to some folks the availability of clean water is only a dream. While a number of communities have been reached through various projects in the past and, most recently, the SISOMA project, there are still areas that could not be reached.
Advocacy, Child Protection and Spiritual Nurturing

Child Wellbeing Aspiration: Children are protected, cared for and participating

Advocacy: World Vision engages in local and national level advocacy to improve service delivery and hold government accountable.

- 308 People trained on CVA form in newly established APs
- 6,992 Sensitised individuals (including adults and children) on the CVA model.
- 131 Children Introduced to CVA for Child Protection (National and Cluster levels).
- 58,114 Children participated in child protection awareness raising sessions.
- 4 Policy briefs Published on children and COVID-19

Child Protection: World Vision’s Child Protection initiatives focus on ensuring that all children are protected from harm and their rights observed.

- 137,002 Children participated in spiritual nurturing interventions.
- 48,900 Facemasks with scriptural messages and bible verses printed and distributed to children.
- 75 Pastors were trained on psychosocial support in order to be in a position to help themselves, parents and children affected by COVID-19.

Spiritual Nurturing of Children: Due to COVID-19 restrictions, WVE adopted innovative methods to convey spiritual nurturing information, including social media platforms to reach pastors, Sunday school teachers, parents and children. Major achievements include:

World Vision and REPS sign Memorandum of Understanding

Having worked together for several years, World Vision Eswatini (WVE) and the Royal Eswatini Police Services (REPS) decided to make their marriage official on May 29, 2020 by putting pen to paper and formalising the long-standing relationship through a Memorandum of Understanding (MoU).

The MoU serves to safeguard children by ensuring that they are safe and secure, well cared for, loved and protected from any form of abuse. This will be through collaboration between the two entities to ensure all crimes against children are thoroughly investigated for successful prosecution of offenders.

Signing on behalf of WVE was the organisation’s Country Programme Director, Francis Dube, while the REPS was represented by their National Commissioner, William Dlamini. Also present at the signing ceremony, held at the Mountain Inn in Mbabane, were senior police officers and World Vision’s Advocacy and External Engagement Lead Sakhile Dlamini and Cluster Managers Ntando Mabuza and Simanga Mkhombe.

"World Vision works in different constituencies in the country supporting children by giving them the basics of life because part of our mandate is to ensure the wellbeing and care of children," said Dube.

He acknowledged the partnership World Vision has had with the police over the years in a bid to bring justice to children. He said he hoped the collaboration between the two parties would further strengthen their common efforts to curb and bring justice to vulnerable children facing many forms of abuse and other violations of their rights.

Commissioner Dlamini recognised and appreciated the work done by World Vision in different communities in Eswatini, adding he was very pleased to finally sign the MoU.

"In many cases, children are abused and no further endeavors are taken to bring the culprits to face the law," the National Commissioner said.

Children are the number one priority for World Vision and our vision for every child is life in all its fullness; and our prayer for every heart is the will to make it so. This MoU certainly signifies the will of both organisations to attain life in all its fullness for every child.

World Vision Eswatini Country Programme Director Francis Dube and National Commissioner of Eswatini Police William Dlamini signing the MoU.
Maternal New-born, Child Health and Nutrition and HIV/AIDS Prevention

Child Wellbeing Aspiration: Children are protected from infection and diseases

WVE implements various health programmes to improve the health and nutritional status of vulnerable children and mothers, as well as contributes to the elimination of new HIV infections and providing care and support for the most vulnerable groups. Key achievements include:

- **MNeCHN.**
  - 1,661 mother-baby pairs completed timely targeted Counselling (tC) sessions.
  - 29,392 children under 5 participated in growth monitoring.
  - 193 Rural Health Motivators trained on growth monitoring.

- **HIV prevention**
  - 17,166 children and youth (10-29 years) completed a comprehensive package on HIV prevention education.

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World Vision's helping hand to Gogo Tfumbatsa at Shewula.

World Vision Eswatini is on a rescue mission to save the life of twin grandchild to Gogo Tfumbatsa. According to one of the residents, Sibongile Mnisi (a rural health motivator), they have bee working with World Vision in helping the child.

"Gogo Tfumbatsa brought the twins for weighing but we discovered that the other twin’s weight was abnormal when compared to the other, hence a lot of tests had to be done and a referral to the clinic was made," On the following month, Gogo brought them again and still the child’s weight was not consistent as it was fluctuating. Another thing noticed about the child was that her body was not getting strong and she wasn’t growing nor talking yet she was 26 months old. Gogo Tfumbatsa stated that her daughter, who is the mother of the twins, gave birth to the first-born with no complications, but when she gave birth to the twin babies there were problems.

World Vision's Siphindzile, who is working closely with communities under health and nutrition, mainly on children, was called and the child was taken back to the hospital at Good Shepherd (Siteki). Now, she is awaiting to be taken to Mbabane Government hospital. Children’s health and nutrition is part of work done by World Vision around communities as children are at the heart of the organisation. There are a lot of cases reported to World Vision on children and Gogo Tfumbatsa thanked the support of the organisation in helping her grandchild where it can.

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Gogo Tfumbatsa with her grandchildren

Gogo Tfumbatsa with her twin grandchildren
The sector focus includes improving household income (through establishment and monitoring of savings groups and promotion of local value chain development initiatives), improving household food security (through promotion of climate smart agriculture) and humanitarian support to affected households. Key achievements include:

**Savings groups:**
- 2,402 functional savings groups were monitored.
- 16,000 members
- 242

**Agricultural production**
- 12,295 farmers trained in Climate Smart Agriculture
- 9,642 families to intensive value chain analysis
- $894,040.84 was generated by vegetable farmers.

**Emergency Response**
Response interventions involve the protection and education of children, nutrition and health, and clean water and environmental sanitation in disaster situations. Key achievements include:

- Cash-based transfers, an intervention that disbursed $583,337.15 to 60,161 beneficiaries.
- Food distribution interventions benefited 38,384 people with over 472,604 tonnage of rice, beans and cooking oil.
- 78,254 hand-washing supplies (e.g. soap, detergent) distributed.
- 751,270 face masks distributed (including to health facilities, health workers, and caregivers).
- 235,301 glove sets distributed (2 per set) (including to health facilities, health workers, and caregivers).
- 12,125 Community Health Workers trained or supported to provide community-based services (e.g. home support-contact tracing).
- 10,430 people (children & their families) reached through psychosocial support material.
- 2,431 faith leaders disseminating preventive measures for COVID-19.

**Child Wellbeing Aspiration:** Children are well nourished
WVE integrated the It Takes Eswatini to End Sexual Violence Against Children campaign into COVID-19 interventions, enabling the organisation to reach more people, including children.

The radio as a medium of communication was used to send out messages on COVID-19 as well as campaign messages through radio jingles at Eswatini Broadcasting and Information Services (EBIS), which has a 90% coverage of the country’s population, reaching a large majority with radio adverts.

A total of 200 street vendors across the country were engaged on the campaign through t-shirts branded with key messages.

A total of 22 000 posters on COVID-19 and Campaign messages were circulated in the communities and tertiary institutions in the country.

Established partnerships with the Premier League of Eswatini and football clubs to promote campaign messaging during soccer games.

A mobile TV screen in Mbabane town was also used to send out campaign messages to the general public, reaching over 100 000 people per day.
STATEMENT OF COMPREHENSIVE INCOME
for the year ended 30 September 2020

<table>
<thead>
<tr>
<th>Notes</th>
<th>2020 USD</th>
<th>2019 USD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Income</td>
<td>20,184,224</td>
<td>17,600,171</td>
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<tr>
<td>Project expenses</td>
<td>(20,348,775)</td>
<td>(17,817,506)</td>
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<tr>
<td>Gross deficit for the year</td>
<td>(164,551)</td>
<td>(217,335)</td>
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<tr>
<td>Other income</td>
<td>114,867</td>
<td>167,477</td>
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<tr>
<td>Operating deficit for the year</td>
<td>(49,648)</td>
<td>(49,858)</td>
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<tr>
<td>Finance income</td>
<td>49,684</td>
<td>49,858</td>
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<tr>
<td>Net surplus for the year</td>
<td>-</td>
<td>-</td>
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STATEMENT OF FINANCIAL POSITION
as at 30 September 2020

<table>
<thead>
<tr>
<th>Notes</th>
<th>2020 USD</th>
<th>2019 USD</th>
</tr>
</thead>
<tbody>
<tr>
<td>ASSETS</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Non-current assets</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Property and equipment</td>
<td>126,228</td>
<td>129,978</td>
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<tr>
<td>Current assets</td>
<td></td>
<td></td>
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<tr>
<td>Financial asset</td>
<td>163,385</td>
<td>102,442</td>
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<tr>
<td>Accounts receivable and other receivables</td>
<td>78,313</td>
<td>48,631</td>
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<tr>
<td>Cash and cash equivalents</td>
<td>2,315,645</td>
<td>2,162,451</td>
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<tr>
<td></td>
<td>2,394,243</td>
<td>2,315,524</td>
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<tr>
<td>Total assets</td>
<td>2,520,471</td>
<td>2,443,502</td>
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<tr>
<td>EQUITY</td>
<td></td>
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<tr>
<td>Reserves attributable to equity holders of the Organisation</td>
<td>970,109</td>
<td>970,109</td>
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<tr>
<td>LIABILITIES</td>
<td></td>
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<tr>
<td>Current liabilities</td>
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<td></td>
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<tr>
<td>Accounts payable</td>
<td>121,272</td>
<td>203,975</td>
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<td>Employee benefit provisions</td>
<td>122,904</td>
<td>93,608</td>
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<tr>
<td>Deferred income</td>
<td>206,186</td>
<td>1,177,810</td>
</tr>
<tr>
<td></td>
<td>1,590,362</td>
<td>1,473,393</td>
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<tr>
<td>Total equity and liabilities</td>
<td>2,520,471</td>
<td>2,443,502</td>
</tr>
</tbody>
</table>

Approval of the financial statements
The financial statements of World Vision Eswatini were approved by the directors on the 25th March 2021 and signed on its behalf by:

Chairperson

Country Program Director

Commentary Notes
FUNDING
The total committed funding for the year ended 30th September 2020 was US$21,128 million compared to US$19,153 million in FY19. The growth in funding by 10.3% was mainly attributed to both multilateral and local organisations committing additional funding to support the country’s response to the COVID-19 pandemic. The highest total funding was noted in the 2017 financial year, as multilateral organisations provided more funding to safeguard livelihoods and enhance the food security and nutrition of El-Nino induced drought. The five-year funding trend is depicted in the figure on the left below.
List of Partners FY20

PARTNERS
- Government of Eswatini
- Coordination Assembly for NGOs (CANGO)
- UNICEF
- PEPFAR
- Esicojeni
- PACT
- MTN Eswatini
- Standard Bank of Eswatini
- Cash Build
- European Union
- USAID

LIST OF SUPPORT OFFICES
- World Vision Austria
- World Vision Australia
- World Vision Germany
- World Vision Italy
- World Vision Japan
- World Vision Korea
- World Vision Taiwan
- World Vision USA

ACKNOWLEDGMENT
Special acknowledgement to all programs, departments and units within the organization that contributed towards the production of this report.

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