Rapid Needs Assessment - Chernivtsi, Ukraine

April 6-9th, 2022





Methodology

185 In-person household surveys

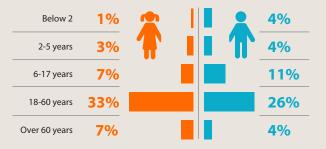
5 In-person focus group discussions

3 In-person key informant interviews

Demographics:

- 34% female, 66% male respondents
- Average age of respondent = 41 years old
- Average family size = 4.2
- Total number of individuals = 783
- 64% of households have at least one child
- **32%** of households have at last one child under 5 years old
- **22%** of households have at least one member with a chronic illness
- 11% of households have at least one member with a physical or cognitive disability

Age/gender division within household



Profile of Internally Displaced Persons (IDPs)



85% of households don't plan to leave Ukraine



95% are staying in IDP centers

68% of families did not leave anyone behind

31% left someone behind, primarily adult men (25%)

Basic needs



fully meet water needs, 11% partially meet water needs, 1% don't meet water needs at all



fully meet food needs, 17% partially meet food needs, 1% don't meet food needs at all

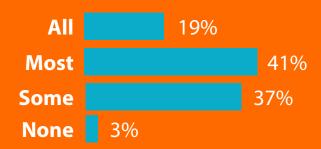


fully meet hygiene product needs, 16% partially meet hygiene item needs and 3% don't meet hygiene needs at all



fully meet their clothing and footwear needs, 36% partially meet their clothing and footwear needs, and 6% don't meet their clothing and footwear needs at all

Can you afford your basic needs?



Priority needs (1-2 weeks) 23% affordable shelter

21% food items

13% finding work

Priority needs (1-2 months)

46% food items 37% affordable shelter 32% clothing and shoes 30% finding work



91% have not faced any challenges

72% of respondents are aware of mental health services

50% of respondents identified their lack of income as a main stressor **24%** of respondents identified uncertainty of future plans as a main stressor

23% of respondents identified traveling with young children as a main stressor



45% of respondents raise concerns about children's mental health

81% of respondents said their children have expressed concerns or worries

Primary concerns expressed by children

(of those who have expressed concerns to parents)

Feeling stressed/anxious



Feeling unsafe or insecure



Worry about loved ones



Missing friends



† 23%

Concern for household income or food security



9%

Missing education



Boredom









are continuing to access school remotely



71% are attending online classes with a teacher



Education needs:

- **52%** of respondents said their children need basic writing materials (pens, paper, notebooks)
- **48%** of respondents said their children need school text books
- 26% of respondents said their children need mobile data/internet



- Before displacement, 65% of respondents relied on formal salary/wages and 29% relied on their pension fund
- After displacement, **50%** of respondents are reliant on aid/welfare, 33% on pension, and 31% on formal salary
- 54% of households have at least one woman earning an income, and 50% of households have at least one man earning an income



Markets and Money

- 96% of respondents said they have normal access to markets
- 87% of respondents said most or all of the essential commodities they need are available in markets
- **41%** of respondents reported that the prices in local markets are about the same as usual, 37% reported that the prices in local markets are higher than usual
- 96% of households have access to a bank account
- 92% have been able to access their money since arriving in Chernivtsi
- Households own an average of 2.6 mobile phones
 - **52%** report using their phones to send/receive money
 - 14% report using mobile banking apps on their phone
- **46%** prefer to receive cash assistance using mobile money applications, 39% prefer an ATM card, and 34% prefer cash



Communication Channels

- 81% of respondents feel like they have enough information about assistance and services
- 79% of respondents prefer to receive information through social media
- 29% of respondents prefer to receive information through SMS
- 22% of respondents prefer to receive information face-to-face through charity or aid staff

Isabel Gomes



Preferred feedback channels:

- 35% of respondents prefer hotlines
- 28% of respondents prefer to use email
- 25% of respondents prefer to use Whatsapp
- 20% of respondents prefer to use SMS

