



World Vision

# Annual Report 2021



Cambodia





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# MESSAGE FROM THE NATIONAL DIRECTOR



**Edward Danielraj  
Selvanayagam**  
(National Director)

## Dear friends,

The COVID-19 pandemic brought unprecedented upheaval to Cambodia, with children among the hardest hit in 2021. Children had to stay home from school due to closures and other restrictions, losing their daily routines and becoming isolated from their friends, teachers and relatives. Beyond the loneliness, they had to deal with growing fears and stress—fear for their health and the health of their family, as the country went through several major episodes of community transmission. They also feared for their future careers, as schools were closed, and they feared about falling behind, as many had to face multiple challenges to studying remotely. They also suffered stress, as they saw their parents and relatives losing income and struggling to cover their living expenses.

To support community members to respond to these exceptional challenges, World Vision mobilized all its resources and expertise, prioritizing the most vulnerable children. We adapted our programmes to be able to continue implementing them safely for our staff and communities during the worst moments of the pandemic. We expanded our programming to reach more children within and beyond original operational areas. We changed our way of working to remain agile and innovative, adapting to rapid changes in context.

These combined and collective efforts proved to be effective. During 2021, our programmes and projects benefited more than 7.2 million people, including 2.7 million children, of which 870,000 were very vulnerable, in 16 provinces and Phnom Penh. This outcome is the direct result of efforts from communities and caregivers, our field staff, community partners, faith-based groups, community groups, volunteers, donors and the Royal Government of Cambodia, who each demonstrated significant and determined commitment to work together to support the wellbeing of children, despite the many challenges faced in 2021. With their support, World Vision was able to mobilize more resources to achieve more and to reach more vulnerable children when they needed it most.

Beyond the response to the immediate impacts of COVID-19, it is now clear that long-term efforts and investments are needed to address the impacts of the pandemic on the development and learning of children. World Vision is now finalizing a new strategy and set of national programmes to adapt to this new normal, putting the needs of the most vulnerable at the centre of our action. We will continue to work with communities and partners to ensure that children are at the centre of the recovery plan.

We believe that every child is precious in God's sight and that we are responsible, along with others, to ensure that every child thrives, and that their futures are filled with hope, so they can realize their potential and live life to its fullest.



# WHO WE ARE

We are a Christian organization working to help communities lift themselves out of poverty. For good.

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## Our Vision Statement

Our vision for every child, **life in all its fullness.**

Our prayer for every heart, **the will to make it so.**

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World Vision commenced work in Cambodia in 1970. Our focus is on helping the most vulnerable girls and boys overcome poverty so they can experience fullness of life now and in the future. Inspired by our Christian faith, our work reaches children no matter their background or if they live in the most dangerous of places.

We are driven by our desire to ensure that every girl and boy has what they need to grow in mind, body, and spirit. Every day, our 600 staff work hard to empower children to live lives filled with joy, become all that Jesus created them to be, and go further than they could ever have imagined.

Guided by more than 50 years of experience and expertise, our dedicated staff employ proven, effective development and relief practices to empower communities to become self-sufficient and bring real, lasting change.

As a leading global partner, we labour alongside supporters, stakeholders, families, and communities to transform lives and offer hope. As a result, all our lives are enriched. Together, with our partners, we have positively reached the lives of more than 2.7 million children in Cambodia, including 870,000 most vulnerable.

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## Our Objectives



### Integrated Nutrition

Increasing the number of children who are healthy and well-nourished



### Education

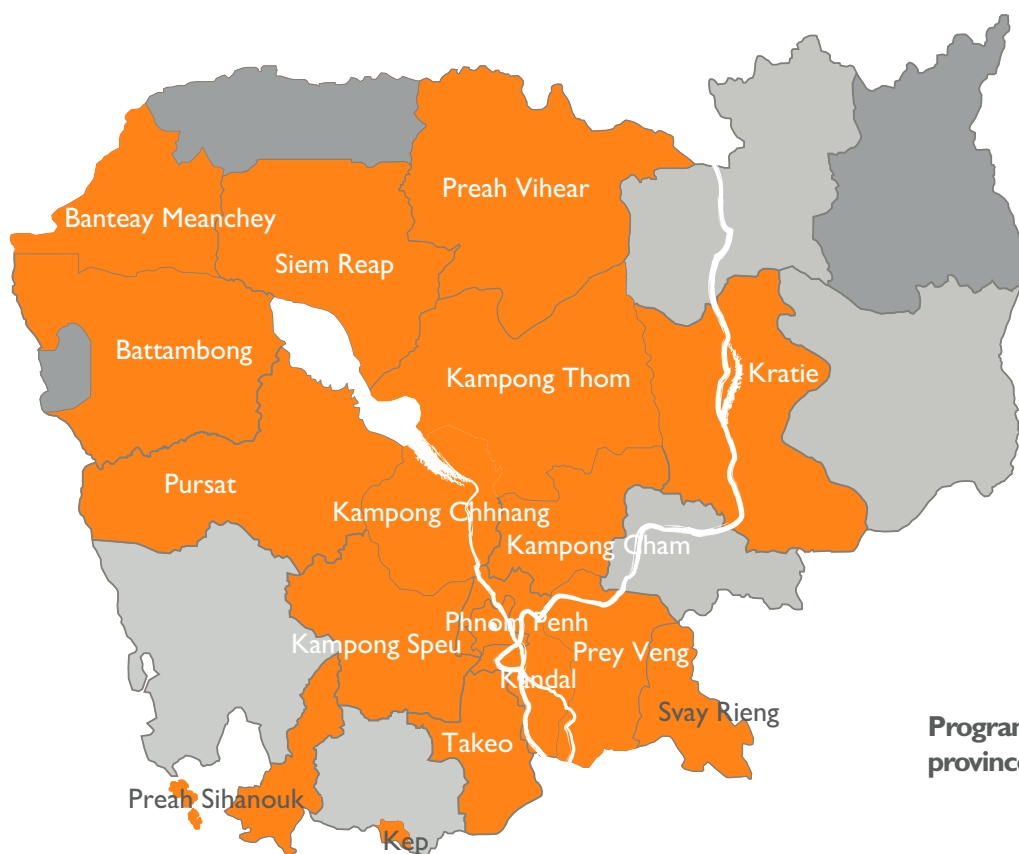
Children are equipped with literacy for life



### Child protection and participation

To ensure that children are protected from abuse, exploitation and other forms of violence

# IN BRIEF – WORLD VISION INTERNATIONAL - CAMBODIA IN 2021



**7.2 million**  
people reached



**2.7 million**  
children reached



**870,000**  
most vulnerable  
children reached



Programmes in **16**  
provinces and Phnom Penh



Total budget in 2021  
**US\$ 27.7 million**



**31** projects  
supported by grants from  
institutional donors



Programmes funded through  
child sponsorship in  
**39** districts











World Vision's Nutrition Programme contributes to the achievement of the Sustainable Development Goals:

2

ZERO HUNGER



3

GOOD HEALTH AND WELL-BEING



6

CLEAN WATER AND SANITATION



World Vision





# INTEGRATED NUTRITION



## Increasing the number of children who are healthy and well-nourished



**Budget in 2021:**  
**US\$ 9.1 million**



**Total number of beneficiaries in 2021:**  
**2.8M people including 620,000 children**

### **Target area:**

**113 districts, municipalities and khans in 15 provinces and Phnom Penh**



Banteay Meanchey, Battambang, Kampong Cham, Kampong Chhnang, Kampong Speu, Kampong Thom, Kandal, Kep, Preah Sihanouk, Preah Vihear, Prey Veng, Pursat, Siem Reap, Svay Rieng, Takeo

## Objectives



Caregivers exhibit good infant and young child feeding practices



Children are free from infection and disease



Families have sufficient time, money and the right attitudes to prioritize their children's nutrition, health and educational needs

## Our Approach

World Vision implements a comprehensive approach, combining health and nutrition interventions with Water, Sanitation and Hygiene (WASH) programming and livelihood projects to address the root causes of malnutrition in Cambodia.

### **Timed and Targeted Counselling:**

A set of basic counselling services aimed to support mothers, children under 5 years and household members at timely intervals to improve health and nutritional status.

### **Integrated WASH:**

A set of behaviour change interventions and community-led activities to improve access to safe water, promoting good sanitation and hygiene practices.

### **Local Value Chain Development:**

Agriculture Co-operatives are supported through skills-building programmes, and links with markets and finance institutions to improve local producers' access to the value chain.

### **Social Accountability:**

Through the Implementation of the Social Accountability Framework (ISAF, see page 33), citizens are informed about the services they are entitled to at the health centres, they are supported to monitor the quality of these services, and local dialogues with health care staff and local authorities are facilitated for the adoption of action plans to improve the quality of these services.



# Results

## Child feeding practices



With financial support from World Vision, more than **1,200 village health support group (VHSG) members** (community health workers) were trained according to the curriculum developed by the Ministry of Health.



In coordination with health centre staff, and under the supervision of World Vision, these VHSGs provided health care services to communities in **20 districts** through home visits and awareness raising activities.



Through these services, **11,000 women** of reproductive age received information on care during pregnancy, new-born care, breastfeeding, complementary feeding and care during child illness.



Once a month for 10 months, over **5,000 children under 5 years** suffering from severe and moderate malnutrition received home visits and counselling from the VHSGs. By the end of these activities, 36% of these children (1,790) had reached a healthy weight.



To protect exclusive breastfeeding, World Vision led and launched an online system for reporting violations of the law banning the promotion of breastmilk substitutes, in coordination with the Scaling Up Nutrition (SUN) movement.

## Social Accountability



In 2021, more than **210,000 citizens and officials** took part in dialogues to identify issues affecting the quality of services in primary schools and develop action plans to address them.



The implementation of these action plans led to the improvement of services provided by **600 health centres** in 750 communes (see page 33 for more details).



## WASH

In co-ordination with the Provincial Rural Development Department, World Vision implemented a series of WASH activities to protect children from infection and disease through improved hygiene and access to clean water.



### **More than 50,000 people gained access to basic drinking water.**

- 53 boreholes and 43 water supply systems were built.
- 3,700 households received access to piped water connection.
- 144 water management committees were formed to maintain the water stations that were constructed during the year.



### **Over 500,000 people (10,200 households) gained access to latrines.**

- Following the implementation of a community-led total sanitation campaign, 95 villages were declared open-defecation free.



### **In co-ordination with water management committees and sanitation action groups, nearly 230,000 people attended hygiene and sanitation awareness activities conducted at the community level.**

- To respond to the COVID-19 pandemic, World Vision supported more than 52,000 households to install handwashing stations with water and soap.
- Handwashing facilities were built at 21 health facilities and 153 primary schools.

## Livelihood and Economic Resilience

World Vision implements both agriculture and farm-based approaches to enhance the income levels of vulnerable households in 247 communes of 57 districts of nine provinces, and 14 Khans in Phnom Penh. Our approach aims to improve market links and to enhance the business management skills and capabilities of cooperative members to increase productivity and raise their income level. As a result of World Vision's support:



**47 agricultural cooperatives** with more than **7,800 members** and over **1,200 households** were supported by World Vision.



More than **10,300 very vulnerable smallholder farmers** were trained and supported on livestock, horticulture, aquaculture and home gardening to increase their production of agriculture products.



**157 women and youth** received vocational skills training and were supported to start small businesses to diversify their income.



**More than 3,800 farmers and producers** received training on financial literacy and market links to increase their productivity, and were supported to start up small businesses to diversify their income.





**More than 1,900 producers** created collective producer groups. This enabled them to sell and buy vegetables, livestock and crops as a collective, develop contract farming agreements with local buyers and contractors, and become better connected with markets. **Twenty-one producer groups increased their income** by 17% from 2020 to the end of 2021.



Through the **Commercialization of Aquaculture for Sustainable Trade (CAST)** project, 306 commercial freshwater fish producers, feed mills, hatcheries/nurseries and other small/medium-sized enterprises in the commercial aquaculture value chain were supported through capacity strengthening, technology transfer, technical support and marketing in Phnom Penh and 7 provinces (Kandal, Kampong Cham, Kampong Thom, Siem Reap, Battambang and Pursat).

## COVID-19 Response

World Vision responded to the pandemic and its impact on very vulnerable children in 218 communes of nine provinces, and in Phnom Penh.



### Scale-up preventive measures to limit the spread of disease

Over **1,172,000 people** were reached with preventive behaviour messaging on COVID-19 and the distribution of protective equipment:

- **Over 71,000 leaflets and flyers** to promote prevention measures were printed and distributed
- **Over 281,000 hand-washing supplies** (soap, detergent) were supplied
- **Nearly 23,700 comprehensive hygiene kits** were supplied



### Supporting health systems to respond to COVID-19

More than 90 health centres, their staff and patients were supported through the distribution of:

- **Over 64,500 litres of alcohol**
- **Over 39,600 boxes of masks**
- **Over 2,000 boxes of gloves**
- **110 thermometers**



### Food and Cash Supplies

- More than US\$ 315,000 in cash was distributed to over 3,000 vulnerable families
- Thousands of households were supported over two years with emergency distributions of food (nearly 1,300 tons of rice, 21 tons of salt, over 44,500 litres of vegetable oil, around 280,000 cans of fish, 20,000 boxes of noodles, 3.7 tons of sugar and over 195,000 bottles of soy sauce/fish sauce).

## A working mother determined to breastfeed for the good health of her children

Channy, 27, a librarian and teacher at Pradak primary school in Siem Reap province, was committed to breastfeeding her children, despite being a working mother.

Channy had her first child in 2017. After her three-month maternity leave, she had to go back to work. In this situation, many working mothers have to stop breastfeeding. But this mother was committed to making it work.

"My mother fed my children the breastmilk I had pumped beforehand. I would always pump more than enough to store and use when I was working," Channy said.

Channy now has two children. She breastfed her firstborn son until he was 1 year and 8 months old, only stopping when she became pregnant again. After the birth of her second child, Channy breastfed her daughter and is planning to continue until she is 2 years old.

Channy used to bring her children to work with her and breastfed her son at work. "I found it a bit embarrassing at first but I did it anyway because my son was hungry and he needed the milk," she said. Channy said her family, including her mother, always encouraged her to breastfeed. She added that breastfeeding her child helped her save money that would otherwise have been spent on formula.

Channy is grateful for the support she received to help her achieve her goal, from her mother but also from the VHSG volunteers. These volunteers were trained by health centre staff in cooperation with World Vision in Puok district. They then implemented a series of activities to raise awareness among the residents of the district about the importance of breastfeeding, healthy practices, nutrition, hygiene and sanitation. Through their advice and support, Channy found the extra support she needed to overcome some of the multiple challenges that breastfeeding mothers have to face.

Now 4 years and 16 months old, respectively, Channy's son and daughter are very healthy and she is convinced that it is because they were exclusively and continuously breastfed, the best start in life.

Channy has become a very vocal advocate for exclusive breastfeeding in her community. "As much as you can, try to not rely on breastmilk substitutes, because they are expensive and your children may not get all the nutrients they need for growth and development when compared with your breastmilk," she tells people.







World Vision's Education Programme contributes to  
the achievement of the Sustainable Development Goals:

4  
QUALITY  
EDUCATION



5  
GENDER  
EQUALITY



World Vision 

# EDUCATION



## Children are equipped with literacy for life

From 2020, schools in Cambodia were closed for 18 months, which seriously affected children's learning. During the school closures, children had to learn remotely, which was very challenging, and impossible for the very vulnerable who did not have the necessary study materials, devices or internet connection.



**Budget in 2021:**  
**US\$ 6.1 million**



**Total number of beneficiaries in 2021:**  
**710,000 people including 560,000 children**

### Target area:

**111 districts, municipalities and khans in 15 provinces and Phnom Penh**



Banteay Meanchey, Battambang, Kampong Cham, Kampong Chhnang, Kampong Speu, Kampong Thom, Kandal, Kep, Preah Sihanouk, Preah Vihear, Prey Veng, Pursat, Siem Reap, Svay Rieng, Takeo

## Objectives



Strengthen classroom and school-based instruction in literacy.



Achieve "Quality of Learning Environment" in an increased proportion of schools.



Increase support within families and communities for children's learning.



Strengthen government systems supporting children's education.



Support the very vulnerable during school closures and COVID-19.



## Our approach

Our **Unlock Literacy** approach supports children in Grades 1-3 to improve their reading skills. Through this approach, World Vision offers comprehensive learning support to children:



**In the classroom**, through capacity strengthening, teachers incorporate the five core reading skills into their curricula.



**In libraries**, World Vision supports schools through training to librarians, and books and learning aids/materials to meet the quality standards established by the Ministry of Education for libraries.



**In homes**, World Vision provides child-friendly reading materials and encourages caregivers to set up reading corners and literacy-supporting activities to support their children's learning.



**In the community**, reading camps are established and World Vision-trained community reading facilitators help children improve their reading through a curriculum of games related to vocabulary, letter knowledge, phonemic awareness and comprehension. Community reading facilitators also help children study and catch up on topics they missed during school closures.



Through the Implementation of the **Social Accountability** Framework (ISAF, see page 33), citizens are informed about the services they are entitled to at the primary schools, they are supported to monitor the quality of these services, and local dialogues with health care staff and local authorities are facilitated for the adoption of action plans to improve the quality of these services.

During **school closures and distance learning**, World Vision supported children to continue learning through supporting the schools and teachers to conduct small group teaching and photocopying the worksheets for the students, especially mobilizing the reading materials in the reading camps and the school libraries through mobile libraries so that the children could exchange the reading materials to read at home on a regularly basis.

# Results

In 2021, **over 560,000 children** were reached through our activities and most of them were able to continue to learn despite school closures through different adaptive and flexible initiatives.

## Capacity building of teachers



**2,100 teachers** received positive discipline and effective classroom management training.



**326 members** of schools and local authorities were trained to directly support the implementation of education programmes in their communes.

## Improved libraries



Through World Vision support to training for librarians, and to books and furniture, **the libraries of 198 schools** met the minimum quality standards of the Ministry of Education, Youth and Sport.



**Nine new school library buildings** were built and equipped with reading materials through the mobilization of community resources, with support from World Vision.



**Nearly 138,000 books** (3,400 titles) were distributed to 473 schools.

## Reading corners



**Over 4,000 reading corners** (at home) were established, enabling parents/ caregivers to support children's learning at home during school closures.



**Over 6,600 parents** were trained to support children's reading and learning at home.



## Reading camps



**744 reading camps** in 32 districts were established, enabling communities and local authorities to support children learning at home during school closures.



**Over 998 community** reading facilitators were trained to support reading camps and mobile libraries.

## Social Accountability



In 2021, more than **210,000 citizens and officials** took part in dialogues to identify issues affecting the quality of services in primary schools and develop action plans to address them.



The implementation of these action plans led to the improvement of services provided by **2,650 primary schools** in 750 communes (see page 33 for more details).

## Support of the very vulnerable during distance learning



To ensure the continuous learning of children during school closures, more than **1,000 teachers** were trained on teaching reading and supporting children during distance learning.



More than **30,000 textbooks and books** to learn to read were made available by community volunteers to more than **20,000 children** via reading camps and mobile libraries, supported by World Vision.



**Over 308,000 notebooks and other educational materials** were provided to vulnerable children to support them during distance learning.

## Supporting learning through mobile libraries during school closures

As school closures were seriously affecting the learning of the very vulnerable, World Vision set up mobile libraries to support children and families during distance learning and to continue to encourage reading.

Makara, a 12-year-old boy in 6th grade in Kampong Speu province, expressed his happiness about his local mobile library, as it enabled him to borrow books and spend more time reading.

“When I read a lot, I start to understand things better, know more vocabulary and how to spell. I am also happy that I do not have to go to school to borrow books as it is far away and only open at certain times. Two youth facilitators directly bring the books to my house, so it is easier,” said Makara.

But Makara was not the only one in the household who was grateful for the mobile library. Mrs. Chhit Chhay, Makara’s aunt, told World Vision that she felt very happy that her nephew read more and she often asked him to read stories for her. “I don’t know how to read so I like it when Makara reads for me. With the mobile library, I ask him to read to me almost every day,” said Chhay.

The mobile library project was implemented by 1,289 community reading facilitators from the 744 reading camps set up by World

Vision, and by the librarians of 532 partner schools. The books from the reading camps and the school libraries were prepared by the librarians and distributed by youth facilitators to the community every Monday. Parents were encouraged to pay more attention to their children’s progress, and help them with self-study at home. Many more children in the community aside from Makara also benefited from the initiative. Mr. Sok Udom, the librarian at Phnum Pith primary school who had been actively involved in this project, said that he observed a significant reduction in time spent watching TV or playing mobile games as his students spent more time reading instead.

“I am so happy to see that our school can take part in and support this project,” said Udom. “Moreover, this project has also helped the youth volunteers to gain experience in doing social work. I believe that it helps the education system in our country, especially in terms of reading as children in rural areas mostly have a low reading capability.”

According to his records, the number of books that had been borrowed was increasing. But beyond the numbers, nothing made Udom happier than to find the students, every Monday, waiting for the youth volunteers to arrive and distribute the new books they were impatient to read.







World Vision's Child Protection Programme contributes to the achievement of the Sustainable Development Goals:

10 REDUCED INEQUALITIES



16 PEACE, JUSTICE AND STRONG INSTITUTIONS



World Vision



# CHILD PROTECTION AND PARTICIPATION



To ensure that children are protected from all forms of violence, and are participating in decision making



**Budget in 2021:**  
**3.2 million for child protection and US\$ 900,000 for adolescent programming**

**Target area:**

**33 districts in nine provinces and Phnom Penh**



Battambang, Banteay Meanchey, Kampong Thom, Kandal, Kampong Speu, Kampong Chhnang, Preah Vihear, Siem Reap and Takeo



**Total number of beneficiaries in 2021**  
**355,000 people including 150,000 children**

## Objectives



Children and adolescents, especially the most vulnerable, are protected from violence and participate in decision making.

## Our approach

Building on a long history of partnering and community engagement experience, World Vision's Child Protection and Participation Technical Programme teams worked to engage community stakeholders to address the root causes of violence against children through building capacity and increasing partnering and collaboration between formal and informal child protection actors. These community partners and stakeholders then worked together to create a protective environment that cares for and supports all children, especially the very vulnerable. World Vision implemented a broad range of interventions that focused on improving laws and accountability, increasing social services and support, enabling behaviour change and strengthening household and child participation and resilience.



**The Child Protection and Advocacy Core Project Model** is implemented to strengthen child protection through a systems approach and social-ecological model focusing on four main domains of change:



**Empowering children and adolescents** with life skills, resilience, psychosocial well-being and meaningful participation in decisions that affect their lives.



**Transforming attitudes, norms and behaviours** of parents, faith leaders, faith communities and community members while promoting positive norms and practices.



**Strengthening services and support mechanisms** and the capacity, coordination, and collaboration of formal and informal actors to prevent, protect and respond to child protection issues.



Improving laws and accountability through advocacy at all levels and citizen voice in the quality and provision of services by service providers and local duty bearers.

**IMPACT+:** is a holistic and multi-sectoral approach to adolescent engagement that supports adolescents to transition well into adulthood as active citizens empowered with competencies, values, confidence and social connectedness.



# Results

## Empowering Children



**More than 27,000 children or adolescents** completed World Vision's life skills curriculum.



**271 projects** were initiated and led by child, adolescent and youth groups to address violence against children and other issues in their communities. These child-led projects benefited more than 20,000 children in local communities.

## Transforming attitudes



**More than 26,000 parents and caregivers** (with 40,000 children) received training and support on positive parenting.

## Strengthening services and support mechanisms



**Child protection groups**, including members of Commune Committees for Women and Children (CCWCs), local authorities, members of the police and the judiciary, caregivers and community volunteers, were created in 95 communes in eight provinces.



The members of these groups were then trained on child rights, recognizing signs of child abuse, how to collect and analyse child protection data, the role and responsibilities of CCWCs, psychosocial first aid training, and how to report and refer child protection cases.



Following the trainings, they designed over 500 projects to address key local child protection issues they had identified. By the end of 2021, more than 75% of these projects had been implemented, **benefiting 80,000 children.**

## Improving laws and accountability



**Through Social Accountability for Child Protection**, World Vision supported more than 1,200 citizens, children and youths in 47 communes to engage with local authorities to urge for improved performance of the local child protection system. As a result, action plans were agreed between citizens and local authorities and US\$ 34,000 from commune budgets was allocated to their implementation. By the end of the year, more than 75% of these action plans had been implemented, improving the performance of local child protection systems and benefiting 191,000 children.



Since 2018, World Vision has implemented the, **'It Takes A World to End Violence Against Children (Kumrou Ahoeungsa)'** campaign to eliminate violence against children in Cambodia. Through campaign efforts, in 2021 World Vision reached more than 1.5 million people on social media, working with influencers, the media and partners. The campaign also made a significant contribution to the strengthening of CCWCs (through support for the adoption of the Child Protection Guidebook for CCWCs) and the operationalization of the policy on Child Protection in Schools (adoption of the Implementation Manual for Child Protection in schools).

## COVID-19 Response



**13,700 information, education and communication materials** on positive parenting and psychological support were distributed to parents and caregivers.



**13,000 children** were supported on methods to cope with fear, isolation, anxiety, intensified emotions and disrupted routines through training, awareness raising and life skills promotion.



**Over 3,500 parents and caregivers** were supported, trained and provided with awareness on psychosocial support and positive parenting skills to identify and support their children showing signs of distress, and where and how to access support and services.



**2,200 local child protection actors and community volunteers** were trained on psychosocial first aid to provide support to parents and children who were impacted as a result of the pandemic.



## The transformation of a family through positive parenting training

At only 17, Dara, from Takeo province, already knew too much about domestic violence. His father used to drink heavily and spent most of the family's limited resources gambling. "When he was coming back home drunk, my father used to be very aggressive with my mother," Dara said. "All our neighbors would hear them screaming at each other. I was ashamed when meeting my friends. At school, I felt like I was discriminated against because I was poor," he added.

But things changed for the better when Dara and his parents joined Celebrating Families, a World Vision project that aims to foster positive and loving relationships within families and ensure they have hope and a vision for the future. The project equips parents and caregivers, church and faith leaders, local authorities, communities and World Vision staff with the knowledge and skills to create a safe and nurturing environment for children in the family.

"Since they started with this project, my mother and my father have been able to talk to each other, to discuss the real reasons behind their disputes and to work together to solve these problems," Dara said. "I am very happy to see them being kind to each other like this." Dara said that his father stopped gambling and drinking alcohol.

Dara smiled. "I do not feel ashamed of my family anymore. On the contrary, my teachers and my friends have told me how they are impressed with the way our family has turned things around. I am happy now when I go to school and I can focus on my study. And my father has even promised me that he would try his best to support me until I finish university!"







World Vision's Disaster Management Programme contributes to the achievement of the Sustainable Development Goals:

**1** NO POVERTY



**4** QUALITY EDUCATION



**13** CLIMATE ACTION



World Vision 

# DISASTER MANAGEMENT



## Disaster Risk Reduction and Disaster Response



Budget in 2021:  
**US\$ 2 million**

In 2021, World Vision responded to the COVID-19 pandemic and floods that affected children, while also implementing activities to prepare and protect children and communities against the impact of potential future disasters.

## DISASTER RISK REDUCTION

To support communities to become more resilient, World Vision works with community members, local authorities, teachers and students to support the development of preparedness plans, particularly in disaster-prone areas of Cambodia.

### Community-Based Disaster Risk Management

Community-Based Disaster Risk Management strengthens the capacities of community groups in relation to disaster risk management, climate change, and humanitarian principles and standards.



**174 members** of disaster committees for disaster management at district/khan, commune/sangkat, and village levels were trained in disaster risk management.



Following World Vision's engagement, **28 communes** integrated disaster risk reduction activities into their commune investment plans.



With World Vision's support, **Emergency Preparedness and Response Plans** were adopted in nine districts and khans.



## Safe School Framework

[The Safe School Framework](#) is an approach that makes schools safer learning facilities and supports students and teachers to become resilient to better cope with disasters. World Vision supports the implementation of this framework through a range of approaches, including working directly with target schools and with other NGOs.

Through these activities, **18 schools** were supported, **14 of which developed** or updated their school disaster preparedness plans, ensuring better protection against disasters for 1,000 students.

## COVID-19 and flood responses

In 2021, Cambodia experienced the dual challenges of COVID-19 and flooding. World Vision teams across the country provided direct support to the most vulnerable and worst affected households.

Starting from late January 2020, World Vision established a COVID-19 response team to monitor the situation and provide response oversight and management. From the beginning of the pandemic, World Vision's COVID-19 response and recovery efforts reached:



**Over 1,200,000 beneficiaries** (285,000 families)



**Nearly 600,000 children, including 165,000 very vulnerable children**



**218 communes in 39 districts**



**Prevention of community transmission:** Approximately 1.2 million people received protective equipment and awareness raising materials to protect themselves against COVID-19. Hundreds of health centres were supported.



**Food security:** Thousands of households were supported through cash transfers (more than US\$ 315,000) or emergency food distributions (1,300 tons of rice were distributed among other food items)



**Livelihood and economic resilience** programmes supported hundreds of families who had lost their income to develop new economic activities.



**Education:** Hundreds of thousands of students were supported during school closures through the training of 1,000 teachers, the distribution of books and education materials and the prevention of school dropout.



**Child Protection** was integrated in all World Vision sectoral interventions through psychological support, and training on positive parenting being adapted to COVID-19.

## Flash Flood Response

In September and October 2021, several floods affected 121 cities and districts in all 25 provinces of the country. At least 44 people lost their lives and more than 175,000 families were severely affected. Supported by several donors, World Vision worked in collaboration with disaster management committees in eight districts in Banteay Meanchey, Battambang and Phnom Penh to respond, reaching:



**Over 74,000  
beneficiaries  
(21,000  
families)**



**Over 16,000  
children  
reached**



**Over 1,500  
households  
(6,000 people)  
benefited from  
cash transfers**



**Thousands of  
people were  
supported on  
hygiene, child  
protection and  
education**



**102 wells were  
rehabilitated  
or constructed  
after the floods**



## Cash transfers, a lifeline for the most vulnerable during the COVID-19 Pandemic

Like many grandparents in Cambodia, Serey, 63, and her husband, Eng, 70, from Banteay Neang commune in Banteay Meanchey are the main caregivers for their seven grandchildren and great-grandchildren. Their own children have migrated to Thailand where they have low-paid jobs. Unable to work due to medical issues, the small amounts of money that their children were able to save and send home were their only source of income.

Serey's children used to earn around 10,000 baht (US\$ 250) monthly before COVID-19. But the impact of the pandemic on tourism and the drastic restrictions adopted to control the spread hit the economy hard and low-skilled migrant workers, like Serey's children, were the first casualties. Serey and Eng started receiving less and less money, until it eventually ran out. With two newborns at home and five other young children to feed, the family was in a difficult situation.

Serey's family was unfortunately not the only one to be affected by the economic impact of COVID-19. To respond to this situation, World Vision started a cash transfer programme focusing on the most vulnerable families who had been affected by COVID-19. Working with local authorities to identify the families most in need of support, Mr. Sou Sam Ang, the Area Programme Manager for World Vision, contacted the family to assess their situation. He soon registered them in the programme.

Before receiving this support, Serey said she was not able to buy food to feed the family. "During the first months of the pandemic, we had no income or savings to buy food, so I borrowed from others," Serey said. "It was the only way for my grandchildren to have three meals a day. Even if I had to cut short on everything else, I made sure they at least had a bowl of rice."

As the pandemic and its economic impact continued, Serey had to start paying off her loans. "After borrowing from others, when my children were sending me some money, I had to use part of it to repay my lenders," she said. "It was unsustainable but what could I do? I needed to feed my grandchildren and there were no other options."

Through the project, they received US\$ 40 cash that she used to buy rice and other food for the children, especially the two newborns, ensuring that they received proper nutrition at a critical stage of their development.







**World Vision**

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The Implementation of the Social Accountability Framework programme contributes to the achievement of the Sustainable Development Goals:

1 NO POVERTY



16 PEACE, JUSTICE AND STRONG INSTITUTIONS



World Vision





# Implementation of the Social Accountability Framework (ISAF)



**Budget in 2021:**  
**US\$ 2.5 million**

## Funding Sources:

European Union, the German Ministry for Economic Cooperation and Development (BMZ), the Swiss Agency for Development and Cooperation (SDC), the World Bank and World Vision Australia.

## Objectives

The Implementation of the Social Accountability Framework (ISAF) empowers local communities and promotes dialogue with service providers to improve the quality of local public services provided by commune administrations, health centres and primary schools.

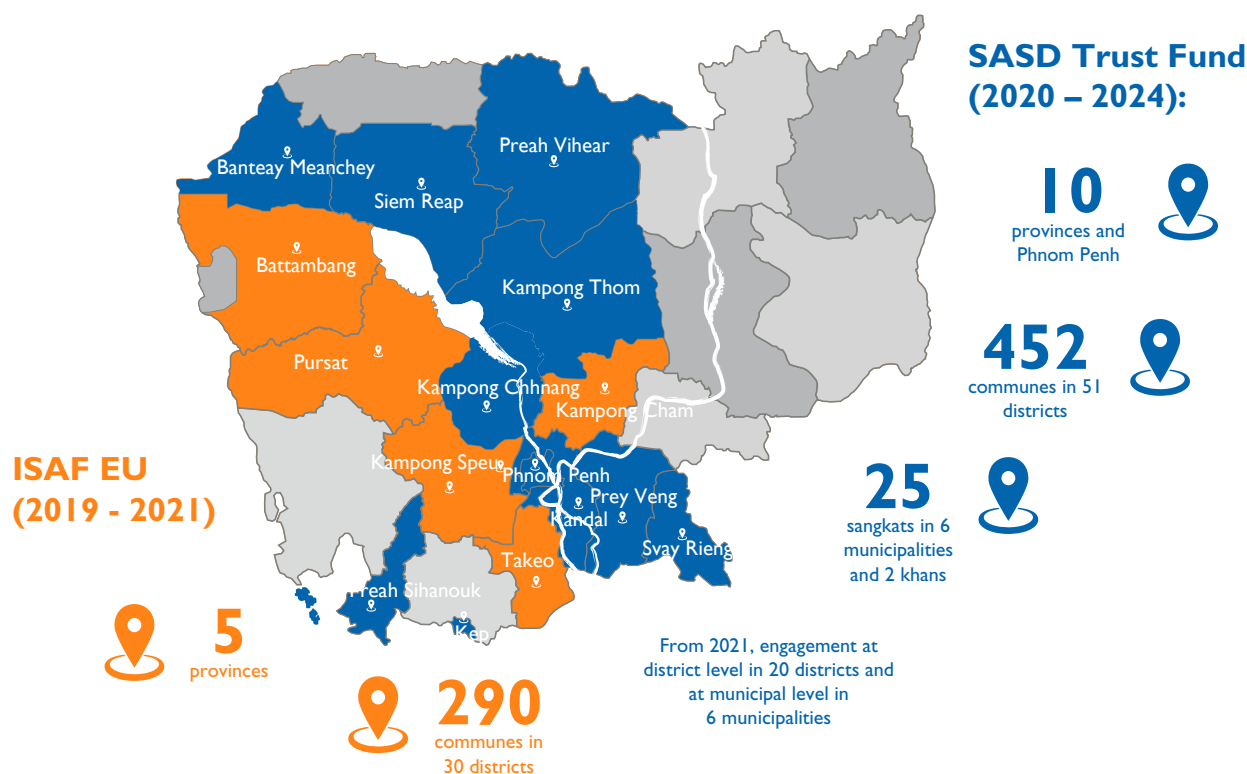
## How does it work?

The ISAF process includes four steps implemented during an annual cycle:



## Target area:

**Blue:** ISAF implementation area funded by the Social Accountability and Service Delivery Trust Fund managed by the World Bank with the support of the German Ministry for Economic Cooperation and Development (BMZ), the Swiss Agency for Development and Cooperation (SDC) and World Vision.



**Orange:** ISAF implementation area funded by the European Union and World Vision Germany (2019 - 2021)

## In 2021, ISAF registered several significant achievements:

- More than 210,000 citizens and officials took part in dialogue to identify issues affecting the quality of services and develop action plans to address them.
- The implementation of these action plans led to the improvement of services provided by 750 communes administrations, 600 health centres and 2,650 primary schools used by over 7 million people, including 2.7 million children.
- To achieve this, World Vision worked with 16 local partners and more than 3,000 local volunteers.



## Social Accountability for Social Assistance

In 2021, World Vision piloted the use of social accountability (ISAF) to improve the registration of poor households for social assistance (IDPoor programme) in 208 communes. [A review of the project](#) showed that social accountability can significantly contribute to improving registration of poor families for social assistance at the commune level:

- The pilot project contributed to boosting the understanding of citizens about their rights to be registered for social assistance.
- It improved the understanding of local authorities about their roles and responsibilities in the delivery of these services.
- It enabled citizens and local authorities to discuss the delivery of these services, triggering a series of actions from local authorities.
- Ultimately, the number of households registered in the target area increased around the time of the implementation of the activities.





## Empowering a new generation of local leaders for good governance

Sophy lives in Banteay Meanchey province on the border between Cambodia and Thailand. In her commune, she had become used to the limited quality of services offered at health centres, primary schools and the commune administration. “Some officials used to come late and did not respect the official opening hours of the health centres,” Sophy said. “Because the people here did not know their rights, they did not dare to talk about it.” Like everybody else, Sophy had limited hope it could be changed.

In 2019, she heard that World Vision was looking for volunteers for a new project called, the Implementation of the Social Accountability Framework (ISAF). The project creates a platform for local dialogue and interaction between public service providers and communities. It also promotes citizen participation in local governance through the formulation process of joint accountability action plans, and monitoring of service delivery through community scorecards. SDC provided financial support to the World Bank Trust Fund, with World Vision as implementing partner, to implement ISAF activities in 23 of Cambodia’s 25 provinces.

Sophy applied, but she doubted herself. She had dropped out of school in Grade 8 because she had to support her family, and she only had a basic education. After receiving training, she started informing citizens about their rights and supporting them in dialogue with local authorities. “When citizens have a clear understanding of their rights and the standards that public services should meet, they are more likely to provide feedback and talk with local officials about the issues they face.”

Investing her passion and energy in the project, Sophy soon became one of the best volunteers in her district. In 2020, aged just 25, Sophy was elected district leader for the project, and one year later she is now training other community volunteers in her district. She is proud to have become a respected local leader in her community and has forgotten her initial doubts about her abilities. But above all, she is proud to support others to advocate for their rights, leading the change she always wanted to see in her community.



Beyond support from institutional donors (such as embassies and UN agencies), World Vision received some US\$ 110,000 from generous companies and citizens in Cambodia to expand our work and reach more vulnerable children during 2021.

## Among them:

- Smart Axiata supported World Vision to implement a programme with adolescents, to enable them to transition well into adulthood as active citizens empowered with competencies, values, confidence and social connectedness. These activities benefited more than 27,000 children.
- 323 World Vision staff supported the construction of a water supply system in Sambo district (Kratie province) that will benefit 1,200 people, including over 400 very vulnerable children.
- Monument Books supported the distribution of 1,800 books to primary students living in informal settlements in Phnom Penh to promote self-learning and reading during the COVID-19 community outbreak.
- KS Fine Line Co. supported the distribution of 350 boxes of masks to 650 people living in informal settlements in Phnom Penh during the COVID-19 community outbreak.



# OUR PARTNERS

We wish to acknowledge and express appreciation to our partners, below, for their continued commitment to improving the lives of Cambodia's very vulnerable children.

## Government partners

- Council for the Development of Cambodia (CDC)
- Cambodia National Council for Children
- Ministry of Agriculture, Forestry and Fisheries
- Ministry of Cults and Religion
- Ministry of Economy and Finance
- Ministry of Education, Youth and Sport
- Ministry of Foreign Affairs
- Ministry of Health
- Ministry of Interior
- Ministry of Labour and Vocational Training
- Ministry of Planning
- Ministry of Rural Development
- Ministry of Social Affairs, Veterans and Youth Rehabilitation
- Ministry of Women's Affairs

## Institutional donors

- Canadian Humanitarian Assistance Fund (CHAF)
- Department of Foreign Affairs and Trade of the Australian Government (DFAT)
- Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ)
- European Civil Protection and Humanitarian Aid Operations (ECHO)
- European Commission of the European Union (EU)
- German Ministry for Economic Cooperation and Development (BMZ)
- Government of Finland
- The Global Partnership to End Violence Against Children (GPEVAC)
- International Organisation for Migration (IOM)
- Ministry of Foreign Affairs of Japan (MOFA)
- Swiss Agency for Development and Cooperation (SDC)
- United Nations Development Programme (UNDP)
- United Nations International Children's Fund (UNICEF)
- United States Agency for International Development (USAID)
- United States Department of Agriculture (USDA)
- World Bank
- World Food Programme (WFP)



## NGO partners

- Action for Development (AFD)
- American Soybean Association
- Buddhism for Social Development Action (BSDA)
- Cambodian Civil Society Partner (CCSP)
- Child Helpline
- ChildFund Cambodia
- Hellen Keller International (HKI)
- iDE
- Nak Akphivath Sahakum (NAS)
- Plan International Cambodia
- Ponleu Kumar (PK)
- Reproductive and Child Health Alliance (RACHA)
- Research Triangle Institute
- Save the Children International Cambodia
- Scale Up Nutrition (SUNCSA)
- Social Services of Cambodia
- SOS Children's Villages
- Sovann Phoum (SP)
- STAR Kampuchea (SK)
- Terre Des Hommes Netherlands (TdH)
- Thrive & Alive (TA)
- Transcultural Psychosocial Organization
- Wathnakpheap (WP)

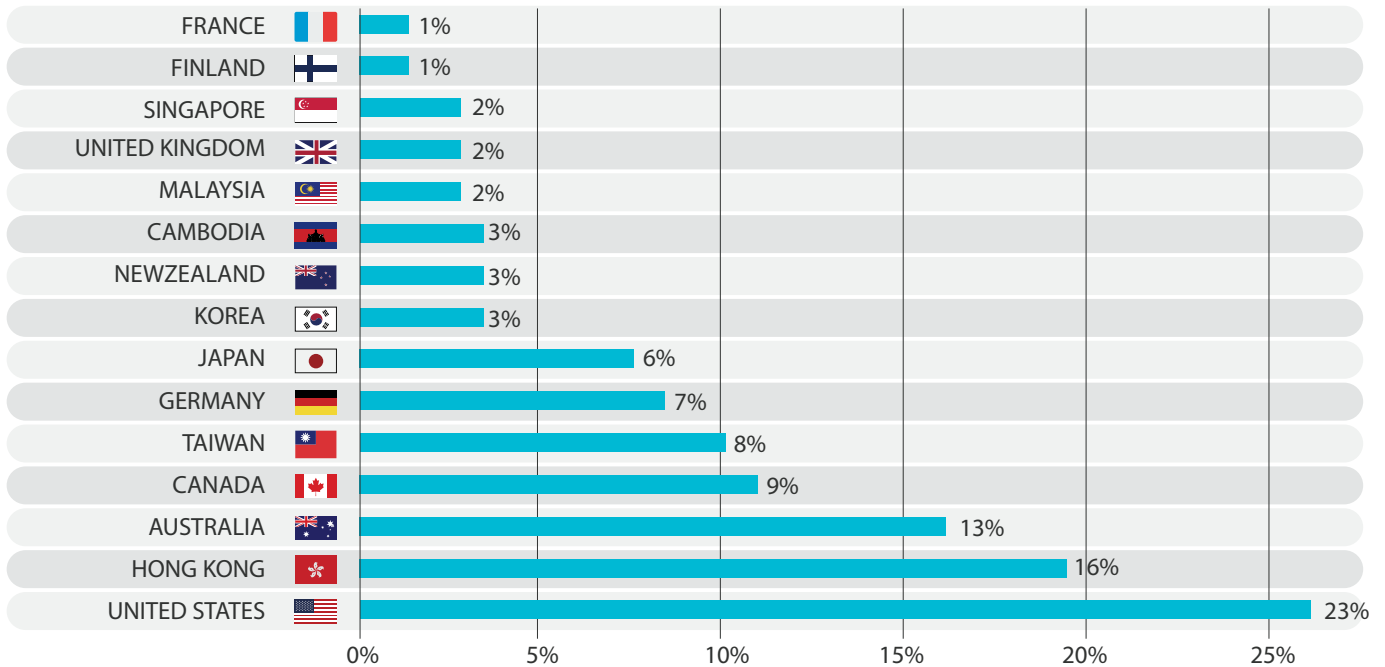
## Corporate partners

- Cambodia Partnership for Sustainable Agriculture (CPSA)
- East West Seeds
- Eco Soap Bank
- Eco-Agri. Co. Ltd (EAC)
- KS Fine Line Co.
- Monument Bookstore
- Northbridge International School (NISC)
- Planet Water Foundation
- Procter and Gamble
- Smart Axiata
- Watroam

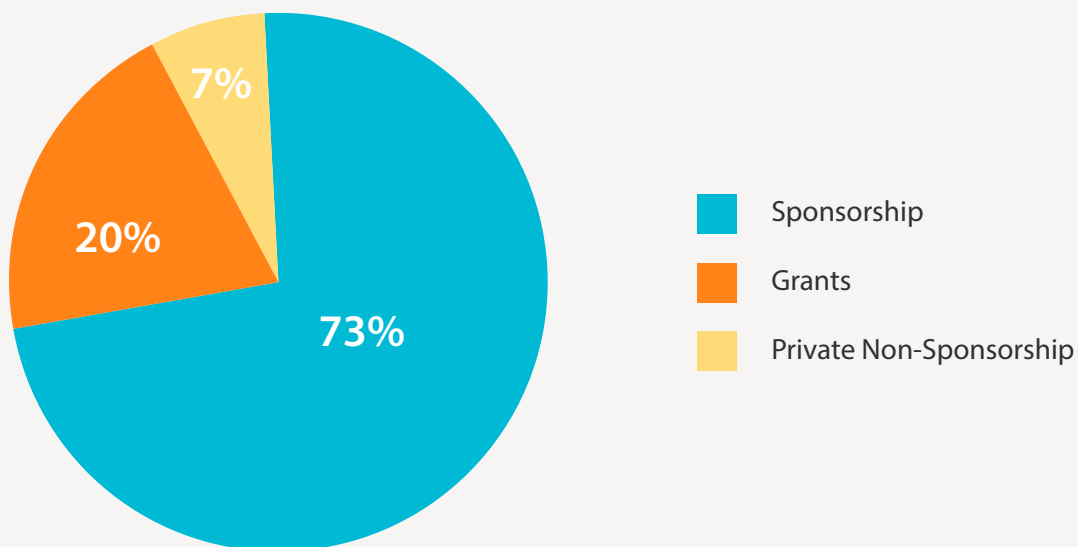


# FINANCIAL REPORT

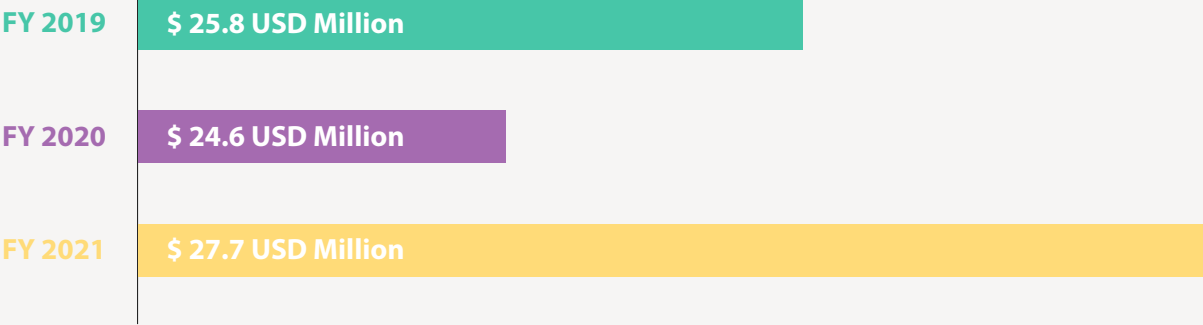
## Geographic Origin of Funding (Grant and Sponsorship)



## Types of Funding



# Total budgets for the last 3 years















**World Vision** is an international partnership of Christians whose mission is to follow our Lord and Saviour Jesus Christ in working with the poor and oppressed to promote human transformation, seek justice and bear witness to the good news of the Kingdom of God.

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