

# **IMPACT REPORT 2024**



World Vision is a Christian relief, development, and advocacy organisation driven by our desire to ensure that every boy and girl has what they need to grow in mind, body and spirit. Our 104 staff in World Vision Vanuatu and World Vision’s more than 37,000 staff worldwide work hard to empower children, young people, their families and their communities to live lives filled with joy, become all Jesus created them to be and to go further than they could ever have imagined.

This report highlights the achievements from the areas where World Vision works in Vanuatu from the period 1 October 2023 to 30 September 2024. The achievements are a result of the unwavering dedication by staff, partners, donors, local leaders and communities in implementing high-quality, evidence-based interventions, for the well-being of children and their families.

We express gratitude to the Almighty God who gave us the wisdom, strength and good health to successfully carry out our activities and achieve the successes expressed herein.

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Published by World Vision Vanuatu in March 2025.

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Cover photo: Children enjoying safe water in their community after the installation taps for the first time.





# IMPACT REPORT 2024

## FOREWORD

Dear Friends,

As we reflect on an incredible year, 2024, it is with immense pride that we present our annual report. This year has been a remarkable journey of growth and reflection. Despite the unpredictable challenges, our team has demonstrated unwavering dedication and adaptability.

This report tells the story of our interactions, aspirations, joys and failures. We have achieved significant milestones, from launching new projects to forging new partnerships that have strengthened our resolve to serve our lead client—the Child.

2024 was a significant milestone year for us. We brought on board a new Country Director and finalised a 6-year strategic plan. Our new strategy is a testament to our commitment to adapt and evolve in response to the ever-changing needs of the communities we serve. It focuses on deepening our impact, enhancing our operational efficiency, and fostering sustainable development.

By leveraging innovative approaches and strengthening our partnerships, we aim to create lasting change and empower those who need it most.

As we look ahead to 2025, we are excited about the opportunities that lie ahead. We remain steadfast in our commitment to our mission and are confident that our new strategy and leadership will propel us to even greater heights. We are deeply grateful to our donors, volunteers, and partners for their unwavering support and belief in our vision.



Humbly yours,

**Clement Chipokolo,**  
Country Director



# WHO WE ARE






World Vision Vanuatu is member of World Vision International, working to contribute to a world where every child experiences Jesus' promise of life in all its fullness. World Vision has been operating in Vanuatu since the early 1980s, and we currently have a team of 104 staff working in three Area Programs in the islands of Tanna, Santo (also serving Torba province) and Efate.

## Our Values

- We are Christian
- We are committed to the poor
- We value people
- We are stewards
- We are partners
- We are responsive

# WE STRIVE FOR IMPACT

## National Reach

-  **17%**  
Coverage of Vanuatu (direct and indirect)
-  **121+**  
Communities where World Vision has programming
-  **18,356+**  
Families directly impacted
-  **24,880+**  
Children directly and indirectly impacted
-  **42+**  
Faith Leaders directly impacted

## People Reached by Sector

-  **11,215+ families**  
Inclusive WASH & WASH Emergency Response
-  **1,169+ families**  
Ending Violence
-  **6,908+ families**  
Climate Resilient Livelihoods
-  **466+ families**  
Disaster Preparedness
-  **328+ families**  
Faith & Development

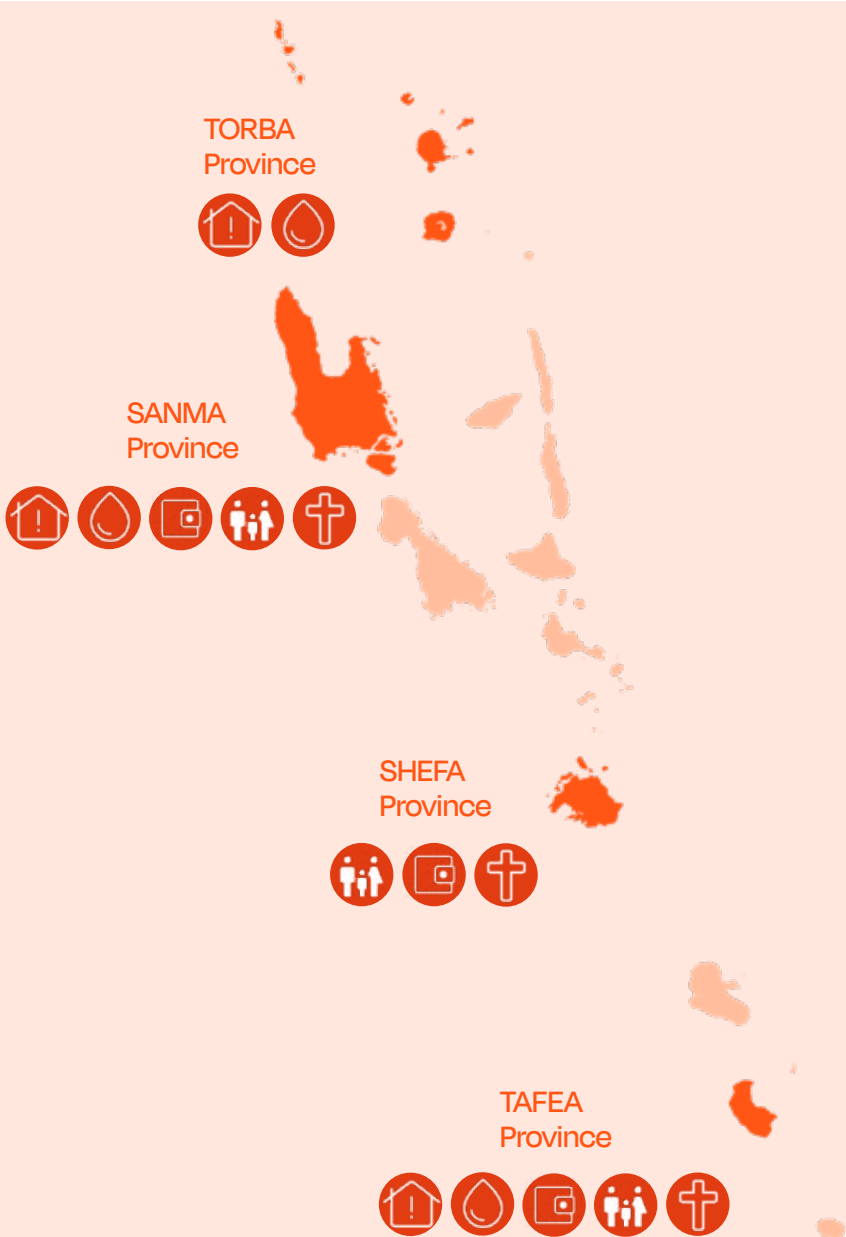
**4** Area programs

**5** Technical sectors

**7** Islands that receive direct programming support

**104** STAFF of which 94 % are country nationals

-  Inclusive Water, Sanitation and Hygiene
-  Ending Violence
-  Disaster Preparedness
-  Climate Resilient Livelihoods
-  Faith and Development







## National Goals Focus

ENV  
**1**

Food and  
Nutritional  
security

ENV  
**3**

Climate and  
Disaster  
Resilience

SOC  
**2**

Quality  
Health  
Care

SOC  
**4**

Social  
Inclusion

ECO  
**3**

Strengthen  
Rural  
Communities

Find out more about the Vanuatu  
National Development Goals 2030 here!



## SDG Focus Areas

**2** ZERO  
HUNGER



**3** GOOD HEALTH  
AND WELL-BEING



**5** GENDER  
EQUALITY



**13** CLIMATE  
ACTION



**6** CLEAN WATER  
AND SANITATION





# WE ARE CHILD FOCUSED

We are a child-focused organization invested in using evidence-based approaches to improving the quality of children's lives. We combine our in-house technical expertise, development and disaster management work towards holistic well-being of children with a systems-strengthening approach that recognizes the child lives within the context of family, community, and society.

## CONTRIBUTIONS TO EVIDENCE

Exploring children's and young people's perspectives on safety, protection, and well-being in Vanuatu



Hunger and climate change in the Pacific – a threat to children's wellbeing

// We want you to hear the voice of young people because we are the future generation of the country. //

- 19 year-old girl

// Things are changing... so the good thing to do is to help our friend, train her so that she in turn can train the next generation... the next load of kids growing up... to live in a better environment //

- 18 year-old girl, rural Vanuatu

// After the program I heard some loving words from my parents – things that they have never said before. I realised God loves me and I have value in the world. //

- 17 year-old girl

## CHILDREN'S VOICES GUIDE OUR WORK



131

Children and young people participated in qualitative child wellbeing research across 3 different locations in Vanuatu.



171+

Children accessed gender-based violence (GBV) response services



81

Children and young people actively participated in global dialogue about climate change and hunger



2,320+

Children reached by Water Sanitation, and Hygiene programming.





# WE INSPIRE **LEARNING,** **ACTION AND PRAYER**

Standing with the world's most vulnerable children means taking action that can transform their lives – and inspiring others to do the same, through prayer and advocacy to change the hearts and minds of people in power.

Inspired by Ephesians 4:1-15 and Matthew 5:14-16, we are called to speak the truth in love and break the silence. World Vision joined the global movement, marching alongside our partners through Port Vila during the '16 Days of Activism Against Gender-Based Violence.' Throughout the month, our team passionately advocated, engaging with the community through radio and social media to inspire a vision of a future free from violence. We also took time to reflect on our own beliefs and actions, striving to heal past wounds and create a better future for every child.

Across 2023 and 2024, World Vision Vanuatu engaged the community through radio, public forum discussions and social media, sharing our knowledge and experience in supporting healing and restoration within families.

“We must commit  
every day, every year...  
we must do better.”

- Vola Matas,  
Coordinator of the Vanuatu  
Women's Centre



# HOLDING SPACE FOR **HEALING**

In 2024, World Vision's WOVEN project, supported by the New Zealand Government's Negotiated Partnerships and World Vision New Zealand, facilitated four Restorative Justice (RJ) conferences in Vanuatu. More than 60 participants—including men who have used violence, victims, family members, and community leaders—engaged in these sessions, which provided a safe space to openly share the impact of violence on their lives. RJ ensures all voices are heard, with equal opportunities for participation, including children and youth if they choose.

Since its 2023 pilot, World Vision's REACH Family Centre has refined this approach with guidance from RJ specialist John McDonald. REACH Family Centre Programming Director Shanna Ligo emphasises that RJ must remain victim-centred, particularly in cases of gender-based violence (GBV):

“Healing and restoration look different for everyone impacted by harm. Respecting each person's journey is essential for both the person who used violence and the community. The needs and perspectives of victims must guide every stage of the RJ process in GBV cases.”

A REACH staff member highlighted how RJ complements traditional reconciliation practices in Vanuatu, which often involve family and local leaders in mediating disputes:

“Traditional reconciliation sometimes lacks the structure to fully address victims' emotional needs. RJ fills this gap with a trauma-informed framework that minimises the risk of re-traumatisation and unresolved tensions.”

The mother of a deceased woman shared how transformative the experience was for her:

“It was an opportunity for me to express my feelings. It allows the perpetrator to see that what he has done has affected the whole family. I went through the meeting and I could release something that was inside me. I knew it was something I held inside me and it wasn't good for me. I was able to release it and feel glad and free.”





# INCLUSIVE WATER, SANITATION & HYGEINE

11,215+ families reached by our Inclusive WASH & WASH Emergency Response work across 38 communities

Access to water has emerged as the greatest need in Vanuatu with estimates indicating that around 60% of people in Shefa and Tafea provinces have no access to clean drinking water. In addition to this, working water systems are threatened by the fragility of freshwater sources and infrastructure, particularly in a disaster prone country. World Vision Vanuatu works with and through our partners to deliver water, sanitation and hygiene (WASH) systems and behaviour change solutions as a vehicle to improve the health and well-being of people, including those most vulnerable or marginalised, across 4 projects.

## CONTRIBUTIONS TO EVIDENCE



Rainwater security behaviour change intervention: operations and maintenance of Rainwater systems in rural Vanuatu. IWC 2024.

## OUR APPROACHES

### Drinking Water Safety & Security Planning (DWSSP)

The Government of Vanuatu's preferred methodology for increasing community water and sanitation access, developed through a collaborative process with communities.



### Vei Vanua

This household level campaign aims to improve target behaviours for young people with disabilities and their caregivers. It aims to strengthen knowledge and support improved menstrual health practices, through household training sessions and complementary period packs that use stories and dolls to support young people's engagement.



### Strongim Mama, Strongim Sista

A women's empowerment guide for community committees including in WASH.



### Empowering People with Information about Caring & Local Inclusive

Functional Equipmentalso (EPIC Life) is an innovative programming model developed by World Vision Vanuatu's Inclusion Team, targeted at supporting people with disabilities and their families to access WASH, including a suite of locally made assistive devices, including portable toilets and incontinence management products.

### Ren wota i swit tumas

An implementation guide to promote behaviour change for safe and secure rainwater for drinking in Rural Vanuatu



### Renwota i Swit Tumas

Behaviour change campaign for improved maintenance, operation, and management to ensure the safe and secure capture, handling, storage, and use of rainwater.



### Water Supply and Sanitation access

Designing and building or upgrading climate resilient community water supply systems and model VIP latrines in collaboration with water management committees.

### Water Management Committee training

The Government's recommended sustainability measure for community WASH infrastucture.





## OUR RESULTS



**3,939**

people gained access to  
emergency sanitation services



**152**

water sanitation and hygiene solutions  
completed as parts of water supply  
systems in communities



**654**

people gained access to household  
sanitation facilities



**6,202**

people, including children, gained  
access to a basic drinking water  
collection point in communities



**2**

health facilities have received  
improved sanitation solutions





# CLIMATE RESILIENT LIVELIHOODS

6908+ families reached  
by our CRL work across  
34 communities

Vanuatu has the highest probability among all Pacific countries of being hit by a severe natural disaster (29.4%). There are limited social safety systems that can provide financial support when households are impacted by climate change. Agriculture, forestry and fishery is the largest single employment sector, closely followed by tourism. World Vision Vanuatu's Climate Resilient Livelihoods portfolio works across 6 different projects to create strong foundations which community members can use to build sustainable households by increasing job readiness, available household savings and agricultural innovations. Programs focus on small business education, financial management through savings for transformation, agricultural and nature-based solutions. Methods focus on creating resilient and inclusive social enterprises, equipping farmers with the tools they need to grow their supply, engaging and empowering young people and women in resilience building, and developing community adaptation & coping strategies.

## OUR APPROACHES

### Nakamal Blong Yut/IMPACT+

Youth clubs provide opportunities for youth to increase their confidence and demonstrate leadership.

**Resilient and Inclusive Social Enterprises**, also known as RISE, is a business training curriculum, targeting potential entrepreneurs, small businesses, and larger businesses. It is uniquely designed for a Melanesian context and provides trainees with the skills needed to profitably manage a business, while also balancing the family and social obligations that form an important part of the fabric of Melanesian life.

### Ademap Kala

Training and support focused on building balanced and nutritious diets, using creative visuals for facilitated learning and further supported by cooking demonstrations.

### Mama Namba

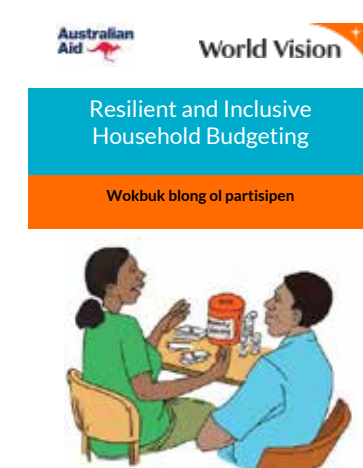
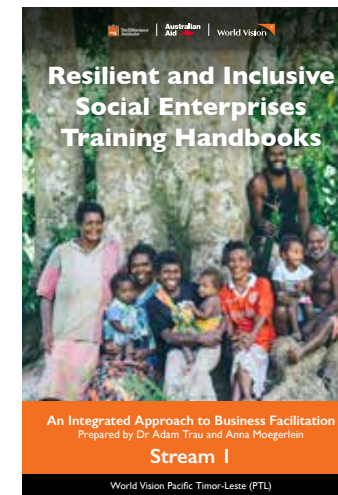
Focused on numeracy, Mama Namba trains women on basic numeracy skills that support increased economic participation in the productive sector and household budgeting.

### Famili i Redi

In partnership with IOM, World Vision Vanuatu supports the Vanuatu Department of Labour in delivering a pre-departure training for seasonal workers and their families to encourage financial goal setting and providing strategies for sustaining family connection.

### Inclusive Savings 4 Transformation

iS4T groups are community-led savings and loan groups, offering members the opportunity to improve the small loans, and pool their resources to contribute to community needs. Savings are shared out to members at the end of each 1-year cycle.



### Household budgeting focused

on **financial literacy** and adapted from World Vision International's Gender Inclusive Financial Literacy Training, families are guided through gender-minded household budgeting tools, and explore joint visions and shared decision-making.

## OUR RESULTS



**57 Million vatu**  
saved and distributed



**347**  
households provided with  
livelihood with agricultural  
assets



**1,617**  
families reached by  
World Vision supported  
economic development  
programming



**794**  
individuals trained in  
improved sustainable  
agricultural practices



**1,700**  
individuals who have  
received training in  
improved financial  
management and  
household budgeting



**47**  
savings groups  
established across  
38 communities



**377**  
seasonal workers and their  
families received training in  
strategies for strengthening  
family connection while  
overseas



**49**  
farmers supported with  
business grants



# DISASTER PREPAREDNESS

466 families reached by  
our Disaster Preparedness  
and Response work across  
39 communities

Vanuatu is considered the most vulnerable country to natural disaster in the world. This is due to both the regular occurrence of natural hazards, including cyclones, earthquakes, tsunamis and volcanoes, exacerbated by the geographic isolation of communities. World Vision supports communities to prepare and respond to disasters by leveraging our comprehensive suite of tools and approaches and our extensive experience to ensure that the needs of the most vulnerable people are met. After the immediate response, our recovery interventions are integrated into our ongoing development programming to strengthen long-term resilience and promote sustainability. World Vision is heavily invested in coordinating with, and being accountable to, the Vanuatu Government, humanitarian and donor partners, and the communities we serve.

## OUR APPROACHES

### CDCCC Support

Community Disaster & Climate Change Committees are the core government mechanism to encourage resilience to disasters at the community level. World Vision Vanuatu supports communities with training and registration with the Government of Vanuatu.

### Haos Blong Yumi

Strengthening household resilience through training on cyclone safe building techniques, disaster risk reduction considerations, budgeting and project management of home building projects so that families utilise their resources in climate smart ways.

### Are You Disaster Ready?

It's important every family has their own disaster preparedness plan, and it's crucial for people with disabilities and their family members to have a tailored plan that ensures all needs are incorporated into a family preparedness plan. This training supports people with disabilities and their family members and caregivers to understand early warning systems, plan ahead and ensure essentials are packed in emergency kits.



## OUR RESULTS



2

communities have planned and implement effective, inclusive, and integrated disaster preparedness plans



20

Community Disaster Climate Change Committee members received training



134

people have received training on building cyclone-resilient homes



535+

people have received training on inclusive disaster preparedness



# ENDING VIOLENCE

1,169 families reached  
by our ending violence  
work across  
20 communities

Vanuatu has some of the highest rates of violence against women and children in the world. Consistent exposure to violence in the home has severe impacts on the long-term well-being and vulnerability of children, increasing the likelihood that the children will use violence or experience violence in the future - perpetuating an intergenerational cycle of violence.

The REACH Family Centre, established by World Vision Vanuatu in 2021, provides a safe space for individuals and families to heal from violence and access Mental Health and Psychosocial Support (MHPSS). The centre builds upon World Vision's extensive experience delivering evidence-based, community-centred gender and protection programming aimed at ending violence against women and girls.

Through faith, culture, and evidence-based programs, we empower men, women, and children to build healthier relationships, develop resilience, and break cycles of harm.

## OUR APPROACHES

### Men Be the Change (MBC)

Developed in Vanuatu, MBC is a 12-week behaviour change program, including retreats, that help men who use violence take responsibility for their actions, develop healthier coping strategies, and build respectful relationships. Evaluations have found the approach is effective in reducing the severity of the use of violence and transforming the harmful attitudes of participants.

### Strong Famili

A six-week parenting and family resilience program that equips caregivers with positive parenting techniques. The direct work with children aims to provide a safe space for healing and restoration for children who have been exposed to violence through play, art, and mindfulness approaches.

### Support Groups

Facilitated group sessions where individuals who have participated in REACH Centre programming can share experiences, receive ongoing guidance and connect with peers in a safe and supportive environment.

### Leftemap Mama

An integrated, highly responsive support and education program with a primary focus on safeguarding and supporting women whose male partners are participating in Men Be the Change. This five-session program provides safety monitoring, emotional support, and resources to strengthen women's well being. The program also strengthens referral pathways to women's crisis and counselling services.

### Mental Health and Psychosocial Support (MHPSS)

We provide MHPSS to children, youth, and adults in the following way:

**Children and youth:** Play-based, trauma-informed support using art, storytelling, and mindfulness to help them heal and build resilience.

**Adults:** Trauma-informed support that helps individuals understand their emotions and triggers, develop coping strategies, build connections, and deepen their understanding of how to support children through trauma and when to seek assistance.





## OUR RESULTS



377

children reached by World Vision supported Child Protection programming



103

parents/caregivers reached by World Vision supported positive parenting programming



422

people reached by World Vision supported community-level programming on Child Protection



13

gender-based violence (GBV)-specialised personnel (such as case or social worker, counsellor) who have the knowledge, attitude and skills to provide quality GBV response services



42

faith leaders participating in programming that contributes to improving child well-being



“ Before Men Be the Change program, the language in our house was not good. But now there has been a big change, there is love and happiness and we also now have family time. It’s not like before when I used to come home and go straight to the nakamal. Now things are very different. ”

- Post program interview,  
male faith leader



# WE ARE PARTNERS



World Vision Vanuatu stands by the government of Vanuatu through genuine partnership with both national and provincial offices, supporting their national development goals. While we work across many departments, we give special thanks to the Department of Agriculture and Rural Development, Department of Water Resources, Department of Labour and Employment, the Ministry of Justice and Community Services and the Ministry of Climate Change and its associated departments for close collaboration and sharing of knowledge and information in carrying out God's work.

As the flagship service provider for people with disabilities, VSPD is supported by World Vision to expand its services to Santo and Torba province.

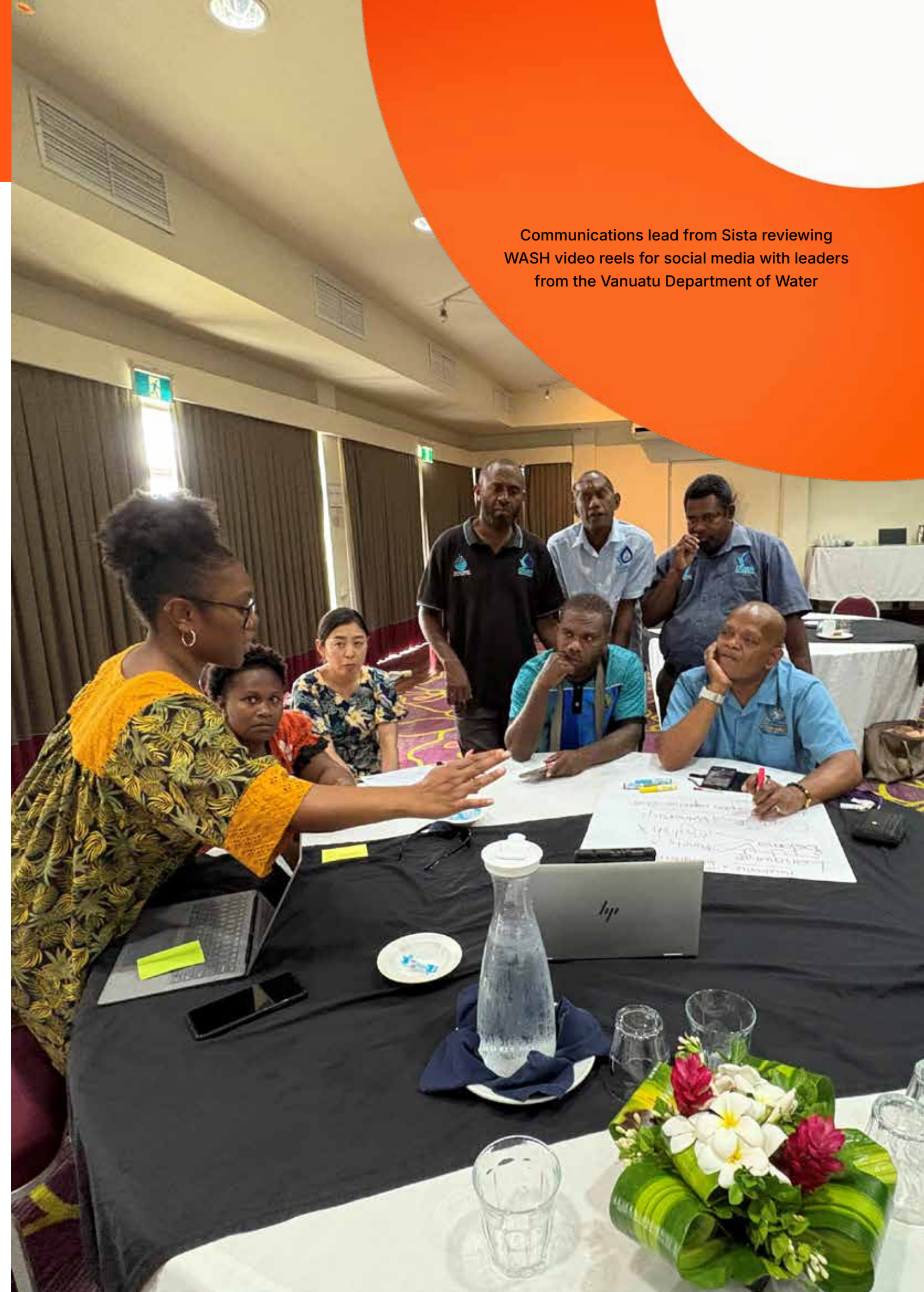


The leading feminist organisation in Vanuatu using arts, media and communications to empower women and girls, raise awareness and advocate on issues that affect them, Sista and World Vision embarked on a year long national campaign to raise awareness on the needs of vulnerable groups related to water, hygiene and sanitation.

World Vision supports VESS to further the growth of science in the fields of conservation, environmental protection and sustainable development within Vanuatu, particularly in research of waste management practices.



Communications lead from Sista reviewing WASH video reels for social media with leaders from the Vanuatu Department of Water





# WE ARE PARTNERS



Rainbow Theatre Troupe engages with community members in Tanna, teaching them about critical issues on water, sanitation and hygiene through community plays and workshops.

World Vision supports Rainbow Theatre at Wan Smol Bag, a group of travelling actors which also acts as a support and solidarity group for the actors within it

WAN SMOLBAG THEATRE

## Alliance



Together with IOM, World Vision supports the Vanuatu Department of Labour with the delivery of Famili i Redi, a crucial pre-departure training for seasonal workers and their families.



World Vision supports the V-Lab's incubation model, which mentored over 46 business with small seed funding & coaching. An additional 7 civil society organisations received further business grants.



# WE ARE STEWARDS

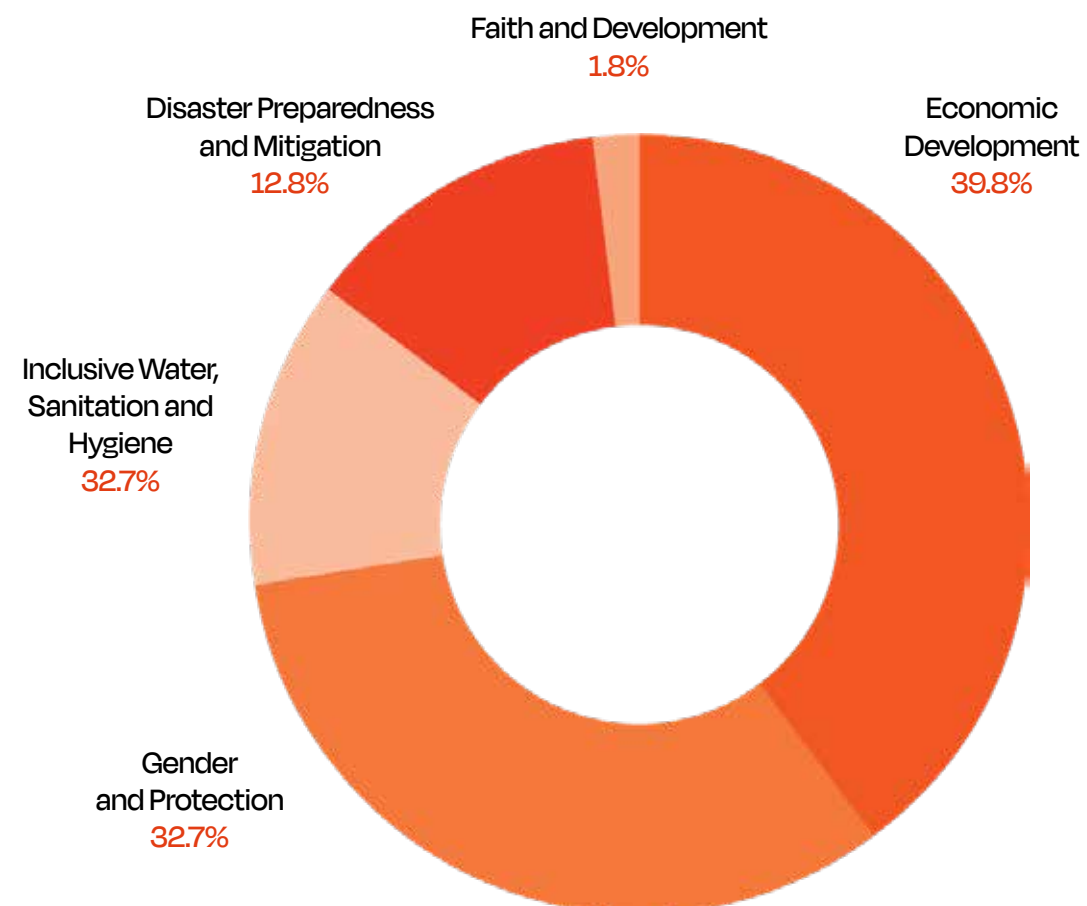
As we reflect on Fiscal Year 2024 (FY24), it is evident that this year marks a significant milestone, representing the highest project expenditure levels in a decade. Since reaching its lowest spending threshold in Fiscal Year 2020, our program has seen a remarkable resurgence, with an impressive 104% increase in project expenditure over this period.

In FY24, Vanuatu has strategically prioritized six focus sectors, with economic development and livelihood development emerging as the sectors attracting the most substantial investment. This targeted approach underscores our commitment to enhancing the well-being and economic resilience of communities.

Additionally, our commitment to transparency and accountability has been reinforced through a series of comprehensive audits—both internal and external—as well as donor-led spot checks. We are pleased to report that these assessments yielded no significant adverse findings. The internal audit received a Green rating, indicating an acceptable level of compliance, while the external audit report affirming the integrity of our financial practices.

These achievements not only highlight our dedication to prudent financial management but also showcase our unwavering focus on delivering impactful outcomes for the communities we serve.

## Sector Funding



# OUR DONORS



World Vision Vanuatu is grateful for the support from World Vision offices in New Zealand, Australia, United States, Taiwan, Korea and Ireland.





# World Vision

## Vanuatu

World Vision is an international partnership of Christians whose mission is to follow our Lord and Saviour Jesus Christ in working with the poor and oppressed to promote human transformation, seek justice and bear witness to the good news of the Kingdom of God.

**Our vision for every child, life in all its fullness;  
Our prayer for every heart, the will to make it so.**

World Vision Vanuatu

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