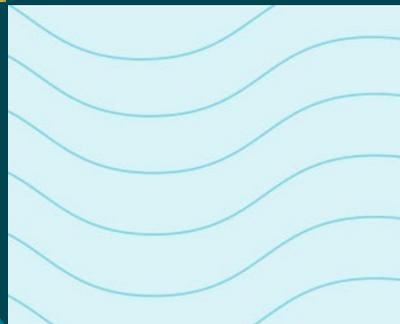




MAPPING
**THE BLUE
THREAD**



2026-2030



World Vision 

Eswatini

Water, Sanitation, and Hygiene Business Plan

GLOBAL GOALS

Accelerate universal and equitable access to water, sanitation, and hygiene services to improve health, well-being, and livelihoods

Deepen focus on the most vulnerable people, especially in fragile contexts

Demonstrate sustainable impact for increased transparency and accountability

Leverage \$1.5 billion global business plan to mobilize financing for WASH services

Mapping the Blue Thread

Water is the blue thread of integration connecting people, places, and progress. It is essential to the well-being of children and their communities and creates pathways out of poverty. Water transforms lives by driving economic growth, food security, environmental resilience, safe healthcare, and educational success.

Mapping the Blue Thread is World Vision’s 2026 to 2030 global business plan to deliver adaptive water, sanitation, and hygiene (WASH) solutions for a better, healthier world across 42 countries. Our data-driven approach enables country WASH teams to deliver targeted, location-specific strategies that maximize impact, effectiveness, and sustainability.

Vision for Transformative WASH Impact in Eswatini

World Vision is committed to transforming lives in Eswatini by ensuring that everyone—especially the most vulnerable—has sustainable, long-term access to safe WASH services. Through strong community engagement and strategic partnerships, particularly with the government of Eswatini, World Vision is working to achieve universal WASH service coverage across the country. World Vision is jointly investing with Eswatini’s Ministry of Natural Resources and Energy in a \$13.5 million initiative to reach 100% water coverage by 2030 in locations where we work.

The WASH program will use a multisectoral approach that connects WASH with health, education, livelihoods, environmental stewardship, and social inclusion. Attention will be paid to building technical skills and enhancing internal systems to ensure we reach every community with high-quality, effective WASH services, leading to healthier communities, improved local economies, and strengthened climate resilience.

\$24.1M

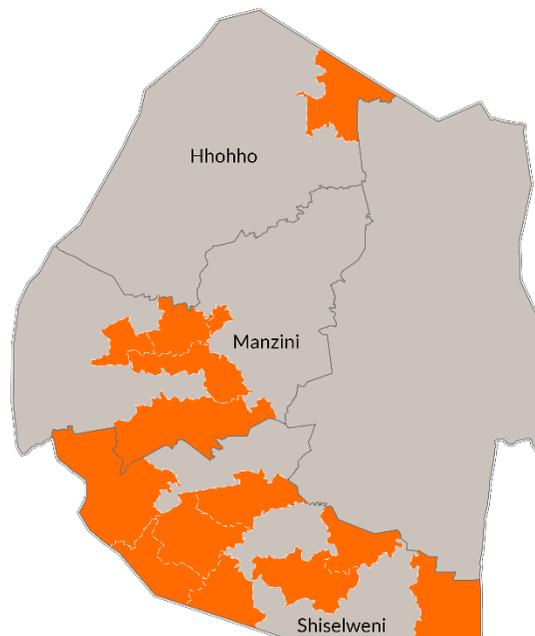
Total Planned Investments In-Country

14

WASH Program Locations

Geographic Area

World Vision’s WASH program in Eswatini works in 14 operational areas. The map at right provides an overview of our WASH program geographic footprint.



Visit our website to learn more

Technical Focus Areas

INTRODUCTION

Technical focus areas ensure WASH programs are technically sound, contextually responsive, and equipped to deliver adaptable solutions across diverse challenges.

Water Supply and Quality brings water closer and safer to people. **Sanitation and Hygiene** strengthens market-based solutions for area-wide coverage. **Governance and Finance** improves policies, planning, and funding. **Water Security** safeguards resources through watershed management and environmental stewardship. **Disaster Management** delivers WASH services in emergencies and programs to build long-term resilience.

	Water Supply and Water Quality		Sanitation and Hygiene
	Governance and Finance		Water Security
	Disaster Management		



World Vision in Eswatini is strategically prioritizing the following technical areas during this business plan period:

WATER SUPPLY AND WATER QUALITY

 *Delivering safe, accessible, functional, equitable, and resilient (SAFER) infrastructure ensures sustainable water services.* We will collaborate with the government to develop infrastructure and achieve Universal Service Coverage. We will focus on creating a Culture of Quality and training staff, contractors, and community water committees on best practices in Integrated Water Resources Management and quality assurance. We will establish a

comprehensive quality assurance plan that uses digital tools like mWater to track progress and ensure quality, with checklists and reviews built into each project.

SANITATION AND HYGIENE

 *Area-wide planning, market-based approaches, and financing strategies drive progress toward universal sanitation and hygiene coverage.* We will focus on increasing demand and diversifying financing to improve access to sanitation and hygiene services. We will work with the government, partners, and private companies to implement shared sanitation and hygiene interventions, train staff, and bring in new ideas and funding streams. **Healthy hygiene practices will be promoted**, and people will be encouraged to take responsibility for clean, healthy environments. Using local materials will help keep costs low and ensure accessibility.

GOVERNANCE AND FINANCE

 *Improving systems transforms how WASH services are planned, funded, maintained, monitored, and regulated.* To ensure WASH services in Eswatini are equitable and sustainable, we will partner with the government and advocate for better WASH tariff policies. We will support creating affordable water pricing for impoverished rural communities and establishing a regulatory framework to formalize and commercialize rural water systems. The goal is to move from volunteer-run systems to more professional, reliable services. The Eswatini team also will pilot new insurance products to protect these systems and ensure they last.

WASH NEEDS

Water

Only 65% of people living in rural areas have water available within a 30-minute round-trip walk.

Sanitation

Only 52% of urban dwellers have basic sanitation facilities.

Hygiene

Only 17% of rural households have handwashing facilities with soap and water.

—washdata.org

Program Fundamentals

INTRODUCTION

World Vision WASH programs are built on 10 fundamentals that promote accountability, guide decision-making, and ensure high-quality interventions. **Community and Government Engagement, Multisector Integration, and Local Partnerships** strengthen local collaboration and program delivery. Investing in **Staff Growth and Engagement** builds capacity, while **Faith Integration** ensures our values guide our work. **Quality Control and Assurance** upholds rigorous WASH standards, while **Gender Equality, Disability, and Social Inclusion** improve equitable access for the most vulnerable. **Monitoring and Applied Learning** use data to drive continuous improvement, which supports **Reporting and Communication** to ensure transparency.

	Community and Government Engagement		Local Partnerships
	Staff Growth and Engagement		Faith Integration
	Quality Control and Assurance		Monitoring
	Applied Learning		Multisector Integration
	Reporting and Communication		Gender Equality, Disability, and Social Inclusion

World Vision in Eswatini is committed to excelling in the following program fundamentals:

COMMUNITY AND GOVERNMENT ENGAGEMENT

Collaborating with communities and governments aligns WASH initiatives with local needs, priorities, and plans. In Eswatini, we will advocate for WASH policies that protect water sources, improve quality, and encourage smart water use. We will use tools like mWater, water system insurance, and prepaid water meters to improve services and help people track their water use. We also will set up clear ways for communities to give feedback, like suggestion boxes, hotlines, and apps. We will leverage cofinancing opportunities by partnering with the government, local and global organizations, and businesses.

QUALITY CONTROL AND ASSURANCE

Strengthening a Culture of Quality supports the delivery of consistent, sustainable, and equitable outcomes. The Eswatini team will develop a digitalized quality management system to ensure all WASH infrastructure is SAFER and to enhance project sustainability and accountability. We will track water quality, use inclusive designs, and ensure material standards are met. Tools like mWater will help map and monitor projects, while regular monitoring will be used to support long-term service improvements with the government.

MULTISECTOR INTEGRATION

Connecting WASH with health, education, and livelihoods initiatives addresses broader community needs and enhances impact. In Eswatini, we will work with other sectors to understand community needs, plan projects, integrate messages, track progress using shared tools, and review results. We will work with other sectors to leverage their strengths and resources. Staff will attend cross-sector planning and training to understand how WASH connects to health, education, and agriculture, boosting teamwork and innovation.

KEY INITIATIVE SPOTLIGHT

Universal Service Coverage in Mhlangatane

Partnering with the government and local providers, we will reach 95% of people in the Mhlangatane program area in Hhohho district with WASH services, covering households, schools, and healthcare facilities. The project will reach 14,500 people, 10 schools, and one health center. Currently, less than 47% of people have access to clean drinking water. We will address water shortages and bring long-term benefits, especially for the most vulnerable. *(Cont'd Page 5)*



Program Dashboard

Budget

\$24,108,014

People Gaining Access to

Water	200,094
Sanitation	93,747
Hygiene	107,030

Schools Gaining Access to

Water	67
Sanitation	51
Hygiene	80

Healthcare Facilities Gaining Access to

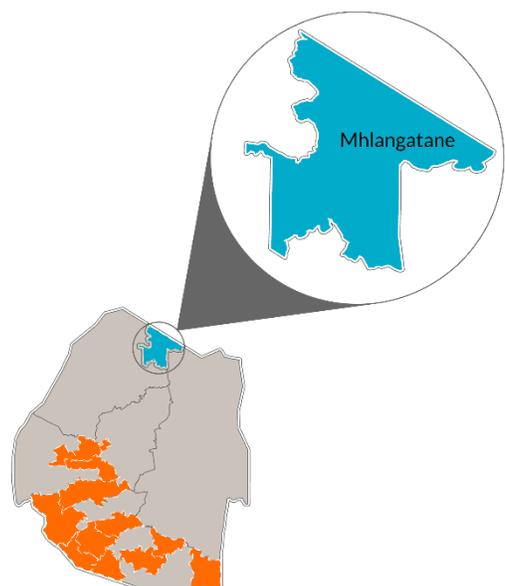
Water	13
Sanitation	8
Hygiene	8



KEY INITIATIVE SPOTLIGHT

Universal Service Coverage in Mhlangatane

Reliable water access will help children stay in school and families focus on work instead of collecting water. It also will improve health by reducing water-related diseases. Farming will improve, boosting food supply and creating new markets. Success will depend on strong community involvement and partnerships with government agencies, which will play a crucial role in technical implementation and project monitoring.



The Mhlangatane operational area is in Hhohho district.



Global WASH Program

For more than 40 years, World Vision has been working together with communities around the world with the vision of reaching everyone, everywhere we work with transformational WASH services. Since 2011, we've reached 37.5 million people with safer, more accessible clean water, equipped 30.2 million people with household sanitation, and empowered 45.6 million people to improve their hygiene. World Vision's 2026 to 2030 Global WASH Business Plan builds on this progress, in pursuit of Sustainable Development Goal 6, to support quality WASH services across 42 countries by 2030.

Eswatini WASH Program Background

World Vision started working in Eswatini in 1992 and launched our WASH program in 2009. Since then, our competent team of six technical staff and 14 area program staff has helped raise the country's access to clean water from 47% to 73%. We have done this by working closely with the national government and the Eswatini Water Services Corporation (pictured above in Mpolonjeni with the king of Eswatini), using new technology, and empowering communities to take charge. In the last four years alone, we helped more than 110,000 people gain access to improved sanitation and more than 114,000 people get clean drinking water, including installing 224 water taps in schools and 143 in health centers. While challenges remain, especially in rural areas, the Eswatini government and World Vision are committed to reaching every community with WASH access, especially the most vulnerable.



LEARN MORE
[mappingthebluethread.global](https://www.worldvision.org/mappingthebluethread/global)

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