



# WATER, SANITATION & HYGIENE

Capacity  
Statement



## Our Context

World Vision is a global humanitarian, development and advocacy organisation dedicated to working with children, families and communities to overcome poverty and injustice.

Established its operations in the East Africa Region (EAR) in the 1970s. While the exact year varies by country. World Vision's East Africa Regional Office (EARO) was officially established in 2009 to coordinate and support the organisation's work across countries in the EAR, EARO World vision is in nine countries, country offices focused on fundraising and technical support, as well as regional and global teams providing quality assurance. The programmes include health, education, livelihoods, food security, child protection, economic empowerment, and water, sanitation, and hygiene (WASH) programming.

## Operational Areas in East Africa



## WASH Programme Overview






Over the past 37 years in EAR, World Vision's work in the WASH sector has grown exponentially. With more than 400 technical WASH staff members guiding our work in nine countries. Over the last five years alone (2016 to 2024), WV reached nearly 5.4 million people, including 3.2 million children with clean water, 4 million with improved sanitation, and 4.7 million with hygiene promotion (See more on our dashboard: [www.worldvision.org/waterimpact](http://www.worldvision.org/waterimpact)) World Vision's WASH programming is supported by an annual EARO WASH budget of US\$60 million (2024).

Driven by the vision of transformative WASH for child well-being, WV's strategic direction is laid out in our Global WASH Business Plan (2021 to 2025), which outlines WV's intent to increase impact across the East African region with an emphasis on reaching the most vulnerable. The business plan uses a diversified funding approach, pooling multiple financial streams to accomplish activities and leveraging a flexible revenue base of private funding to raise additional funds

### World Vision's four EARO WASH business plan goals are:

- » Accelerating universal and equitable access to WASH services under SDG 6
- » Deepening our focus on the most vulnerable, especially in fragile contexts
- » Demonstrating sustainable impact
- » Leveraging \$250 million business plan to mobilise financing for WASH services

### Five-year targets of the EARO WASH Programme include providing:

-  6.3 million people with safe water
-  4.0 million people with improved sanitation
-  6.3 million people with improved hygiene
-  More than 700 healthcare facilities a with improved WASH services
-  Nearly 1,500 schools with improved WASH Services.

WV has accelerated equitable access to WASH services in line with Sustainable Development Goal (SDG) 6, which aims to ensure access to water and sanitation for all.

# Innovations

The WV WASH programme launched the output monitoring survey aimed at tracking and reporting achievements quarterly in the organisation's mWater portal. This is a standardised mobile to web system that brings together all WASH achievements across WV Offices in one central platform to help track achievements in real time, and report impact. mWater also allows for geolocation of all WASH infrastructure making it easy to locate.

In Kenya, WV is implementing smart water dispensers to enhance water management and revenue collection. This innovative system ensures well-managed water systems through sustained user fee collection for operation and maintenance. Households are provided with access cards, allowing them to credit funds via mobile money to access water, promoting wise usage and controlled consumption.

WV introduced the WASH Business Centres (WBC) initiative in 2018 as a one-stop centre for production and sale of WASH products and services to communities at an affordable price. The products include latrine slabs, hand washing facilities, soap, and spare parts for water schemes, among others. Services such as repair and change of broken taps, distribution pipes, water tanks are stocked by the WBCs. This has resulted in employment creation for many youths especially in Kenya and Ethiopia which now have established 90 WBCs (81 Ethiopia and 9 in Kenya). This innovation has created jobs and business opportunities for a total of 600 youths (180 females and 420 males). In addition, the innovation is helping to ensure sustainability of WASH services in communities and provides an opportunity for economic empowerment for families.

## Facts

» In 2022, approximately 1 in 4 people lacked safely managed drinking water at their homes and nearly half the world's population lacked safely managed sanitation.

» 2.2 billion people lacked access to hand washing facilities with soap worldwide.

» 2.4 billion people live in water stressed countries and sub-Saharan Africa is not spared.

» Achieving universal access to safely managed WASH services by 2030 will require a 4x increase in current rates of progress (10x in least developed countries and 23x in fragile contexts).

» Accelerating WASH coverage will require prioritisation at the highest levels of decision-making by international agencies, governments, civil society, and the private sector.

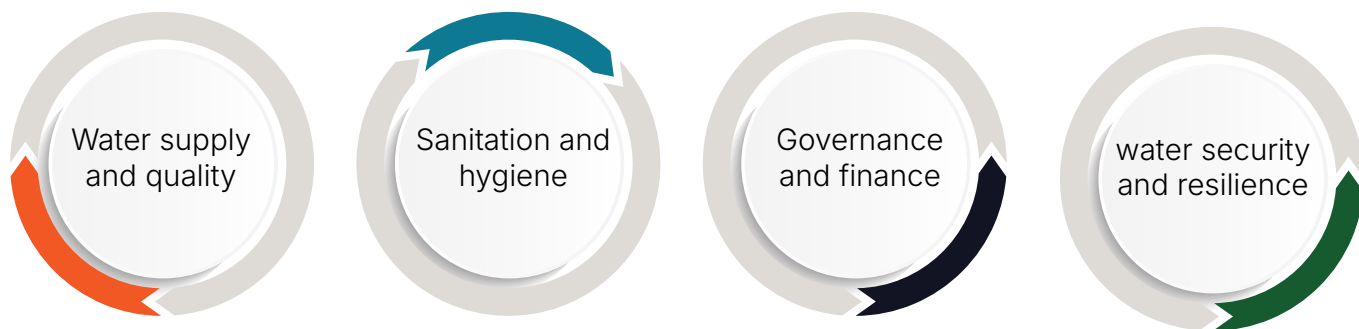
WHO/UNICEF Joint Monitoring Programme (2021), [Progress on household drinking water, sanitation and hygiene 2000-2020: Five years into the SDGs](#)

<https://sdgs.un.org/goals/goal6>



## Programme Approaches

Our core WASH technical approaches include communities, schools, and healthcare facilities. Our four prioritised intervention areas consist of:



Behaviour-change practices and the themes of gender equality and social inclusion (GESI) are integrated across all intervention areas as outlined in the EARO guidance of World Vision’s WASH Core Project Model.

## Our Partners

World Vision collaborates with partners who significantly contributes to our work. Key partners include:



### Our Support Offices



- Australia
- Canada
- France
- Germany
- Japan
- Korea
- Liechtenstein
- Netherlands
- New Zealand
- Singapore
- Switzerland
- Taiwan
- UK
- U.S.



World Vision is a relief, development and advocacy organisation dedicated to working with children, families and communities to overcome poverty and injustice. Inspired by our Christian values, we are dedicated to working with the world’s most vulnerable people. We serve all people regardless of religion, race, ethnicity or gender.

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