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YOUTH RESOLVE

Newsletter | February 2020



"I had taken a few trainings before but none of them was as life changing as this one. I'm saying this because I feel much more optimistic about my future and myself now."

- Somaya Haji Sulaiman

Foreword

By Alexis Adam de Matharel, Chief of Party, Youth RESOLVE



As the Youth RESOLVE multi-country program is coming to an end, this last newsletter is an opportunity to look back at what has been achieved. The stories from Jordan, Iraq and Lebanon we are sharing in this edition reflect what Youth RESOLVE has been about: **giving an opportunity to youth to express their creativity and talent, to strengthen their life and technical skills, to access income opportunities, to have a voice in order to change the narrative around youth, to strengthen social cohesion and to contribute to the wellbeing of communities.**

One of the many highlights of the program has been the youth leading advocacy process. I had the chance to participate in the 3rd Conference on the future of Syria, organised by the European Union in Brussels, with five Lebanese, Jordanian and Syrian youth volunteers representing each of the consortium members. I witnessed how Youth RESOLVE has contributed to form leaders who will soon shape the future of these countries. Not only did they speak to high-level decision makers and European media, but last July, they led the organisation of two roundtables in Amman and Beirut, where eight of their peers identified issues affecting young people's lives, presented policy recommendations and engaged directly with the relevant Ministry representatives, as well as with members of the European Union delegation for Jordan and Lebanon.

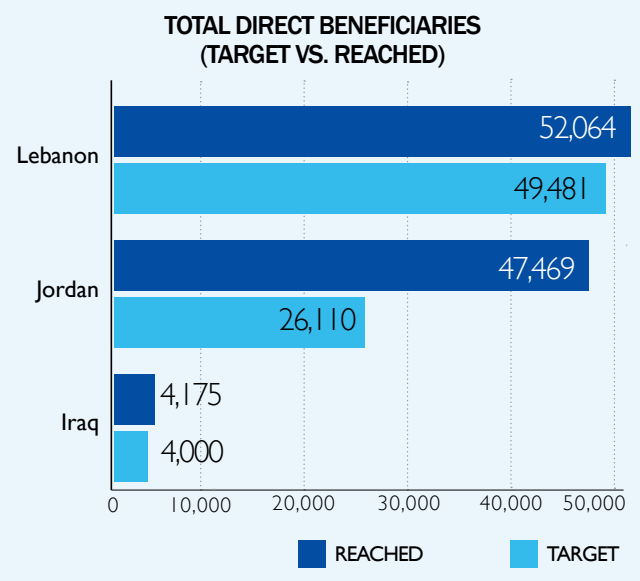
This project would have never reached such achievements without the youth involvement and their leading role. During field visits or exchanges, I have heard so many youth sharing how this project transformed their lives and how it supported communities to thrive. It would have also not been possible without the support of the EU MADAD Trust Fund teams who have provided us guidance and encouraged us constantly along this journey.

Although the project is finishing in Iraq and in Jordan, the fruitful collaboration created and strengthened with Ministries, municipalities, private companies, universities and CBOs has built the foundation to sustain the efforts engaged during this project. In Lebanon, a second phase

will allow the youth to strengthen and expand the Youth Committee structures, bringing more partners on board and increasing work on local governance in order to influence relevant institutions and build up sustainability.

But the lasting impact of the Youth RESOLVE intervention lies with the decisions that each youth, after engaging with the project, will make to improve their own life and the lives of their peers or/and other community members. The following stories you will read already show this significant evidence.

Youth RESOLVE is a consortium funded by the European Union through [EU Regional Trust Fund in response to the Syrian crisis](#), MADAD Fund and led by World Vision and composed of CAFOD/Caritas, Generations for Peace, Islamic Relief and Questscope who has responded to the Syria crisis by supporting youth resilience and easing tensions between refugees and communities in neighbouring countries.





FOCUS ON JORDAN

| Youth moving towards their goals!

Throughout the past two years, I have had the privilege of joining the Youth RESOLVE consortium and working intensively with partners in Jordan to empower and support Syrian and Jordanian Youth on many different levels. World Vision, Questscope and Generations for Peace worked together to implement programs in education, social cohesion and livelihood.

In Jordan, Syrian youth and Jordanian youth share very similar challenges related mainly to their economic situation and civic participation. Through Youth RESOLVE, many of those youth had the chance to access income-generating opportunities and enhanced civic rights.

Under education, World Vision implemented a remedial education program in 15 public schools reaching out to more than 3,000 Syrian and Jordanian students. As for Questscope, they implemented an informal education and a mentoring program targeting over 1,900 youth in 17 different locations across the kingdom. Generations for Peace worked with 88 young people to empower them to act as change-makers and influencers in their own communities, resulting in reaching out to more than 3,000 young people. Youth RESOLVE also contributed to the rehabilitation of the WASH facilities in 13 public schools and 2 juvenile centers, and in partnership with Questscope, 4 partner CBOs were renovated and rehabilitated to better serve their communities. Livelihood was a very important component where more than 500 youth, Syrians and Jordanians, were supported to gain new capacities and skills to enhance their income.

I personally had the pleasure of working with so many different stakeholders and partners in this project, including governmental bodies who supported our work greatly, but above all, I was extremely privileged to work with youth from different backgrounds to create a better future for them, their families and for Jordan and Syria.

We hope that we succeeded in creating a base where we and many others can build on and create a better future for our youth in this country. Opportunities are unlimited and we need to take advantage of every single one of them.

Ala' Alhuseini
Country Lead World Vision Jordan



Putting peacebuilding into practice

22-year-old Heba is an example of how perseverance is key to achieving your goals in life. Her mother is Jordanian and her father Syrian, and as many other young Syrians living in Jordan today, she is classified as a refugee. The duality of being part of both countries was not always easy, and access to education was the hardest part of all; not being able to return to school.

Despite this, Heba's dream of one day holding a high school diploma has remained very much alive. 'I like studying,' she says. 'I cannot endure life without education and culture.' With the option of school temporarily sidelined, Heba decided to seek out alternatives and this led to her participation in several programs, including the Youth RESOLVE program activities.

One of these was Youth RESOLVE's peacebuilding program, which taught her the importance of social cohesion between Jordanians and Syrian refugees. Heba believes the lessons she learnt through this course (and the whole experience of doing the program) have helped her in many different ways. 'Before, I had little involvement in the community,' she explains. 'Today, I can speak to all people without fear or panic.'

In fact, Heba's confidence and skills have advanced so much that she is now a volunteer teacher, supporting Syrian students for a couple of hours in the morning to help them understand the school curriculum. As Syrians go to school in the afternoon, Heba supports them to understand the lessons which sometimes can be too short or hard to understand.

Heba is now in a position to encourage and help others, as well as pass on the important lessons learnt in the peacebuilding program. She encourages others to 'stay away from racism, and strive to spread love, peace and positive participation in the local community'.

Generations for Peace facilitators witnessed a clear change in Heba after her participation in the program, which is illustrated in the pursuit to change herself and her community for the better. "Heba is now a very active girl, and she alone builds bridges between her and others who she did not expect communicating with before", says Noor Maoul, Senior Programmes Officer (GFP).

Heba believes that job opportunities are what young people need more than anything. But she also believes that these opportunities are more likely to arise when young people 'move away from recklessness and ignorance'. 'Cooperation is what helps people,' she says. 'In good times and bad.'

By helping others, Heba is putting everything she has learnt into practice on a daily basis. It seems to be working. More doors are opening. The only way is up.



3,038
children & youth
reached through
peacebuilding activities



88
youth leaders
trained to lead peacebuilding
and/or local development
projects



11,502
beneficiaries
were facilitated with
youth-led projects to improve
community facilities and services

Stepping closer to the dream

Ekhlal, a 22-year-old Syrian, now living in Jordan, has never been one to sit around and wait for things to happen. She cites her mother as an example. 'She became one of the active women in the community, and she now carries a pen, notebook and phone, visits associations and organisations, attends training sessions to raise her knowledge... I love her passion.'

Although she studied general engineering mechanics in Syria, Ekhlal has always had a dream of becoming an ambassador and she thought a career in the media was one way she might achieve this. Of course, she realised there would be plenty of challenges along the way, especially as a newcomer to the country.

'After leaving my home, my first challenge was to try and get rid of the pain and the feeling of injustice that I felt so strongly,' Ekhlal explains. 'It's difficult when memories are triggered by everything from a friend's laughter to a cup of coffee. When you come out of the womb of war, you are barefoot and vulnerable.'

Ekhlal attended a Youth RESOLVE program and clearly made an impression as she was hired after the training to be an assistant to the trainer. She describes it as 'the kind of experience I had waited for every day'. 'I liked the responsibility and the serious preparation for each of the sessions,' she explains. 'There was a lot of attention to detail to ensure the trainings were appropriate for people in different regions.'

Ekhlal feels like she benefited a lot from the trainings and the work experience. 'I feel like my communication skills improved. I have the ability to listen and solve problems quickly, including in a crisis.' All of which, she believes, are important skills to have for a career in the media.

People in the industry obviously agree, as Ekhlal has now been taken on as an intern at Roya TV. 'I have learnt a lot



of skills,' she says, 'such as speaking fluently in front of people, as well as preparation skills, reporting, writing the news and much more.' The work has also made her feel more independent. 'At the moment, I am in a wonderful space of freedom,' she says.

When asked where she hopes to be in ten years' time, Ekhlal replies, 'Ten years ago, I hoped to be a strong, educated, conscious person who can take responsibility, and I feel like I have achieved that. My aim now is to become an influential person who is able to share the values and principles I hold dear.'

As they like to say in the media: 'Coming soon to a screen near you!'



522
people

trained with marketable
skills & services



159
people

accessed income-generating
opportunities



93
Internships
secured

From 'a very shy girl' to a CBO board member dedicated to helping others



Aseel, a 14-year-old Jordanian, is the first to admit that in the past she used to be 'very shy'. A lot has changed since then. Today, she sees herself in a completely new light. 'I feel like I'm now a much stronger, more positive person,' she says.

Aseel attributes much of the change to the Youth RESOLVE Mentoring program she attended. 'Engaging in group activities helped me

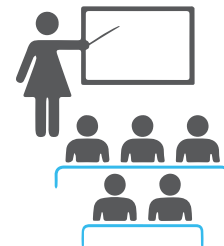
discover that I can be heard and seen,' she explains, adding that one of the most valuable lessons she learnt during the program was that she possesses enough 'will, determination and energy' to be herself every day. She also admits to having a lot more friends than she did before the program. 'I found myself telling my school colleagues about the program,' she explains. 'It was good to share my experiences. It felt like I had something that was mine.'

After the program, Aseel felt like she 'had a voice' and that she 'wanted to be a part of developing programs', and it was for this reason that she decided to enter a nomination to be elected as a member of the board of her local community-based organisation (CBO). She created her own election campaign ('I felt I needed to be clear and transparent') and ended up being elected. Now Aseel believes her role in the community is to help others. 'I believe I can be successful in leading a change that will serve the needs of others,' she says. We believe it too!



2,038
children & youth

in contact with criminal justice system (or at risk) supported to integrate back into society



45
teachers or
education personnel
trained



10
school facilities or
community centres
rehabilitated and operational



2,643
children
enrolled in
remedial education



1,913
children & youth
enrolled in
formal education



FOCUS ON LEBANON

Youth moving for a better world!

It's been more than two years since we started the Youth RESOLVE program with our partners from World Vision, CAFOD/Caritas, Generations for Peace/DPNA and Islamic Relief in Lebanon. This has been made possible through the support of the European Union, which has shown its dedication to the value of young people in Lebanon, to support and strengthen them in their goal to actively participate and be represented in civic engagement.

What was once a concept that brought together a number of local and international NGOs with the goal to strengthen youth resilience in a highly complex context, has in fact emerged as a strong partnership between different actors looking for opportunities to foster social stability between different population groups.

What impressed me most, however, was how youth who have been part of the program since the beginning in September 2017 have invested a lot of time and tremendous effort in activities, training sessions and campaigns. In doing so, they have developed incredible skills and approaches that have not only contributed to reaching the program's objectives, but will further equip them in their own future lives.

My personal highlight was certainly the roundtable that the youth led. They came up with a policy paper around decision-making participation in municipalities and presented it to the Ambassador of the European Union to Lebanon and other stakeholders from the ministerial and humanitarian sector.

Now, we are coming to the end of the Youth RESOLVE program, but I am sure that the talented and creative youth

amongst us will play their part in making Lebanon and the whole region a better place, starting with their own communities working towards social stability, hand in hand with other stakeholders and municipalities alike.

Finally, I would like to stress how thankful the whole team is for the constant support of all stakeholders, particularly the European Union in Lebanon that motivated us to go the extra mile.

Check out some stories from our projects and get to know some of the youth on the following pages!

Samer Weber
Country Lead World Vision Lebanon



Caritas Lebanon Youth teams up with a local school to clean a beach



30,437
people

benefited from
youth-led local
development
projects



Nearly 50 young people spent the morning of Sunday 12 May cleaning and rehabilitating a beach, as part of a drive to make open spaces more accessible to local communities

Students of the International College Beirut joined Caritas Lebanon Youth to volunteer on a public beach in the town of Aamchit, north of Byblos and together collected bags of rubbish and cleaned walkways.

‘The whole idea today is to have the beach accessible and ready to use by people in Aamchit. We are cleaning the garbage, yesterday we cleaned the stairs to the beach,’ Peter Mahrouz, Caritas Youth Field Coordinator, explained. ‘Garbage is a huge problem in Lebanon, especially on beaches.’

Jessica Tawk, a 17-year-old volunteer from Caritas Youth, spoke about how she is disappointed by the level of pollution and garbage in Lebanon. ‘People in Lebanon are irresponsible. They think the garbage will go away in the water. It makes me angry. It is my country too!’ she said.

However, Jessica remains hopeful for the future – and noted that the youths’ example might help others to take baby steps. ‘I hope that people will see what we have done today and it will inspire them to be more responsible and take action,’ she concluded.

It is hoped that the whole community in Aamchit will benefit from the project, especially more vulnerable groups. The beach is for public use, but it was not accessible until now. ‘Public beaches are not common and many families cannot afford to pay for the entrance,’ Peter explains. ‘But this beach will be for free so they can spend their time here.’

The joint effort has brought many different nationalities together, including Syrians and Lebanese. Jessica is convinced that ‘it is important to bring our communities together. We can talk to each other and help each other.’

Caritas Lebanon has signed a Memorandum of Understanding with the Aamchit Town Municipality to secure the sustainability of this project. Caritas will add benches to the beach and secure the stair with a new fence. While the Municipality will make sure that the place stays clean and will recruit a keeper who will take care of it.

This project was undertaken as part of the Youth RESOLVE project that aims to improve social cohesion between host and refugee communities.

By helping others, Heba is putting everything she has learnt into practice on a daily basis. It seems to be working. More doors are opening. The only way is up.

Reaching your dreams requires determination, passion and social cohesion

Ziad, a very active 21-year-old Lebanese, is working towards his dream: to become a successful filmmaker. His days are long, starting very early in university as a radio and TV student, where he attends classes and practices reporting and delivering news. Even when not studying, you will find him working as a freelancer in editing, filming and acting.

To add to his busy schedule, Ziad also works as a volunteer. He started volunteering with Caritas Lebanon in 2014, becoming a member of the Communication Committee for Youth, and is currently an active volunteer in the Youth RESOLVE program. This opportunity has enabled him to create 25 short films, one feature film and 20 photography projects, and in 2019 he won the Best Photographer award at the Independent Talents International Film Festival.

None of this has come easily. When Syrian refugees started to arrive to Lebanon, Ziad initially had a hard time accepting them, but after getting involved in activities like the Youth RESOLVE program, the initial prejudices began to disappear. Now his favorite thing about the program is how it promotes social cohesion, teaching people to respect those from different cultures. ‘Without this program, I would not have had the chance to explore new cultures, meet new friends and accept others,’ says Ziad.

Ziad feels like his dreams are on the right track. With his determination, he knows that in the future he will be able to create the perfect film. He also hopes to be a successful editor, cinematographer, and even a professor at a university for cinema.

“Youth are the most powerful and active part of society. Investing in our enthusiasm and willingness with programs like this will bring better results for communities across Lebanon.”

– Cyril is a civil engineer who got involved in the Youth RESOLVE program through the FEC Committee.



13,464
children & youth
directly reached through
peacebuilding activities



4,982
youth leaders
were identified, trained and mentored
to lead peacebuilding and/or local
development projects and/or
international level advocacy

A bright candle to help guide youth

Eight years ago, Hanin was completing a professional baccalaureate in business in Syria with the dream of opening an import/export company in her city. As soon as the war started, her dream job started to vanish as her family first lost their home and was then forced to move from one city to another and eventually to Lebanon to start a new life as refugees.

This new life was not easy. Hanin could not continue her studies at the university because there was an English requirement that she did not possess. This meant she had to look for other opportunities and the Youth RESOLVE program was one of them, where she focused on psychosocial support and child protection as a volunteer.

Hanin, a kind-hearted 24-year-old girl, has had to face several problems while trying to integrate into society, some of these stemming from a lack of confidence. The death of her uncle in Syria affected her social skills even more. 'After recovering from my uncle's death, I took a vow to help children get out of negative psychological states and help them laugh again,' said Hanin.

During the Youth RESOLVE training, she learned the importance of integration between different nationalities, and because of that, the focus of her future professional dreams started to shift from the business field to the humanitarian sector. Now she is more confident about herself and about what she can do to help others.

'I feel compassion for youth because we come from the same backgrounds,' says Hanin. 'I hope to be a bright candle that guides them on the right path.'



3,181
people

benefiting from local
development projects in schools
and in the community

“The main lesson I learned from the program was to not be afraid of making new friends, because most people out there have had to overcome the same struggles I have.”

— Mira, an 18-year-old Lebanese residing in Rachaya, joined the theatre group of the Youth RESOLVE program and now organises community events for her peers.



FOCUS ON IRAQ

! Youth moving forward!

Jobs connect people. They influence who we are and our relations with others. In most societies, jobs are a fundamental source of self-respect and social identity. The workplace can also be a place to encounter new ideas and information and to interact with people of different ethnicities. The distribution of jobs within society and perceptions about who has access to opportunities (and why), can shape people's expectations and aspirations for the future, their sense of having a stake in society, and perceptions of fairness.

Loss of existing jobs, as well as long-term and chronic unemployment, especially in the absence of compensatory social policies, creates financial insecurity and hardship, undermines feelings of self-worth, and stresses family and broader social relationships. In this environment, it is especially common for young people to lose confidence and struggle to find purpose in their lives.

By providing marketable and life skills training, the Youth RESOLVE program was able to assist youth in gaining meaningful employment (including becoming self-employed), as well as enhancing their ability to move around within the labour market. Building the capacity of individuals to function in a job was essential, meaning it was not only about job acquisition but also about possessing the qualities that facilitate and enhance employment opportunities.

In the context of the economic crisis and high levels of youth unemployment, skills are the key to success. Our program worked toward equipping individuals with the knowledge, skills and competencies that they need in the workplace and that employers require; and to ensure that individuals have more opportunities to maintain or renew those skills and attributes throughout their working lives.

When it comes to teaching job-seekers and recent graduates about how to navigate life in a workplace there is a lot to learn. Youth might be taught specific work skills such as how to fix an A/C unit or how to analyse a financial report, but there is often a lack of formal training mechanisms that teach the sort of skills required to survive and succeed in the workplace.

Most people would agree that jobs are about a lot more than just earning a living. Employment is also connected to identity, status and social relationships, all of which affect the health of a community. In the pages that follow, we hope we have shown how gaining life and employment skills (and work experience), has a positive impact, not only on young people, but also on their communities.

Fahmy Chalabi
Country Lead World Vision Iraq

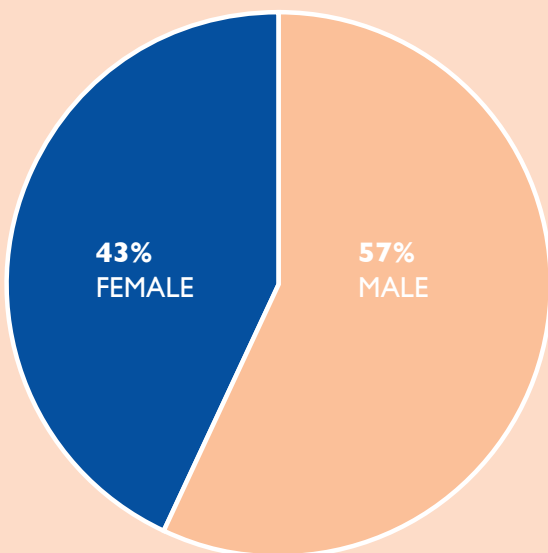
A recipe for a positive life

Nareen, a 23-year-old girl from Duhok, knows all about the hardships of living in a land still recovering from war. After the conflict with ISIL, the Kurdistan Region of Iraq experienced a severe economic crisis which affected many people including Nareen and her family. With her father suffering from a chronic disease, both her brothers were forced to drop out of school to support the family. Nareen would help her mother with the household chores but then found herself sitting around, watching movies to pass the time of day. She felt isolated and helpless, like she wasn't contributing to the wellbeing of the family in any meaningful way. She wanted to take on more responsibility, but as the days and months passed, she found herself sinking more and more into despair.

Nareen remembers the day when everything changed. She was approached by the Youth RESOLVE project team and was surprised to hear that she was eligible to participate in a vocational training program. She chose the cooking training and has never looked back. "Cooking provides many life lessons," Nareen explains. "Like keeping you



Total Beneficiaries 4,021



**109 jobs
secured
after apprenticeships**



humble and teaching you about things like imperfection, acceptance and perseverance. So often you are faced with the decision to either quit or try again."

So successful was Nareen in her training that she graduated from the course with top marks and this made her eligible to participate in Youth RESOLVE's three-month apprenticeship program. Suddenly, the prospect of employment was on the horizon!

Nareen started working for Saywan Woman Center, a women's beauty and fitness center with a swimming pool and cafeteria. It was in the cafeteria that Nareen worked, serving customers and providing quality customer service. She must have done a good job because on completion of her apprenticeship, she was immediately offered fixed term employment at the Center.

Nareen's family are incredibly proud of what she has achieved. Not only is her monthly income helping to support her family, but they have also watched as her confidence and skills have improved. For Nareen, this boost in self-confidence and the positive attitude she now has about life have been tremendously important. "I feel more comfortable psychologically as I have integrated with people from different backgrounds and ages," she says. "And I feel happy because I now have a goal in life that I can pursue."

Now she is looking ahead positively and has big dreams for the future. "I would like to continue my studies and one day become a fitness trainer," she says, before adding with a smile. "Then I can start my own business!"

Building capacity as a priority: “The Youth are the future of our country”

Khalid Muhammad Mustafa is one of the many remarkable trainers that participate in the Youth RESOLVE program. Being an expert in teaching electricity, Khalid has not only given valuable lessons to students in that area but also trained the youth in Know About Business (KAB), an employability and life skills set training. According to him, this type of learning method is especially useful for the youth, because it improves their skills, helping them find better job opportunities in the market and also teaching them to rely on themselves to start a business of their own.

The KAB trainings is one of the diverse vocational trainings delivered by the Youth RESOLVE program in Iraq, which has benefited at least 900 youth members that include Host Communities (HC), Internally Displace Persons (IDPs) and Refugees. Other trainings include English Language, Cooking, IT-Computer Skills, Eco-Tourism, Make-up, Horticulture, etc.

For Khalid, investing in training the youth is vital. “Youth are the future and pillars of our country”, he says, “If we consider building the capacity of youth a priority, we must expect wonderful results. They are the hope of society”.

According to Khalid, the main challenges of the Iraqi youth today to access the market is the economic crisis and the lack of opportunities in Iraq. This causes a lack of hope amongst the youth who are discouraged from even trying to access the job market. Because of this, Khalid admits that the hardest challenge for himself was to help his students reverse that attitude, while encouraging them to constantly build their own capacity to get the job they desire. As a personal challenge, he has promised to not give up on the youth.

Working with the youth has not only been a training for themselves but also for Khalid. He recognizes that the youth’s positive attitude has inspired him to not give up



and to be persistent and passionate in what he does. “No matter how desperate you are, you’ve got to be optimistic and work hard for a better future. And that is something that the youth has that we lose as we grow up,” says Khalid.

After seeing the results of the project, Khalid says that the Youth RESOLVE program not only motivated the youth to work hard and think of their future employability, but also encouraged different businesses to create jobs for the youth, which has brought amazing results.

Vocational Training

918 beneficiaries (506 male, 412 female)

172 REFUGEES

347 HOST COMMUNITY

399 IDP

Apprenticeships

558 apprenticeships completed
(329 male, 229 female)

79 REFUGEES

236 HOST COMMUNITY

243 IDP

A job brings hope for a refugee family

Aram, a 20-year-old refugee, originally from Hasaka, Syria, has tears in his eyes when he talks about his 17-year-old brother. “My brother would have been a very successful student if the life changes didn’t force him to quit school,” he says. “There was no choice. My father had an accident which prevented him from working. So, my brother is now a labourer in a carpentry factory.”

Aram and his family (he has two brothers and two sisters) fled the conflict in Syria five years ago, ending up in Domiz-2 Refugee Camp in the Kurdistan Region of Iraq, where they have been living ever since. According to his friends and relatives, it is still not safe to return to Hasaka.

With his family struggling financially, Aram tried on many occasions to get a job, without success. It was during this challenging time, with his family’s situation growing increasingly desperate, that he heard about the Youth RESOLVE program and decided to submit an application. When he heard that he had been accepted to participate in the Ecotourism 45-day training course, it marked the beginning of a change in his life.

“During the course training, I met many people from different communities and different backgrounds... By the end of the course I had made many friends who I am still in contact with. I felt more accepted by the people around me. I felt like I am stepping up for a shining future.”



Aram gained enough skills and confidence to get a job and he is now working as a receptionist in a dental centre. His responsibilities include greeting and assisting patients, making appointments, coordinating the dentist’s schedule, billing patients and using the computerised filing system to keep all the records updated.

Aram is extremely happy in the job, especially as it means he can now help his family. He spent his first month’s wages paying back a family loan and buying some clothes for his sisters. The dentist has promised that he can stay in the job if he continues to work like he is at the moment.

“My plan for the future is to continue my studies and go to college,” explains Aram. “I am very open to whatever opportunities the future may hold. I think the best way of planning for the future is to make the most of the present. You never know what life holds for tomorrow so I try and learn everything that will help me stand on my two feet in the future.”

Apprentices – a real asset to employers

“The apprentice who worked in my business helped me improve my IT skills. His creativity was an asset and the main reason why my customers were happier with our products. I helped him secure a long-term job after his apprenticeship period was over.

Youth RESOLVE didn’t only find job opportunities for youth. It gave them skills and knowledge that any youth would need to take initiative. It empowered them to take ownership of their career life.”

– Marwan Shukri,
Director, Zoom Printing Company

2,383 Youth
received
employability
& life skills trainings





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