



# Citizen Voice AND ACTION

World Vision®

The CVA process: simple and effective

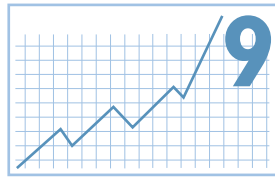


What should my school, clinic, or other facility have according to local law?

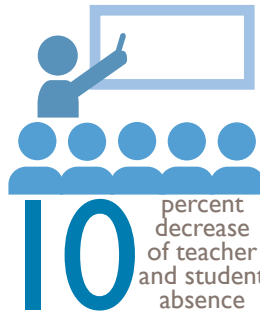


What does it actually have?

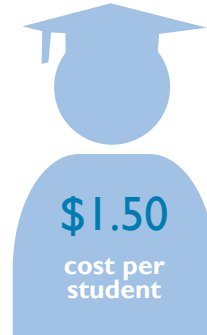
## RESULTS



percent increase of test scores in 1 year



percent decrease of teacher and student absence

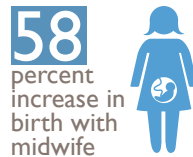


\$1.50 cost per student

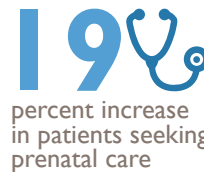
Study of a similar approach found:



percent drop in child mortality



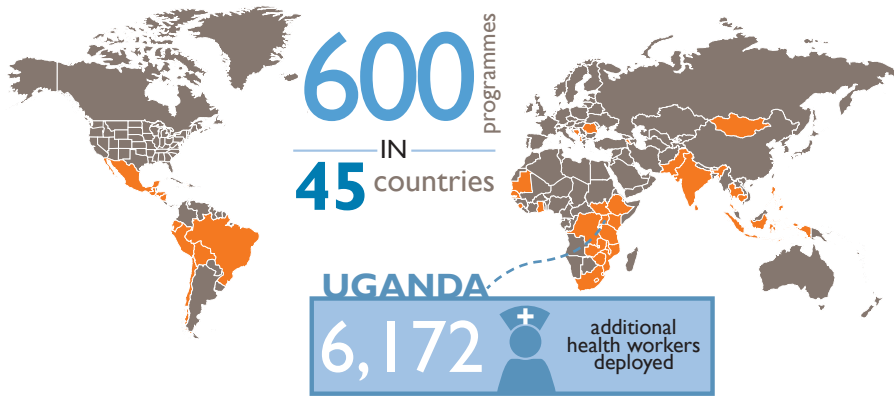
percent increase in birth with midwife



percent increase in patients seeking prenatal care



Citizens work with high level government to ensure commitments are met

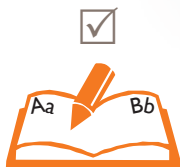


600 programmes IN 45 countries

UGANDA 6,172 additional health workers deployed

	😊	😐	😞
1			
2			
3			
4			
5			

How happy am I with this service?



Citizens and government improve service



Citizens and government decide on an action plan



Townhall meeting to discuss what community has found with government reps



FOR MORE INFORMATION: [cva@wvi.org](mailto:cva@wvi.org)