Note on accountability report, reviewed in March 2011

Organisation: World Vision International
Reporting period: 1 January 2009 – 31 December 2009

Reporting framework used
☒   GRI Reporting Framework
☐   Interim Reporting Framework

On the GRI Reporting Framework
What GRI reporting level did the organisation report on?
☐   A
☐   B
☐   C
Comment: The organisation delivered this report immediately after the GRI NGO Sector Supplement was launched. It is a hybrid between the Interim Reporting Framework and GRI. Therefore, it cannot be categorised as A, B or C.

Did the Secretariat contact the organisation for further information before forwarding the report to the panel?
☒   Yes
☐   No
Comment: The Secretariat asked for a comment on the hybrid of reporting frameworks (see above), this was submitted upon request.

COMMENTS ON THE INFORMATION PROVIDED IN THE REPORT

Profile (recommended 28)
Number of Profile components the organisation reports on in total: **16**
Number of the recommended Profile components the organisation reports on: **11**
Number of additional Profile components the organisation reports on: **5**
Number of Profile components commented on: **7**

"1.1 Strategy and Analysis/ Statement from the most senior decision-maker of the organisation."
Comment: Missing statement on trends/ key events/ achievements/ failures; on performance with respect to goals/ objectives/ standards; and an outlook on future challenges/ targets for the coming years.

"2.2 Organisational Profile/ Primary activities. Indicate how these activities relate to the organisation's mission and primary strategic goals."
Comment: Missing information on how the activities relate to mission/ strategic goals.

"2.8 Organisational Profile/ Scale of the reporting organisation."
Comment: Missing information on number of volunteers; missing exact reference on where to find required financial information; missing information on scope/scale of activities.

"4.8 and 4.12 Governance, Commitments and Engagement/ Internally developed statements and externally developed economic, environmental and social characters or principles."
Comment: Missing more information on the degree to which statements of mission/ values/ codes of conduct/ principles are applied.

"4.9 Governance, Commitments and Engagement/ Procedures of the highest governance body for overseeing the organisation's identification and management of economic, environmental and social performance."
Comment: Missing more information on how the highest governance body oversees the organisation's performance

"4.10 Governance, Commitments and Engagement/ Processes for evaluating the highest governance body's own performance."
Comment: Missing more information on processes for evaluating the highest governance body's own performance.

Indicators (recommended 18)
Number of indicators the organisation reports on in total: **_19_**
Number of the 18 recommended indicators the organisation reports on: **_11_**
Number of additional indicators the organisation reports on: **_8_**
Number of indicators commented on: **_17_**

 "NGO1: Involvement of affected stakeholder groups in the design, implementation, monitoring and evaluation of policies and programs."
Comment: The organisation refers to a website including several under pages, which makes it difficult to find the relevant information.

"NGO3: Systems for program monitoring, evaluation and learning (including measuring program effectiveness and impact), resulting changes to programs, and how they are communicated."
Comment: The organisation refers to a website including several under pages, which makes it difficult to find the relevant information.

"NGO4: Measures to integrate gender and diversity into programme design, implementation, and the monitoring, evaluation, and learning cycle."
Comment: Missing detailed information on tools for diversity analysis; on actions taken to achieve diversity goals; and on measures for integrating gender/ diversity into programs.

"NGO5: Processes to formulate, communicate, implement and change advocacy positions and public awareness campaigns."
Comment: Missing more detailed information on how the organisation arrives at advocacy positions; on how it ensures that consistency is maintained and its public criticisms fair and accurate; on the process for corrective adjustments; on where advocacy positions are published; and on the process for exiting a campaign.

"NGO6: Processes to take into account and coordinate with the activities of other actors."
Comment: Missing more detailed information on mechanisms in place to avoid potential duplication of the work of others; on promoting learning from others; on processes for

identifying opportunities for partnerships with others; and on the process to take into account and coordinate the activities of other actors.

"NGO8: Sources of funding by category and five largest donors and monetary value of their contributions."
Comment: Missing information on the five largests donors in monetary value.

"EC1: Direct economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments."
Comment: The organisation refers to a complete set of audited financial statements, which makes it difficult to find the relevant information.

"LA2: Total number and rate of employee turnover by age group, gender, and region"
Comment: Missing information on total number of employees; and on total number of employees and rate of employees leaving the employment broken down by gender and age group.

"NGO9: Mechanisms for workforce feedback and complaints, and their resolution."
Comment: Missing information on employee feedback mechanisms and their resolution.

"LA8: Education, training, counseling, prevention, and risk-control programs in place to assist workforce members, their families, volunteers or community members regarding serious diseases."
Comment: Missing information on programmes related to serious diseases; and on whether workforce or employees are involved in activities with a high risk of specific diseases.

"LA10: Average hours of training per year per employee by employee category."
Comment: Missing information on the total number of employees in each employment category; on total hours devoted to training; and on the average number of hours of training per year per employee.

"LA 11: Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings."
Comment: Missing information on whether employee training provides funding support for external training or provision of sabbatical periods; and on whether programs provide support for employees who are retiring.

"LA13: Composition of governance bodies and breakdown of employees per category according to gender, age group, minority group membership, and other indicators of diversity."
Comment: Missing information on percentage of employees as to gender/ minority groups/ age groups; and on the percentage of individuals within governance bodies as to gender/ minority groups/ age groups.

"LA14: Ratio of basic salary of men to women by employee category."
Comment: Missing information on the total number of employees; on the basic salary for women and for men in each employee category; and on the ratio of the basic salary of women to that of men for each employee category.

"SO2: Percentage and total number of programs/ business units analyzed for risks related to corruption."

Secretariat comment: Missing information on total number and percentage of programmes analyzed for risks related to corruption.

"SO3: Percentage of employees trained in organization's anti-corruption policies and procedures."

Secretariat comment: Missing information on the percentage of total number of employees who have received anti-corruption training.

"SO4: Actions taken in response to incidents of corruption."

Secretariat comment: Missing information on the total number of incidents in which employees, volunteers or members of governance bodies were dismissed or disciplined for corruption; and the total number of incidents when contracts with partners were nor renewed due to violation related to corruption.